

Dear Hiring Manager,

I'm reaching out to express my interest in the sales intern position at Kestria. Currently, I am eagerly awaiting my graduation at the end of this year, having pursued a Bachelor of Science in Computer Science.

With a strong foundation in sales techniques and data analysis, I'm eager to learn from your innovative approach to sales and customer service. Enclosed is my resume for your review.

Thank you for considering my application. I'm excited about the opportunity to contribute to Kestria and look forward to the possibility of discussing how my skills align with your team's needs.

Warm regards,

DUMISANI MUZUNGU

DUMISANI MUZUNGU

Address: Meanwood, Mutuna Ave, Lusaka Zambia.

Phone: +260 971 669 342

Email: muzungudumisani@gmail.com

LinkedIn: [linkedin.com/in/dumisani-muzungu-ba400219a](https://www.linkedin.com/in/dumisani-muzungu-ba400219a)

NRC: 628923/10/1

OBJECTIVE

A dedicated Computer Science graduate, currently awaiting graduation, with strong skills in qualitative and quantitative research, coupled with proficiency in Data Analysis with a keen interest in Data science and, Finance and Technology (FinTech). My objective is to work in an environment that will challenge me while allowing me to contribute to the continued growth and success of the organization.

WORK EXPERIENCE

08/2023 - 01/2024

Financial consultant - Freelance, Prudential Life Assurance, Lusaka Zambia

Responsibilities:

- Financial Advisory: Provided expert guidance and advice on financial matters to clients.
- Investment Planning: Developed and implemented effective investment strategies for clients based on their financial goals.
- Customer Relationship Management: Managed and nurtured client relationships to ensure satisfaction and loyalty.
- Industry Knowledge: Deepened understanding of the intricate financial landscape within the life assurance industry.

06/2022 – 10/2022

Intern Software Developer, Lendbox, Lusaka Zambia

Responsibilities:

- Collaborated within a cohesive team of 7 members, delivering end-to-end solutions for clients, encompassing a deep understanding of client requirements.
- Acquired hands-on experience in software project management, effectively planning, executing, and overseeing software projects during the specified period.

Intern Product Manager | Developer Intern, ZPOS, Lusaka Zambia

Responsibilities:

- Coordination and implementation of new product features, aligning technical innovation with market needs.
- First-time intern during a designated summer term, actively engaging in hands-on learning and contributing effectively to ongoing projects.

02/2020 – 12/2023

EDUCATION

Bachelor of Science (Computer Science), DMI St. Eugene University

SKILLS AND EXPERIENCE

- Experience in Data Analysis software which includes SPSS, MS Excel, Jupyter Note book, SQL Server Management Studio, Tableau, Power BI
- Skills in Qualitative and Quantitative data analysis
- Strong in person and Customer service skills
- Profound knowledge of general office procedures as well as SAAS
- exceptional ability to collect and organize information
- Ability to work in a multidisciplinary and multicultural environment
- Committed to professional integrity and confidentiality
- Strong ability to manage multiple projects and deadlines simultaneously.

ADDITIONAL SKILLS

Analytical Skills • MS Office • Tableau • MS Excel • Computer Science • Networking • Communication • Statistics • Problem Solving • Project Management • Leadership • Teamwork • JavaScript • React-native • Python • IT Desk Support

CERTIFICATIONS

<https://coursera.org/verify/VPLSSKSS6CFJ>
<https://www.sololearn.com/certificates/CC-7SIQDOQB>
ZICTA Cybersecurity Course – ZICTA – October 2023

REFERENCES

PATRICK MWENYA
LECTURER DEPARTMENT OF IT & ENGINEERING
TELEPHONE: 260966943306
EMAIL: dmiseu.mwenya@gmail.com
DMI ST. EUGENE UNIVERSITY.

MUKOPANJI SINGONGO
CO-FOUNDER/CHIEF TECHNOLOGY OFFICER
TELEPHONE: 260974776247
EMAIL: mukopanje@zpos.co.zm
ZPOS

CHARLES CHANGABANTU
PLACEMENT OFFICER
TELEPHONE: 260971964365
DMI ST. EUGENE UNIVERSITY.

DMI-ST.EUGENE UNIVERSITY

(Run by Sisters of Daughters of Mary Immaculate and Collaborators)

Chibombo:
Dean - Academic
Plot no: B2029/M, 9 Miles, P.O.Box No: 330081,
Great North Road, Chibombo District, Zambia.
Ph: +260 956879632, +260 211 266 037
Email: dmiseuprincipal@gmail.com



Other Campus:
Chipata Campus:
P.O.Box No: 511026, St.Anne's, Chipata, Zambia.
Ph: +260 977 200 088, 965 200 088

Ref: No: DMISEU/ACA/11536-17-24/08

8th January, 2023

TO WHOM IT MAY CONCERN

This is to certify that **Mr. Dumisani Muzungu** of Register Number: **20211351015** was a bonafide student of DMI – St. Eugene University, Chibombo, Zambia. He was pursuing a Bachelor of Science in Computer Science Degree programme which he successfully completed in December, 2023 and is waiting for graduation. .

His code of conduct is good and he is a well-disciplined student. He also accomplishes his academic tasks in a satisfactory manner and participates immensely in all the academic activities. I therefore strongly recommends him for a suitable employment within your organization

Any assistance rendered to him will be highly appreciated.

DMI-ST. EUGENE UNIVERSITY
9 Miles, P.O.Box 330031
Chibombo District, Zambia

Mr Lovely Chizimba
Dean (Academic)

Certificate of Achievement

This certificate acknowledges that

Muzungu Dumisani

Completed the ZICTA online CyberSecurity short course as
part of CyberSecurity awareness Month in October 2023.



Eng. Choolwe Andrew Nalubamba
Director General
Zambia Information and
Communications Technology Authority





RICE UNIVERSITY

Jan 21, 2024

DUMISANI MUZUNGU

has successfully completed

Finance for Non-Finance Professionals

an online non-credit course authorized by Rice University and offered through Coursera

James Weston
Harmon Whittington Professor of Finance
Jones Graduate School of Business

COURSE CERTIFICATE



Verify at:
<https://coursera.org/verify/VPLSSKSS6CFJ>

Coursera has confirmed the identity of this individual and their participation in the course.

COURSE CERTIFICATE

This is to certify that

Dumisani Muzungu

has successfully completed the course by demonstrating
theoretical and practical understanding of

Data Science



Yeva Hyusyan
Chief Executive Officer



Certificate CC-7SIQDOQB
Issued 22 November, 2023



COURSE CERTIFICATE

This is to certify that

Dumisani Muzungu

has successfully completed the course by demonstrating
theoretical and practical understanding of

SQL



Yeva Hyusyan
Chief Executive Officer



Certificate CT-2J4CVNHH
Issued 17 July, 2023

Declaration of Completion

DUMISANI MUZUNGU

has successfully completed the online course:

Learn CCNA 200-301 Network Fundamentals Online

This professional has demonstrated initiative and a commitment to deepening their skills and advancing their career. Well done!

29th Jan 2023

Certificate code : 4126293


Krishna Kumar
CEO



Declaration of Completion

DUMISANI MUZUNGU

has successfully completed the online course:
Introduction to MS Excel

This professional has demonstrated initiative and a commitment to deepening their skills and advancing their career. Well done!

08th Feb 2023

Certificate code : 4151731



Krishna Kumar
CEO

DMI-ST.EUGENE UNIVERSITY

(Run by Sisters of Daughters of Mary Immaculate and Collaborators)



Great North Road Campus:

HOD-School of CS & IT

Plot no: B2029/M, 9 Miles, P.O.Box No: 330081,

Great North Road, Chibombo District, Zambia.

Ph: +260 977613644, +260 976499811

Email: dmiseuprincipal@gmail.com

REF NO: DMISEU/ACA/11526/400

DATE: 20.09.2023

SEMESTER MARK STATEMENT

Certified that the following is the statement of marks secured by, **MR. MUZUNGU DUMISANI**
Reg.No.20211351015 in the Semester VII Examination held during **JUNE 2023. BACHELOR**
OF SCIENCE IN COMPUTER SCIENCE

Statement of Marks – Semester VII

S. No	Module Code	Module Name	Marks	Grade
1	351CS71	MOBILE COMPUTING	59	B
2	351CS72	SOFTWARE PROJECT MANAGEMENT	62	B+
3	351CS73	WEB PROGRAMMING	73	A
4	351CS107	ADVANCED NETWORKING	51	B
5	351CS77	WEB DESIGN LABORATORY	75	A
6	351CS177	ADVANCED NETWORKING LABORATORY	73	A
7	351PJ02	PROJECT PHASE I	55	B
GPA			3.8	

25-9-23
Mrs. Sunanthini

H.O.D-School of CS & IT

HEAD OF DEPARTMENT
DEPARTMENT OF COMPUTER SCIENCE
DMI ST. EUGENE UNIVERSITY
LUSAKA - ZAMBIA.