

# MedicBot: A New Virtual Assistance For The Children With Auditory Processing Disorder

by

Do Dung Vu  
Supervisor: Prof. Sylvie Ratté

THESIS PRESENTED TO ÉCOLE DE TECHNOLOGIE SUPÉRIEURE  
IN PARTIAL FULFILLMENT FOR THE DEGREE OF  
DOCTOR OF PHILOSOPHY  
Ph.D.

MONTREAL, "3/4/2018"

ÉCOLE DE TECHNOLOGIE SUPÉRIEURE  
UNIVERSITÉ DU QUÉBEC



Do Dung Vu, 2018



This Creative Commons license allows readers to download this work and share it with others as long as the author is credited. The content of this work cannot be modified in any way or used commercially.

## **FOREWORD**

This report was written for my Research Subject in Artificial Intelligence at the ÉTS - École de technologie supérieure. The report was executed as an literature review of applying the information technology in solving Auditory Processing Disorder issue. First I like to show my gratitude to the my supervisor Sylvie Ratté for her suggestions, encouragements and guidance in writing the report and approaching the different challenges during the issue. My work examines the application of virtual assistant related to the monitoring, diagnosing, and making the treatment for the Auditory Processing Disorder children based on artificial intelligent technology.



# **MEDICBOT: UNE NOUVELLE AIDE VIRTUELLE POUR LE ENFANTS ATTEINTS DE TROUBLES DU TRAITEMENT AUDITIF**

Do Dung Vu  
Supervisor: Prof. Sylvie Ratté

## **RÉSUMÉ**

Le trouble auditif central affecte jusqu'à 5% des enfants d'âge scolaire qui ont de la difficulté à traiter l'information qu'ils entendent et qui sont généralement qualifiés d'«auditeurs médiocres»<sup>1</sup>. Ils ont une capacité auditive normale, mais il y a un décalage entre ce qui est entendu et ce qui est compris. Les chercheurs médicaux parlent d'une «élite prévenue», car ces personnes ne sont généralement pas moins intelligentes que les personnes non handicapées. Pourtant, ils parviennent rarement à un diplôme d'entrée à l'université; ils se perdent en chemin à cause des installations de réserve manquantes offertes dans les écoles primaires et continues. Ils ont besoin de besoins et d'attention particuliers pour apprendre et montrer leur potentiel de fait. Ce rapport porte sur le MedicBot: une nouvelle assistance virtuelle pour les personnes atteintes de troubles du traitement auditif dans des environnements d'apprentissage fournis par des simulateurs de réalité mixte. Après une présentation de l'état de l'art scientifique sur les besoins spécifiques des étudiants affectés, il sera précisé dans quelle mesure l'assistance virtuelle utilisée dans le soutien et la thérapie des étudiants peut non seulement répondre à ces besoins mais aussi les soutenir dans leur étude. **Mots-clés:** Artificial intelligence, auditory

processing disorder, AI, APD

---

<sup>1</sup> <http://caddac.ca>



# **MEDICBOT: A NEW VIRTUAL ASSISTANCE FOR THE CHILDREN WITH AUDITORY PROCESSING DISORDER**

Do Dung Vu  
Supervisor: Prof. Sylvie Ratté

## **ABSTRACT**

Central Auditory Processing Disorder affects up to 5% of school-aged children who have difficulty processing the information they hear and are usually characterized as “poor listeners”<sup>2</sup>. They have normal hearing ability, but there is a disconnect between what is heard and what is understood. Medical researchers talk about a “forestalled elite” since these people are commonly not less intelligent than non-handicapped individuals. Still, they rarely make it to a university-entrance diploma; they get lost on the way because of missing standby facilities offered in primary and continuative schools. They require special needs and attention in order to learn and show their de facto potential. This report deals with the MedicBot: A new Virtual Assistance for the Auditory Processing Disorder people of learning environments provided by mixed-reality simulators. After a presentation of the scientific state of the art on the specific needs of affected students, it will be elaborated in how far virtual assistance used in the support and therapy of students can sufficiently not only meet those needs but support them in their study. **Keywords:** Artificial intelligence, auditory processing disorder, AI, APD

---

<sup>2</sup> <http://caddac.ca>





## TABLE OF CONTENTS

	Page
INTRODUCTION .....	1
CHAPTER 1 PROBLEM DEFINITION. ....	5
1.1 Detect APD early .....	5
1.2 Treading APD daily .....	7
CHAPTER 2 CHALLENGES AND OBJECT .....	9
2.1 Challenges .....	9
2.2 Objectives .....	10
CHAPTER 3 RESEARCH METHODOLOGY .....	11
3.1 Diagnose APD symptoms based on conversation with the candidate children .....	11
3.1.1 Sound analysis .....	11
3.1.2 Facial sentiment behavior analysis .....	12
3.2 A training adaptable therapy model assistance .....	13
3.3 A monitoring the progress of APD treatment .....	13



**LIST OF TABLES**

Page



## LIST OF FIGURES

Page



## **LIST OF ABBREVIATIONS**

AI	Artificial Intelligence
APD	Auditory Processing Disorder
CANS	Center Auditory Nervous System
ANN	Artificial Neural Network
NN	Neural Network
P3AERP	P300 Auditory Event-Related Potential
MLP	Multilayer perceptrons
fMRI	Functional magnetic resonance imaging
HPDT	Hannover phoneme discrimination test
MST	Auditory memory span test
DLT	Dichotic listening test
EPI	Echo-planar imaging
MRI	Magnetic resonance imaging
GPS	Global Positioning System





## **LISTE OF SYMBOLS AND UNITS OF MEASUREMENTS**

**a**

**A**



## INTRODUCTION

Auditory processing is the ability of the central auditory nervous system (CANS) to use and process auditory information received peripherally by the two ears. Auditory processing disorders (APD) are typically seen in individuals with normal hearing sensitivity and are characterized by an inability of the central auditory neurons to mediate higher-order auditory processing skills (e.g., speech in noise, binaural processing, temporal processing, and closure). Individuals with APD manifest listening difficulties in challenging listening conditions, show deficits in spatial location (localization) of sounds, and face difficulties in decoding rapid rate stimuli (1). The effects of APD can be devastating because as an input disorder, it has the potential to impair the abilities for spoken language comprehension, learning, and cognition in school-age children.

One of the main problems in identification of APD is that this disorder often coexists with other comorbid conditions in school-age children such as attention deficit disorders, language learning disorders, and learning disabilities (2). This makes differential diagnosis of APD difficult. Also audiologists routinely use primarily language-based auditory processing measures for diagnosis of APD even though it is not clear whether deficits on linguistic (verbal) tasks are more likely to be associated with APD than nonlinguistic (e.g., tonal) tasks. In a study by Rosen et al. (3), it has been shown that school-age children with suspected APD exhibited poorer performance on auditory tests in both verbal (Consonant Cluster Minimal Pairs) and tonal (Tallal Discrimination Task) conditions, relative to age-matched controls. There is also dispute regarding formulation of the appropriate test battery for evaluation of APD (e.g., (4)). Cacace and Mc. Farland (5) argued that, for a diagnosis of APD, testing should address the primary deficit in processing of acoustic information in the auditory modality and deficits should be shown to be absent or reduced in other (e.g., visual) modalities. While this notion is disputed by other studies (6; 7), there is consensus on the need for valid tools that challenge listening in the auditory modality for school-age children with APD.

The diagnosis encompasses a number of overlapping clinical syndromes (Jerger and Musiek, 2000; Hind, 2006), and its underlying pathological basis is poorly understood. Of those children complaining of symptoms consistent with APD, only around 5% have an underlying structural or other obvious neurological cause (Chermak and Musiek, 1997).

On the other hand, artificial intelligence (AI) is a self-running engine for growth in health-care. According to Accenture analysis, when combined, key clinical health AI applications can potentially create \$150 billion in annual savings for the US healthcare economy by 2026. AI in health represents a collection of multiple technologies enabling machines to sense, comprehend, act and learn<sup>3</sup> so they can perform administrative and clinical healthcare functions. Unlike legacy technologies that are only algorithms/ tools that complement a human, health AI today can truly augment human activity. With immense power to unleash improvements in cost, quality and access, AI is exploding in popularity. Growth in the AI health market is expected to reach \$6.6 billion by 2021—that’s a compound annual growth rate of 40%. In just the next five years, the health AI market will grow more than 10x.<sup>4</sup> AI applications focus on Robot-assisted surgery, Virtual nursing assistance, Administrative workflow assistance, Fraud detection, Dosage error reduction, Connected machines, Clinical trial participant identifier, Preliminary diagnosis, Automated image diagnosis, and Cybersecurity<sup>5</sup>.

Neural networks are adaptive statistical models based on analogies with human brain structure that can learn to estimate and iteratively change values of the parameters of some population using specific input and output variables (8). An artificial neural network (ANN), often just called a “neural network” (NN), is a mathematical model or computational model based on biological neural networks. Artificial neural networks can be used to model complex relationships between input and output variables and explain patterns of data. The construction of the

---

<sup>3</sup> Accenture; “AI is the Future of Growth”

<sup>4</sup> Frost & Sullivan

<sup>5</sup> <https://www.accenture.com>

neural network typically involves three different layers with feed-forward architecture. This is the most popular network architecture in use today. The input layer of this network is a set of input units, neurons that are fully connected to the hidden layer with the hidden units that are in turn fully connected to an output layer. The output layer supplies the response of neural network to the activation pattern applied to the input layer. Neural network modeling has been used in healthcare research to characterize and predict a wide variety of health-related issues such as infant mortality (9), brain surgery decisions (10), pharmacokinetic parameters of antibiotics in severely ill patients (11), and auditory dysfunction in Alzheimer's disease (12). Neural networks can be used to model cognitive processes by a feed-forward, backward propagation algorithm called multilayer perceptrons (MLPs). These networks usually organize their units into several layers. The information to be analyzed is fed to the first layer called the input layer, followed by intermediate hidden layers, finally leading to the output layer for processing (8). Unlike multiple linear regression models used to predict performance from known variables, artificial neural networks need no prior knowledge or assumptions because they can learn and generalize from data that are even noisy or imperfect (13). The current study was conducted to probe if reducing extrinsic redundancy in the P300 Auditory Event-Related Potentials (P3AERP) task compromises auditory processing in school-age children with and without APD. Extrinsic redundancy can be reduced in several ways, but, for the purposes of this study, two stimulus-related variables (competing noise and rapid rates) were used. The rationale for reducing the extrinsic redundancy was that competing noise would limit spectral processing abilities needed to discriminate frequent and infrequent stimuli on the P3AERP task while rapid presentation rates would stress the temporal processing capabilities of the auditory system and these would have particular influence on P3AERP latency and amplitude measures in those children with reduced intrinsic redundancy (children with APD). Neural network modeling was performed statistically to discover hidden and nonlinear associations between input (stimulus rate and competing noise) and output variables (P3AERP latency and amplitude).



## **CHAPTER 1**

### **PROBLEM DEFINITION.**

#### **1.1 Detect APD early**

There are a variety of possible behavioural indicators that a child may have APD. A diagnosis can be made following testing by a specialized audiologist using specific tests. Some of the skills evaluated by the audiologist will not develop in the child until age 8 or 9. Once diagnosed, APD children often work with a speech therapist. APD is recognized as a learning disability and should therefore be recognized as qualifying a child as an exceptional learner. This means that once a diagnosis is made and recommendations are clearly stated in the audiologist's report, parents should request a school meeting to discuss how accommodations and special education resources will be implemented. The children will be eligible for an FM system (a headset the children wears to listen directly to the teacher/instructor via microphone) to be placed in the classroom (see accommodations below). The cost of this system is an issue when obtaining this device. A trial with the system is usually initiated to assess the benefits. If several children in the classroom suffer from this disorder, a surround sound system can be installed in the classroom. The signs and symptoms of APD is following:<sup>1</sup>

- Difficulty hearing in noisy environments
- Frequently misunderstanding oral instructions/questions
- Says “huh” or “what” frequently
- Often needs directions or information repeated
- Difficulty remembering spoken information
- Difficulty with reading, comprehension, spelling, vocabulary, writing, or learning a foreign language

---

<sup>1</sup> <http://kidshealth.org>

- Difficulty with phonics or distinguishing speech sounds
- Difficulty with organizational skills
- Difficulty following multi-step directions
- Difficulty maintaining focus on an activity if other sounds are present or child is easily distracted by other sounds in the environment
- Difficulty following long conversations
- Difficulty taking notes
- Difficulty with verbal (word) math problems

Switzerland). Each experimental series (i.e. hearing test) was presented in alternating activation blocks and silent blocks of the same duration. Following the stimuli in each activation block, individuals were asked to press a button (HPDT: depending on whether the speech sounds were perceived as the same or different), or to repeat softly the words they had heard (MST and DLT). Considering the normal familiarization test results, vocal output was not recorded in detail in this setup. The probands were monitored intermittently by listening to the audio output of the microphone built into the scanner. In this field, there was no indication that response accuracy or reaction time were reduced or delayed, respectively. fMRI scanning and data acquisition. Functional measurements were performed on a 1.5 Tesla machine with a head coil (Magnetom Sonata, Siemens AG Medical Solutions, Forchheim/Erlangen, Germany). The acquired EPI sequences covered the auditory cortex of the temporal gyrus and the inferior portions of the frontal cortex. The total duration of each MRI examination was approximately 30 minutes (14).

**Therefore, our first problem is that how to identify, recognize, and diagnosing children early with Auditory Processing Disorder (APD) based on their sentiment behavior, speech, and response with the lowest cost.**



## 1.2 Treading APD daily

Auditory processing disorder is a neurological problem that cannot be treated by medication<sup>2</sup>. Hence, there are many non-medical ways to help your child with auditory processing disorder succeed in the classroom and in life <sup>3</sup> as following <sup>4</sup>: - Treating APD with Therapy: To overcome sound discrimination problem (e.g., the professional will train your child's brain to differentiate sounds, To sharpen auditory memory (e.g., an audiologist will use sequencing routines), and To manage language-processing problems (e.g., the therapist will train and encourage your child to ask a teacher, adult, or peer to repeat or rephrase an instruction or comment, etc.) - Treating APD with Lifestyle Changes: At school (e.g., Improve classroom acoustics, Seat children near the front of the class, Provide attention prompts, Streamline communication, Use visual aids, Build in breaks, Use a microphone and headset, and deep communication with the children) on the other hand, at home (e.g., Boost auditory attention with games and tapes, Provide a structure to help your child focus in chaotic environments, Speak concisely, etc.) We observe that the best way to treat the APD is making the information more clearly and concisely in parallel with monitoring the progress of treatment. **So our second problem is that how to help users to solve their issues above, comment the training therapy to them, and monitor the progress with the low cost and convenience.**

---

<sup>2</sup> <https://www.additudemag.com>

<sup>3</sup> <https://www.understood.org>

<sup>4</sup> <https://www.asha.org>



## CHAPTER 2

### CHALLENGES AND OBJECT

#### 2.1 Challenges

- Unlike people, machines have been notoriously unreliable at recognizing speech in the presence of noise, especially when the noise is background speech. Speech recognition technology is becoming increasingly ubiquitous and is now being used for dictating text and commands to computers, phones and GPS devices. Hence, the first challenges is speech recognition from multiple speakers.
- The challenge comes from the discrete nature of text samples. The resulting non differentiability hinders the use of global discriminators that assess generated samples and back-propagate gradients to guide the optimization of generators in a holistic manner, as shown to be highly effective in continuous image generation and representation modeling (15; 16; 21). A number of recent approaches attempt to address the non-differentiability through policy learning (17) which tends to suffer from high variance during training, or continuous approximations (18; 19) where only preliminary qualitative results are presented. As an alternative to the discriminator based learning, semi-supervised (21) minimize element-wise reconstruction error on observed examples and are applicable to discrete visibles. This, however, loses the holistic view of full sentences and can be inferior especially for modeling global abstract attributes (e.g., sentiment). Another challenge for controllable generation relates to learning disentangled latent representations. Interpretability expects each part of the latent representation to govern and only focus on one aspect of the samples. Prior methods (15; 22) on structured toward controlled generation of text dependence property on the full latent representation, and varying individual code may result in unexpected variation of other unspecified attributes besides the desired one. Therefore, the second challenges is understand the semantic, generating and evaluate different level of complexity sentences in the many context to multiple simpler sentences

## **2.2 Objectives**

Propose an AI model (virtual assistant) to assist in diagnosing, monitoring, and training of the children with Auditory Processing Disorder (APD)

- Diagnose APD symptoms based on conversation with the candidate children
- Create a training therapy model assistance (adaptable)
- Make a method to monitor the progress of APD treatment

## **CHAPTER 3**

### **RESEARCH METHODOLOGY**

#### **3.1 Diagnose APD symptoms based on conversation with the candidate children**

The datasets in real life are much more complex. We first have to understand it, collect it from various sources and arrange it in a format which is ready for processing. This is even more difficult when the data is in an unstructured format such as video or audio. This is so because you would have to represent video/audio data in a standard way for it to be useful for analysis

##### **3.1.1 Sound analysis**

By considering the conversation between the APD candidate children with the computer as the methods for processing audio with deep neural networks are improving, we can only begin to imagine the difficult problems we could solve ere are a few of my imaginations for deep learning in real time audio processing and sound analysis:

- Noise canceling, removing only certain elements like car traffic
- Selective terms frequency, counting certain elements like "huh", "what" or some stutter words.
- Speech processing, changing speaker, dialect or language in recordings
- Frequently misunderstanding oral instructions/questions
- Often needs directions or information repeated

Our speech capability analyzes not what is said, but how it is said, observing changes in speech paralinguistics, tone, loudness, tempo, and voice quality to distinguish speech events, emotions, and gender. The underlying low latency approach is key to enabling the development of real-time emotion-aware apps and devices.

### 3.1.2 Facial sentiment behavior analysis

The face is an observable proxy for a wide range of factors, like your life history, your development factors, whether you're healthy. Faces contain a significant amount of information, and using large datasets of photos, sophisticated computer programs can uncover trends and learn how to distinguish key traits with a high rate of accuracy <sup>1</sup>. Our Emotion AI unobtrusively measures unfiltered and unbiased facial expressions of emotion, using any optical sensor or just a standard webcam. Our technology first identifies a human face in real time or in an image or video. Computer vision algorithms identify key landmarks on the face – for example, the corners of your eyebrows, the tip of your nose, the corners of your mouth. Deep learning algorithms then analyze pixels in those regions to classify facial expressions. Combinations of these facial expressions are then mapped to emotions. In our products, we measure 7 emotion metrics: anger, contempt, disgust, fear, joy, sadness and surprise. Hence by analysis the facial sentiment behavior we can detect some APD symptoms:

- Difficulty with reading, comprehension, spelling, vocabulary, writing, or learning a foreign language
- Difficulty with phonics or distinguishing speech sounds
- Difficulty with organizational skills
- Difficulty maintaining focus on an activity if other sounds are present or child is easily distracted by other sounds in the environment
- Difficulty following long conversations
- Difficulty taking notes

---

<sup>1</sup> <https://www.theguardian.com>

### **3.2 A training adaptable therapy model assistance**

In this work we study transferring the idea of collaborative filtering to the domain of clinical decision support systems by developing a recommender system aiming at predicting the adequacy of various therapies for a given patient at a given time. Therefore, two methodologies for therapy adequacy estimation, a Collaborative Recommender and a hybrid Demographicbased Recommender, are compared. A physician can incorporate that information into his decision on the therapy to be chosen. The exemplary recommender system is developed targeting therapy recommendations for patients suffering from the auditory processing disorder

### **3.3 A monitoring the progress of APD treatment**

APD patient monitoring is one of the important application of MedicBot. This allows a faster and cost- efficient way of conducting regular doctor-to-patient consults to assess the patient's current state and clinical results at a distance. This has been developed to resemble human to machine consultation through video conferencing and the connection of digital medical devices to take and record the patient's clinical data (e.g., symptoms, training therapy exam and its' plan, the automatic diagnosing APD). The objective of this trend is to provide accessibility, ease, efficiency, and reduce costs compared to physical patient monitoring.





## BIBLIOGRAPHY

- [1] American-Speech-Language-Hearing Association (ASHA), (Central) Auditory Processing Disorders—The Role of the Audiologist. [Position Statement], American-Speech-Language- Hearing Association, 2005, <http://www.asha.org/policy>.
- [2] J. Jerger and F.Musiek, “Report of the consensus conference on the diagnosis of auditory processing disorders in school-aged children,” *Journal of the American Academy of Audiology*, vol. 11, no. 9, pp. 467–474, 2000.
- [3] S. Rosen, M. Cohen, and I. Vanniasegaram, “Auditory and cognitive abilities of children suspected of auditory processing disorder (APD),” *International Journal of Pediatric Otorhinolaryngology*, vol. 74, no. 6, pp. 594–600, 2010.
- [4] A. T. Cacace and D. J.McFarland, “The importance of modality specificity in diagnosing central auditory processing disorder,” *Journal of the American Academy of Audiology*, vol. 14, no. 2, pp. 112–113, 2005.
- [5] A. T. Cacace and D. J. McFarland, “Factors influencing tests of auditory processing: a perspective on current issues and relevant concerns,” *Journal of the American Academy of Audiology*, vol. 24, no. 7, pp. 572–589, 2013.
- [6] F. E. Musiek, T. J. Bellis, and G. D. Chermak, “Nonmodularity of the central auditory nervous system: implication for (central) auditory processing disorder,” *Journal of the American Academy of Audiology*, vol. 14, no. 2, pp. 128–138, 2005.
- [7] D. R. Moore and M. A. Ferguson, “It is neither necessary nor desirable to test for abnormalities in other modalities when diagnosing auditory processing disorder (APD),” *Journal of the American Academy of Audiology*, vol. 25, no. 7, pp. 695–696, 2014.
- [8] H. Abdi, “Neural networks,” in *Encyclopedia of Social Sciences Research Methods*, Sage, Thousand Oaks, Calif, USA, 2003. 16

- [9] R. C. Gismondi, R. M. V. R. Almeida, and A. F. C. Infantosi, "Artificial neural networks for infant mortality modelling," *Computer Methods and Programs in Biomedicine*, vol. 69, no. 3, pp. 237–247, 2002.
- [10] Y.-C. Li, L. Liu, W.-T. Chiu, and W.-S. Jian, "Neural network modeling for surgical decisions on traumatic brain injury patients," *International Journal of Medical Informatics*, vol. 57, no. 1, pp. 1–9, 2000.
- [11] S. Yamamura, "Clinical application of artificial neural network (ANN) modeling to predict pharmacokinetic parameters of severely ill patients," *Advanced Drug Delivery Reviews*, vol. 55, no. 9, pp. 1233–1251, 2003.
- [12] S. Krishnamurti, L. Drake, and J. King, "Neural network modeling of central auditory dysfunction in Alzheimer's disease," *Neural Networks*, vol. 24, no. 6, pp. 646–651, 2011.
- [13] A. Keshavarzi and F. Sarmadian, "Comparison of artificial neural network and multivariate regression methods in prediction of soil cation exchange capacity," *International Journal of Environmental and Earth Sciences*, vol. 15, no. 2, pp. 167–174, 2010.
- [14] S. B.-Friedrich, Y. Broecker, M. Knoergen, and S. Koesling, "Development of fMRI Tests for Children with Central Auditory Processing Disorders", in *ViVo* 24: 201-210 (2010)
- [15] C. Xi, D. Yan, H. Rein, S. John, S. Ilya, and A. Pieter, "InfoGAN: Interpretable representation learning by information maximizing generative adversarial nets", in *Advances in Neural Information Processing Systems*, pp. 2172–2180, 2016.
- [16] L. A. B. Lindbo, S. S. Kaae, and W. Ole, "Autoencoding beyond pixels using a learned similarity metric", in *ICML*, 2016.
- [17] D. Alexey and B. Thomas, "Generating images with perceptual similarity metrics based on deep networks", in *arXiv preprint arXiv:1602.02644*, 2016.
- [18] Y. Lantao, Z. Weinan, W. Jun, and Y. Yong, "SeqGAN: sequence generative adversarial nets with policy gradient", in *AAAI*, 2017

- [19] Z. Yizhe, G. Zhe, and C. Lawrence, "Generating text via adversarial training", in NIPS Workshop on Adversarial Training, 2016
- [20] K. Matt and H.-. Jos, "GANs for sequences of discrete elements with the Gumbel-softmax distribution", in arXiv preprint arXiv:1611.04051, 2016
- [21] K. Diederik, P. Mohamed, S. Rezende, D. Jimenez, and W. Max, "Semi-supervised learning with deep generative models", in Advances in Neural Information Processing Systems, pp. 3581–3589, 2014.
- [22] O. Augustus, O. Christopher, and . Jonathon "Conditional image synthesis with auxiliary classifier GANs", in arXiv preprint arXiv:1610.09585, 2016.