DUMISANI MUZUNGU

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NRC: 628923/10/1

OBJECTIVE

A dedicated Computer Science graduate, currently awaiting graduation, with strong skills in qualitative and quantitative research, coupled with proficiency in Data Analysis with a keen interest in Data science and, Finance and Technology (FinTech). My objective is to work in an environment that will challenge me while allowing me to contribute to the continued growth and success of the organization.

WORK EXPERIENCE

08/2023 - 01/2024

Financial consultant, Prudential Life, Lusaka Zambia

Responsibilities:

- Financial Advisory: Provided expert guidance and advice on financial matters to clients.
- Investment Planning: Developed and implemented effective investment strategies for clients based on their financial goals.
- Customer Relationship Management: Managed and nurtured client relationships to ensure satisfaction and loyalty.
- Industry Knowledge: Deepened understanding of the intricate financial landscape within the life assurance industry.

06/2022 – 10/2022

Intern Software Developer, Lendbox, Lusaka Zambia

Responsibilities:

- Collaborated within a cohesive team of 7 members, delivering end-to-end solutions for clients, encompassing a deep understanding of client requirements.
- Acquired hands-on experience in software project management, effectively planning, executing, and overseeing software projects during the specified period.

Intern Product Manager | Developer Intern, ZPOS, Lusaka Zambia

Responsibilities:

- Coordination and implementation of new product features, aligning technical innovation with market needs.
- First-time intern during a designated summer term, actively engaging in hands-on learning and contributing effectively to ongoing projects.

	02/2020 – 12/2023
EDUCATION	**Bachelor of Science (Computer Science),** DMI St. Eugene University
SKILLS AND EXPIRIENCE	- Experience in Data Analysis software which includes SPSS, MS Excel, Jupyter Note book, SQL Server Management Studio, Tableau, Power BI - Skills in Qualitative and Quantitative data analysis - Strong in person and Customer service skills - Profound knowledge of general office procedures - exceptional ability to collect and organize information - Ability to work in a multidisciplinary and multicultural environment - Committed to professional integrity and confidentiality - Strong ability to manage multiple projects and deadlines simultaneously
ADDITIONAL SKILS	Analytical Skills • MS Office • Tableau • MS Excel • Computer Science • Networking • Communication • Statistics • Problem Solving • Project Management • Leadership • Teamwork • JavaScript • React-native • Python • IT Desk Support
CERTIFICATIONS	*https://coursera.org/verify/VPLSSKSS6CFJ* *https://www.sololearn.com/certificates/CC-7SIQDOQB*
REFERENCES	PATRICK MWENYA LECTURER DEPARTMENT OF IT & ENGINEERING TELEPHONE: 260966943306 EMAIL: dmiseu.mwenya@gmail.com DMI ST. EUGENE UNIVERSITY. MUKOPANJI SINGONGO CO-FOUNDER/CHIEF TECHNOLOGY OFFICER TELEPHONE: 260974776247 EMAIL: mukopanje@zpos.co.zm ZPOS CHARLES CHANGABANTU PLACEMENT OFFICER TELEPHONE: 260971964365 DMI ST. EUGENE UNIVERSITY.