

# DUMISANI MUZUNGU

**Address:** Meanwood, Mutuna Ave, Lusaka Zambia.

**Phone:** +260 971 669 342

**Email:** [muzungudumisani@gmail.com](mailto:muzungudumisani@gmail.com)

**LinkedIn:** [linkedin.com/in/dumisani-muzungu-ba400219a](https://www.linkedin.com/in/dumisani-muzungu-ba400219a)

**NRC:** 628923/10/1

---

## OBJECTIVE

A dedicated Computer Science graduate, currently awaiting graduation, with strong skills in qualitative and quantitative research, coupled with proficiency in Data Analysis with a keen interest in Data science and, Finance and Technology (FinTech). My objective is to work in an environment that will challenge me while allowing me to contribute to the continued growth and success of the organization.

---

## WORK EXPERIENCE

08/2023 - 01/2024

### Financial consultant, Prudential Life, Lusaka Zambia

Responsibilities:

- Financial Advisory: Provided expert guidance and advice on financial matters to clients.
- Investment Planning: Developed and implemented effective investment strategies for clients based on their financial goals.
- Customer Relationship Management: Managed and nurtured client relationships to ensure satisfaction and loyalty.
- Industry Knowledge: Deepened understanding of the intricate financial landscape within the life assurance industry.

06/2022 – 10/2022

### Intern Software Developer, Lendbox, Lusaka Zambia

Responsibilities:

- Collaborated within a cohesive team of 7 members, delivering end-to-end solutions for clients, encompassing a deep understanding of client requirements.
- Acquired hands-on experience in software project management, effectively planning, executing, and overseeing software projects during the specified period.

**Intern Product Manager | Developer Intern, ZPOS, Lusaka Zambia**

Responsibilities:

- Coordination and implementation of new product features, aligning technical innovation with market needs.
- First-time intern during a designated summer term, actively engaging in hands-on learning and contributing effectively to ongoing projects.

---

02/2020 – 12/2023

**EDUCATION**

**Bachelor of Science (Computer Science), DMI St. Eugene University**

---

**SKILLS AND EXPERIENCE**

- Experience in Data Analysis software which includes SPSS, MS Excel, Jupyter Note book, SQL Server Management Studio, Tableau, Power BI
- Skills in Qualitative and Quantitative data analysis
- Strong in person and Customer service skills
- Profound knowledge of general office procedures
- exceptional ability to collect and organize information
- Ability to work in a multidisciplinary and multicultural environment
- Committed to professional integrity and confidentiality
- Strong ability to manage multiple projects and deadlines simultaneously

---

**ADDITIONAL SKILLS**

Analytical Skills • MS Office • Tableau • MS Excel • Computer Science • Networking • Communication • Statistics • Problem Solving • Project Management • Leadership • Teamwork • JavaScript • React-native • Python • IT Desk Support

---

**CERTIFICATIONS**

<https://coursera.org/verify/VPLSSKSS6CFJ>

<https://www.sololearn.com/certificates/CC-7SIQDOQB>

---

**REFERENCES**

PATRICK MWENYA  
LECTURER DEPARTMENT OF IT & ENGINEERING  
TELEPHONE: 260966943306  
EMAIL: [dmiseu.mwenya@gmail.com](mailto:dmiseu.mwenya@gmail.com)  
DMI ST. EUGENE UNIVERSITY.

MUKOPANJI SINGONGO  
CO-FOUNDER/CHIEF TECHNOLOGY OFFICER  
TELEPHONE: 260974776247  
EMAIL: [mukopanje@zpos.co.zm](mailto:mukopanje@zpos.co.zm)  
ZPOS

CHARLES CHANGABANTU  
PLACEMENT OFFICER  
TELEPHONE: 260971964365  
DMI ST. EUGENE UNIVERSITY.



## Examinations Council of Zambia

This is to certify that the candidate named below  
sat the prescribed examination and satisfied the conditions  
for the award of a

### SCHOOL CERTIFICATE

MUZUNGU DUMISANI  
MBALA SECONDARY SCHOOL

1490030074  
1007

SUBJECT		GRADE	STANDARD
1121	ENGLISH LANGUAGE	TWO	DISTINCTION
2030	CIVIC EDUCATION	THREE	MERIT
2218	GEOGRAPHY	FOUR	MERIT
4024	MATHEMATICS	THREE	MERIT
5090	BIOLOGY	FIVE	CREDIT
5124	SCIENCE	TWO	DISTINCTION
7100	COMMERCE	THREE	MERIT
7110	PRINCIPLES OF ACCOUNTS	SIX	CREDIT

SUBJECTS RECORDED  
SUBJECTS GRADED SIX OR BETTER  
EXAMINATION OF OCTOBER/NOVEMBER 2018

EIGHT  
EIGHT



Chairman  
Examinations Council of  
Zambia

SC/180004034





# DMI-ST.EUGENE UNIVERSITY

(Run by Sisters of Daughters of Mary Immaculate and Collaborators)

**Chibombo:**  
Dean - Academic  
Plot no: B2029/M, 9 Miles, P.O.Box No: 330081,  
Great North Road, Chibombo District, Zambia.  
Ph: +260 956879632, +260 211 266 037  
Email: dmiseuprincipal@gmail.com



**Other Campus:**  
Chipata Campus:  
P.O.Box No: 511026, St.Anne's, Chipata, Zambia.  
Ph: +260 977 200 088, 965 200 088

Ref: No: DMISEU/ACA/11536-17-24/08

8<sup>th</sup> January, 2023

## TO WHOM IT MAY CONCERN

This is to certify that **Mr. Dumisani Muzungu** of Register Number: **20211351015** was a bonafide student of DMI – St. Eugene University, Chibombo, Zambia. He was pursuing a Bachelor of Science in Computer Science Degree programme which he successfully completed in December, 2023 and is waiting for graduation. .

His code of conduct is good and he is a well-disciplined student. He also accomplishes his academic tasks in a satisfactory manner and participates immensely in all the academic activities. I therefore strongly recommends him for a suitable employment within your organization

Any assistance rendered to him will be highly appreciated.

**DMI-ST. EUGENE UNIVERSITY**  
9 Miles, P.O.Box 330081  
Chibombo District, Zambia

**Mr Lovely Chizimba**  
**Dean (Academic)**



# RICE UNIVERSITY

Jan 21, 2024

## DUMISANI MUZUNGU

has successfully completed

### Finance for Non-Finance Professionals

an online non-credit course authorized by Rice University and offered through Coursera

James Weston  
Harmon Whittington Professor of Finance  
Jones Graduate School of Business

## COURSE CERTIFICATE



Verify at:  
<https://coursera.org/verify/VPLSSKSS6CFJ>

Coursera has confirmed the identity of this individual and their participation in the course.

# Certificate of Achievement

This certificate acknowledges that

**Muzungu Dumisani**

Completed the ZICTA online CyberSecurity short course as  
part of CyberSecurity awareness Month in October 2023.



**Eng. Choolwe Andrew Nalubamba**  
Director General  
Zambia Information and  
Communications Technology Authority



# COURSE CERTIFICATE

This is to certify that

**Dumisani Muzungu**

has successfully completed the course by demonstrating  
theoretical and practical understanding of

**Data Science**



**Yeva Hyusyan**  
Chief Executive Officer



Certificate CC-7SIQDOQB  
Issued 22 November, 2023



# COURSE CERTIFICATE

This is to certify that

**Dumisani Muzungu**

has successfully completed the course by demonstrating  
theoretical and practical understanding of

**SQL**



**Yeva Hyusyan**  
Chief Executive Officer



Certificate CT-2J4CVNHH  
Issued 17 July, 2023





# Declaration of Completion

**DUMISANI MUZUNGU**

has successfully completed the online course:  
**Introduction to MS Excel**

This professional has demonstrated initiative and a commitment to deepening their skills and advancing their career. Well done!

08<sup>th</sup> Feb 2023

Certificate code : 4151731



**Krishna Kumar**  
CEO

# Declaration of Completion

**DUMISANI MUZUNGU**

has successfully completed the online course:

**Learn CCNA 200-301 Network Fundamentals Online**

This professional has demonstrated initiative and a commitment to deepening their skills and advancing their career. Well done!

29<sup>th</sup> Jan 2023

Certificate code : 4126293

  
**Krishna Kumar**  
CEO