

Michael Dunn-OConnor

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WORK EXPERIENCE

Multiverse

November 2021 - Present

AI Technical Lead | May 2025 – Present

New York, NY

- Developed written and video content on emerging AI tools, leveraging direct feedback from software engineers
- Delivered weekly technical workshops, building a community of practice for dozens of software engineers
- Coached new adopters to increase their effective usage of code assistants by 70% over a one month period
- Built a remote Model Context Protocol server to embed learning content directly into code assistant interfaces

Software Engineering Technical Lead | July 2022 – May 2025

- Planned and executed biweekly professional development rated most effective across the national team (5.4/6)
- Conducted observation and feedback cycles that improved team-wide coach expertise rating by 15%
- Delivered hundreds of personalized coaching sessions to help engineers achieve development goals
- Designed software engineering curriculum that drove a 50 point increase in program Net Promoter Score (NPS)

Software Engineering Coach | November 2021 – July 2022

- Taught full-stack software engineering bootcamps for more than one hundred developers with 96% completion

Lawrence Public Schools

July 2016 - June 2021

Computer Science Teacher

Lawrence, MA

- Designed and implemented project based CS curriculum and founded an after school App Design club

Giant Machines

June 2018 - August 2019

Bootcamp Instructor (Seasonal)

New York, NY

- Led App Design and Web Development courses with a focus on iterative design and rapid product deployment

TECHNICAL PRESENTATIONS

AI Adoption Institute - Chief AI Officer Summit

June 2025

Beyond the pilot: Operationalizing AI in the flow of work

Conference presentation on actionable steps for leaders to drive successful AI adoption across technical teams

Multiverse Community Event

April 2025

ChatGPT for Data Analysis

Workshop on generative AI best practices for 555 data analysts - the most popular event in the history of this series

EDUCATION

Boston University

December 2017

Master of Education - Curriculum and Teaching

Boston, MA

University of Massachusetts Amherst

December 2011

Bachelor of Arts - Social Thought and Political Economy

Boston, MA

CERTIFICATIONS, TECHNOLOGIES, & SKILLS

- **Certifications:** GitHub Copilot Certification, General Assembly Software Engineering Immersive
- **AI /Developer Tools:** GitHub Copilot, Cursor, GitHub Actions, Docker
- **Languages / Frameworks:** Python, JavaScript, TypeScript, SQL, React, Angular
- **Skills:** Technical Content Creation, Curriculum Design, Rapid Prototyping, Public Speaking, Workshop Facilitation, Community Building, Agile Development, Data Analysis