# **Dang Quang Dung**

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#### **Profile**

In five years' time, I want to become an AI Engineer. My starting point is to begin this position as a Software Engineer.

#### **Education**

09/2019 - 05/2024 **Posts and Telecommunications Institute of Technology**. Information Technology

GPA 3.31/4.0

### **Research Interests**

Natural Language Processing (NLP), Machine Learning and Deep Learning.

## **Word Experience**

Master Trainer at Centre for Development of Advanced Computing (C-DAC), India (09/2024 - present)

 Participate in Artificial Intelligence & Data Science: PG-DBDA - Post Graduate Diploma in Big Data Analytics

AI Researcher at Reseach Institute of Posts and Telecommunications (RIPT) - PTIT (08/2024 - present)

- Research and writing paper
- Build a chatbot system using RAG techniques, Function Calling with LLMs

#### Software AI Engineer at A.I-Soft JSC (02/2023 - 08/2024)

- Build websites for research topics.
- Build a chatbot system to support enrollment (End-to-End) using Rasa and Botpress Framework.
- Build a crawl data module, data analysis using BERTopic for social network listening system.
- Research paper about AI and Natural Language Processing and apply to used software products.
- Build a chatbot system to support enrollment (End-to-End) with LLMs using RAG (Retrieval-Augmented Generation) techniques with LangChain and LlamaIndex Framework.

### **Skills**

Languages English, Vietnamese (native speaker)

Coding Python, Linux, SQL, FastAPI, Docker,...

Databases MysQL, MongoDB, FAISS, Chroma...

Web Dev Html, css, JavaScript, Reactjs, Antdesign, MUI...

## Skills (continued)

Open-source NLP Tools Transformers (Hugging Face), spaCy, scikit-learn, Gensim, NLTK, BERTopic,

Rasa, Botpress, Langchain, LlamaIndex ...

Deep Learning Frameworks TensorFlow, Keras, PyTorch

Misc. Research Skills, Problem Solving, Report Writing, Teamwork and Indepen-

dently, Data Structures and Algorithms, Data Visualization (Tableau, Excel)

### Scientific research achievements

#### **Published scientific articles**

An intent-filtered retrieval-augmented generation chatbot for university admissions in Vietnam. International Conference On Advanced Technologies For Communications.

## Miscellaneous Experience

#### Certification

11/2021 APPLICATIONS OF ALGORITHM. by Posts and Telecommunications Institute of Technology

and Samsung Electronics Vietnam Company Limited.

09/2022 **Toeic 605**. by IIG VietNam.