

FISCAL YEAR

All

FISCAL QUARTER

All

FISCAL MONTH

All

PRODUCT WISE

All

STATE WISE

All

CUSTOMER COMPLAINT MANAGEMENT

Total Complaint

46K

Resolution Rate%

99.39%

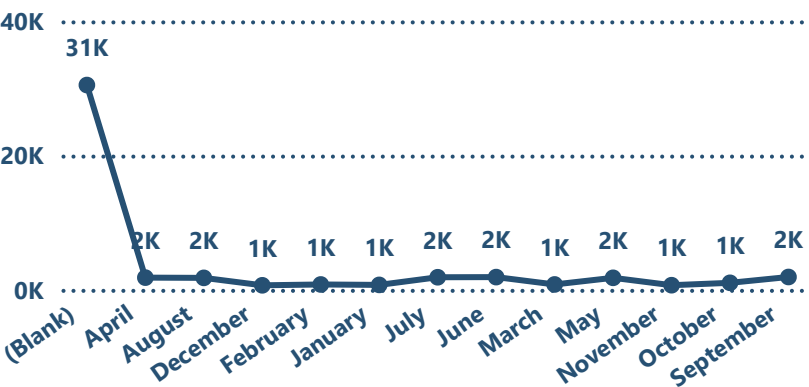
Avg. Resolution Day

2.23

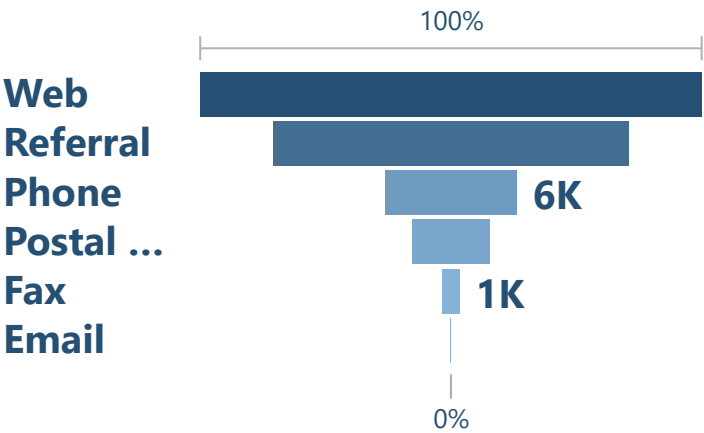
CSAT

76.92%

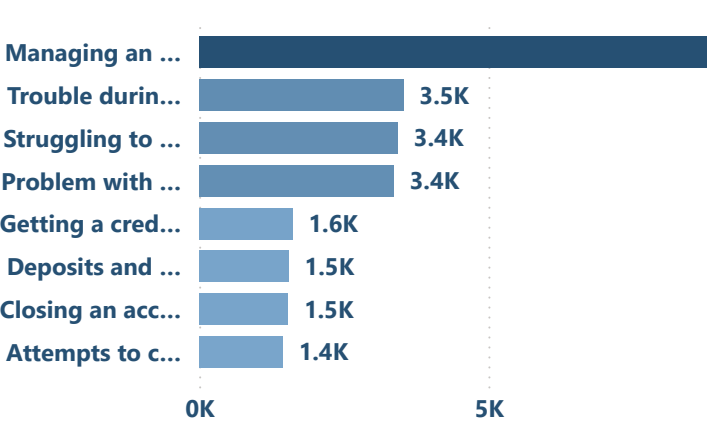
FISCAL MONTH WISE COMPLAINT



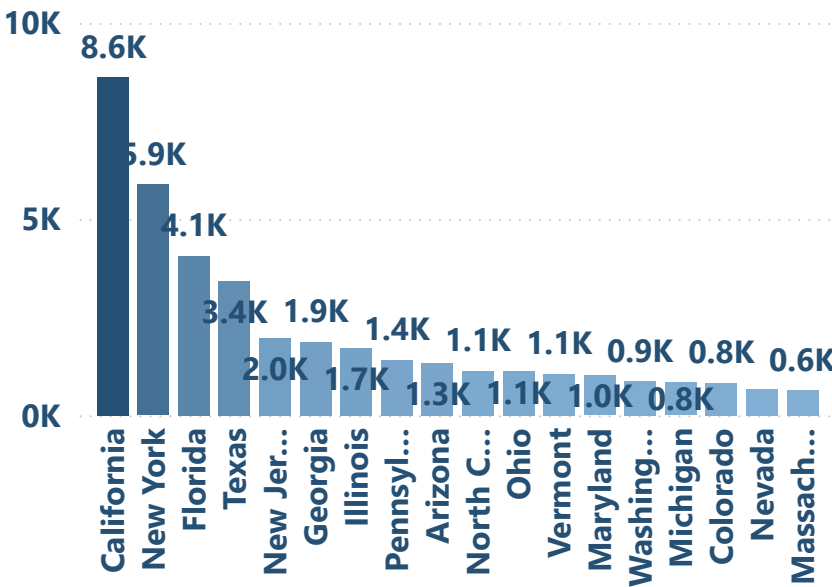
SUBMITTED VIA WISE COMPLAINT



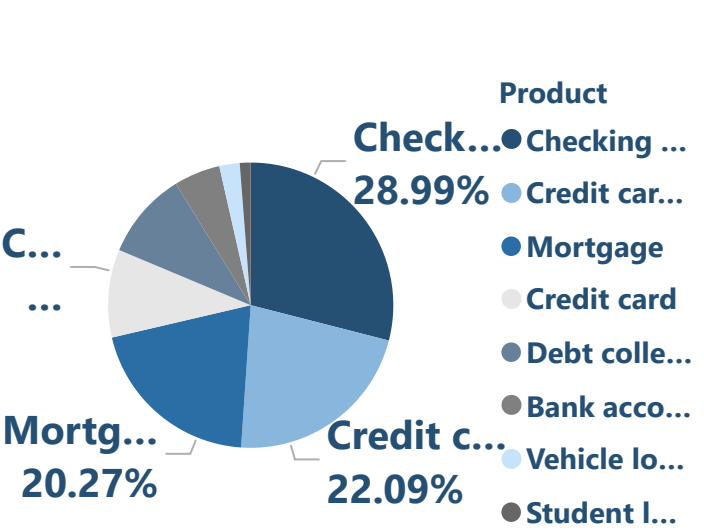
ISSUE WISE COMPLAINT



Total-Complaint by State



PRODUCT WISE COMPLAINT



COMPLAINT WISE COMPANY RESPONSE

