

CARMIE WALKER

- ✔ Position: Executive Director – Lean This Way
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Carmie Walker is a passionate and experienced Health and Aged Care Director with strong business acumen. She is committed to service and operational excellence ensuring that patient satisfaction is paramount in remodelling and redesigning the patient's journey. Carmie has an excellent understanding of the complexities of government policy, process and implementation and strategic organisational and service reform. Recognized for leadership ability, negotiation skills and thrives on the challenge of establishing new processes and systems to enhance the hospital system. Her insight and driving passion, for 'excellence in care for all', enables her to not only develop, but lead strategic programs to take healthcare into the future.

With 27 years' experience in health care, Carmie is a dynamic and diverse leader in clinical redesign, change management, patient flow and access, discharge planning and coordination of care. She is a known and successful change agent with highly developed influential communication and negotiation skills. Carmie has worked clinically as a Registered Nurse in England in specialty areas including the Emergency Department and ICU before immigrating to Australia where she has worked in multiple states and territories in Rehabilitation, Aged Care and Community/Outback nursing. Her roles have included Director of Innovation and Service Improvement, Manager of Quality, Finance and Risk Management. She has also been a successful Company Director in fields of HR and Workforce planning and provision as well as Case Management and Discharge Planning. In 2000 she was a Board Member of the Aged Care Abuse Association.

Carmie is highly regarded for her ability to drive outcomes and efficiencies in large scale public and private health organisations, utilising her expertise at a lean practitioner. She has successfully lead many organisation wide initiatives and has been a key developer and designer of tools, resources and concepts to ensure organisational reform is underpinned by sound quality, financial and risk management models.