

DIEP KIM VAN, PMP

IT SENIOR PROJECT MANAGER



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Leading the project team in delivering IT projects to the customers. I am an aggressive problem solver with entrepreneurship, analytical, and results-oriented mindset.

LEADERSHIP & MANAGEMENT SKILL HIGHLIGHTS

- **Strategic Planning:** Breakdown the corporation's vision, join the planning team, collect related information for analyzing business plan, market, competitors. Conducting cost-benefit analysis, IRR, NPV, breakeven point, SWOT... Business model canvas and so on to make detailed strategic plans and building products.
- **Make connections:** Identify the stakeholders on the organization (infrastructure, core banking, security, business users, operations team, customers, procurement department...etc.) and get buy-in their engagement. Remove road blockers for achieving the target.
- **Knowledge of IT and the general technical landscape:** Identify IT trending and align with organization strategic and enterprise environmental factors.
- **Risk and change management:** Use adaptive project management approach, risk identification, and making a response plan, fallback plan for proactively bringing the project successfully.
- **Large-scale system experience:** Direct implementation of a large-scale system for 5000+ users, millions of documents per year.

PROFESSIONAL STRENGTHS

- Familiar with Predictive (*Incremental, Iterative*), Agile, and hybrid methodology.
- Stakeholder, resources, and risk management
- Enterprise software application projects management
- Problem-solving, conflict management, negotiation

CERTIFICATE / EDUCATION

2019



Project Management Professional (PMP) Certified – Project Management Institute

- Credential URL: <https://certification.pmi.org/registry.aspx>
- Credential ID: 2646532
- Last name: KIM

2011



Microsoft Certified IT Professional (MCITP) Certification - SharePoint Administrator

- Credential URL: <https://mcp.microsoft.com/Anonymous/Transcript/Validate>
- Transcript ID: 967446
- Access Code: 123456789100000

2003



Faculty of economic informatics - National Economics University

- Major in Economic Informatics
- Degree classification: Good

CAREER CHRONOLOGY

CMC TS	Head of delivery department - Government Solution Center	4/2019 – Present
CMC Software	Manager of a Production Center	01/2016 – 03/2019
	Sharepoint consultant and infrastructure design	01/2015 – 12/2015
	Software Engineer	11/2003 – 03/2013

PROFESSIONAL EXPERIENCE

CTS - CMC Technology & Solutions

4/2019 – Present

Head of Delivery Department

Coordinate with the sales department to analyze market, identify, and analyze competitors to develop a production plan. Leading the department to conduct research, study, and test products to increase their understanding and enhance their readiness to deploy when needed.

- **Participate in developing business strategies:** Conducting product analysis, market analysis, customer needs, SWOT analysis, and building the business model. Analyze requirements, negotiate with the sales team with the company, perform POCs and contract negotiations with customers, and so on.
- **Build deployment team:** Acquire and build resources requirement, training new team on products and get product technical certificates. Collaborate with other units in the company to build human resources and physical resources.

CMCSoft - CMC Software Solutions

01/2016 – 03/2019

Manager of a production center

Leading a production center to build a Document and Task Management product. Manage and implement that product for many customers. Especially large-scale projects for public finance sector customers.

- **Participate in building strategies of the company:** Perform market analysis, competitors, risk analysis, building the business model for the products.
- **Coordinating with other departments:** Compliance with the organization's operating regulations, such as Human resources, Accounting, Procurement, and other departments to manage their engagement. To ensure everyone on the same page
- **Working as a Microsoft Sharepoint expert:** Direct and manage project work such as sizing, planning, and designing the Sharepoint solution for large-scale system.
- **Building products:** Managing product lifecycle under the company's business strategy. Ensure adequate resources, quality, and on schedule.
- **Methodology:** Apply agile and Iterative methodology
- **Product implementation:** Participate as the project manager of key projects as a project integrator. Study the business case, bid request documents, conduct bidding, and participate in contract negotiation, build a project charter, and take steps to implement project planning, executing, monitoring and controlling, closing.

CMCSoft - CMC Software solutions

11/2003 – 3/2013

Software Engineer

Participated in building the products since 2003 as a programmer. Upgrade the product was written by MS Visual Basic 6.0 to web-based, using ASP classic technology with COM+ distribution and upgrade to Microsoft SharePoint-based version in 2011.

- **Product development:** Analyze requirements, change requests then execute programming as a full stack developer.
- **Product deployment:** Collaborate with other members to analyze requirements and perform system design, system installation, application programming. Coordinate with the testing team to build the test plan, test case, and perform the performance test, UAT. Implementing the development of the demonstration, and POC versions to support presale.
- **Team management:** Managing the developer team with 7-10 members. Use brainstorming techniques, team building, and personality skills to create teamwork. Handling conflicts during the operation.
- **Working in Japan:** Supporting the company to carry out a pilot project for a partner in Japan. Was working as a VB6 / Oracle 8i programmer in 2006. Participating in upgrading Suica card payment management software.

TECHNOLOGY SNAPSHOT

- **Language:** C#, VB6, T-SQL
- **Applications/Tools:** Jira, MS project, Oracle Primavera P6, MS office, Visual Studio
- **Methodologies:** Predictive, Incremental, Iterative, Agile (Scrum, FDD, XP), and hybrid
- **Infrastructures:** Understanding enterprise application architecture. Common understanding about server configurations, storage options, network architecture, as well as Infrastructure security