# HOANG DUC DUONG

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### **SUMMARY**

Junior Computer Science student with a strong passion for backend development, machine learning, and data engineering. Eager to apply my knowledge through real-world projects and gain experience in dynamic, professional environments. Committed to continuous learning, adaptation, and contributing to innovative solutions in the tech industry.

#### **EDUCATION**

Lao Cai High School for Gifted Students

2019 - 2022

Bachelor's Degree in Computer Science at UET - VNU

Graduating May 2026

University of Engineering and Technology, VNU

3.78 CPA

Scholarships: Scholarships to encourage study, Jardine Cycle and Carriage Scholarship

## **TECHNICAL SKILLS**

Programming: Python, C++, Java, JavaScript

Sw & Tools: Linux (Ubuntu), Git, VSCode, IntelliJ, Microsoft Office, Google Workspace

Language: English: Upper Intermediate

#### **WORK EXPERIENCE**

Data Science and Knowledge Technology Laboratory - DS&KTLab, UET: Researcher

July, 2024 - December, 2024

Using AI techniques to develop a knowledge- and data-driven chatbot, agent for business

- Deployed machine learning models to analyze large datasets and optimize system performance
- Developed and deployed RAG-based AI assistants using LLMs to enhance enterprise knowledge retrieval

### Dagoras Technology and Communications JSC, Ha Noi: DS Intern

July, 2024 - December, 2024

Using AI techniques to develop a knowledge- and data-driven chatbot, agent for business

- Built chatbot with LangChain and LangGraph, using RAG to retrieve enterprise data
- · Optimized vector database search with Elasticsearch, managed and stored conversations with Redis

## Viettel Digital Talent Program 2025, Ha Noi: Software Engineer Trainee

April, 2025 – present

Intensive foundational training in software engineering: core concepts, system design, and backend development

- · Gained a strong foundation in software engineering principles, including algorithms, data structures, and design patterns
- Practiced system design to build scalable, maintainable applications
- Developed backend components and worked with modern development tools and workflows

## **ACADEMIC PROJECTS**

# QAirline - Website for managing and booking flights

Winter, 2024

Led team of two to design and develop an airline website

- Tech Stack: MongoDB, Express.js, React.js, Node.js, Redux, UI ShadCN, Nodemon.
- Team Lead (2 members): Developed both frontend and backend

# Child Mind Institute: Problematic Internet Use - Kaggle Competition

Winter, 2024

- Leveraged machine learning to predict and classify problematic internet usage in children.
  - Conducted EDA, including data cleaning, visualization, and feature engineering
    Developed, tuned, and validated predictive models using Python libraries

#### Mobile plan consulting chatbot

Winter, 2024

Developed a chatbot system that helps customers find suitable mobile plans

- Tech Stack: Python, LangChain, Redis, Ollama, LLaMA, SQL, RAG, Docker, Elasticsearch, FastAPI, React
- Developed a prototype capable of answering basic questions about available plans in the database with high accuracy

## **ACTIVITIES**

# **Supporter Group of UET (SGUET)**

October 2023 - Present

Head of Events and Vice President of a 300-member club with 16K followers at UET

- · Led the organization of multiple large-scale events, engaging thousands of participants online and offline
- Oversaw social media growth and engagement, contributing to the club reaching 16K followers

#### **CERTIFICATION**

Certificate of appreciation in Vietnam Hackathon: Onchain Names & Identity 2024 First prize in the TechSpark Contest 2025 - Student Product Innovation Competition at UET April, 2024