

# Senior DevOps Engineer

## Sophia Hoang

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## Summary

Senior DevOps Engineer with over 8 years of progressive experience in the IT industry. Proven track record of leading high-impact projects, mentoring teams, and delivering innovative solutions that drive business growth. Adept at aligning technical strategies with organizational goals while maintaining a focus on quality and scalability.

## Education

Bachelor of Science in Computer Science, Vietnam National University, 2013 – GPA: 3.8/4.0

## Experience

### Senior DevOps Engineer, GlobalTech Solutions (2018–Present)

- Led a team of 6+ developers, overseeing the end-to-end software development lifecycle.
- Architected scalable systems capable of handling millions of requests per day.
- Introduced agile methodologies, reducing project delivery time by 20%.
- Collaborated with stakeholders to define technical roadmaps and priorities.

### DevOps Engineer, InnovateX (2015–2018)

- Developed and maintained core platform components for high-traffic applications.
- Implemented performance optimizations that improved system throughput by 35%.
- Mentored junior engineers and conducted regular code reviews.

### DevOps Engineer Associate, SoftVision (2013–2015)

- Participated in design and development of enterprise-level applications.
- Collaborated with cross-functional teams to ensure successful product launches.

## Skills

Leadership, Project Management, Strategic Planning

Advanced Technical Skills: System Architecture, Cloud Solutions, Performance Optimization

Soft Skills: Communication, Negotiation, Mentoring