

# RICHARD PHAM

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## EDUCATION

SAN JOSE STATE UNIVERSITY, San Jose, CA  
B.S in Software Engineering. GPA: 3.51/4.00  
Engineering Dean's Scholar award

July 2017 - May 2020

## EXPERIENCE

SUSHI BOAT TOWN, San Jose, CA  
RESTAURANT MANAGER

Mar 2018 - Apr 2020

- Hired new employees, appraised 10 employee's performance and provided feedback to improve productivity
- Increased restaurant sales by 35%, tipped employees by 70% and received Best Employees of 2018 and 2019

REPAIR CAFÉ FIXER, Santa Clara, CA  
TECHNICIAN VOLUNTEER

Jun 2018 - Nov 2019

- Collaborated as team with 5 people on computer devices, electrical appliances, bicycles troubleshooting
- Made fix rate up to 85% with 99% of customer satisfactions, and provided future tutorial instructions

DE ANZA COLLEGE, Cupertino, CA  
TEACHING AND COMPUTER LAB ASSISTANT

May 2016 - May 2017

- Provided problem-solving, debugging skills and alternate approaches in C++ and Python for CS students
- Trained 6 new tutors and addressed advanced instructions to enhanced professional credibility
- Improved 50% of student's performance through small weekly projects, one-by-one workshops

## PROJECT

SHELTER FOR DOGS website, San Jose State University  
TEAM LEADER

Jan 2020 - May 2020

- Managed team of 3 to develop analyzed web app to keep track of sheltered and incoming dogs daily
- Full-stack development with RESTful APIs, Spring Boot, JavaScript, HTML, CSS, MySQL, Docker and AWS

NOTEMATE website, San Jose State University  
FRONT-END LEAD

Jan 2020 - May 2020

- Developed timeline, delegated tasks, organized documentation and promoted team member's progress
- Front-end lead to creating UI sites using ReactJS, HTML, CSS and JavaScript

Decryptoid website, San Jose State University  
FULL-STACK DEVELOPER

Apr 2019 - May 2019

- Full-stack development with PHP, JavaScript, HTML, CSS to encrypt and decrypt user's upload file
- Implemented user authentications, server-client validation, sessions and cookies
- Managed system databases using MySQL to secure customer's input

Regression Testing on Elevator System, San Jose State University  
QA ENGINEER

Oct 2018 - Dec 2018

- Engaged in Black Box testing the entire system using Integration testing to perform 32 test cases
- Identified and captured 85% of bugs with Junit and Manual testing

## SKILLS

- Language: Python, Java, JavaScript, C/C++, PHP
- Front-end: HTML, CSS, ReactJS
- Back-end: NodeJS, Spring Boot, Flask, PHP
- AWS: S3, CloudFront, Docker