***Passionate Automation & Analytics Consultant professional with the ability to apply automation techniques and leverage algorithms to solve real-world business problems. Established ability in deploying effective interactive dashboards across different industries to accurately forecast customer behaviour and deliver proven results.***

Durgesh Mishra

+91-8826464892

[connectdm7@gmail.com](mailto:connectdm7@gmail.com)

B 200, ARJUN PARK, NEW DELHI - 110043

### Highlights

* Data Visualization
* Exploratory Data Analysis
* Data Wrangling
* Business Intelligence
* Python Automation
* Advanced VBA Macro
* Web Scrapping
* ML, NLP, and AI

### Education

Bachelor of Technology: ECE- 2016

* Guru Gobind Singh Indraprastha University, Delhi, India

Diploma in ECE: 2013

* Board Technical Education, Delhi, India

ACHIEVEMENTS

* Spot Award - EY - 2020
* Silver Badge for Data Scientist - EY - 2021

### Experience

**03 May 2020 - Current**

**Senior Consultant - Data Analyst and Automation**

**EY-GDS**, Gurugram

* Working in Data Analytics team, serving clients on multiple accounts providing support in terms of Automation and Analytics with proficient knowledge in Python [ERP, Web Scrapping, Web Automation and Scripting], Power BI for Data Visualization, Alteryx for ETL, VBA Macros, SQL-Server.
* Developed Power BI Reports and dashboards from multiple data sources using data blending.
* Build various solutions with Python Scripting for advanced data modelling (VBA, Python Algos) & transformation.
* Worked with business teams to simplify and improve operations by analyzing processes by creating end-to-end scalable automation solution designs using Python script and VBA macro in areas of ITGC and Audit Workplan procedures.
* Developed interactive dynamic GUI using Python for SOCR audit team to automate the report generation process with accuracy of 80%.
* Worked with multiple data sets from multiple client systems to develop comprehensive analytical models and interconnect with interactive GUI using Python.
* Worked in agile framework, supporting, planning and leading projects from planning to development phase.
* Developing automation solutions to complex business problems like end-to-end testing process automation, Emails - Automation, placemat & flow diagrams creation tool using Python scripting language.

### Experience

**16 August 2017 – 03 April 2020**

**Service Management Specialist**

**Orange Business Services**, Gurugram

* Worked as a part of service management and automation team, Managed work related to dashboard analysis on KPI/SLA Metrics & providing data insights on the incident data.
* To analyze the operation of the customer’s network and to report on Quality of Service.
* Automated the downloading process using selenium and python of regularly reports from web MSS portal.
* Developed interactive dynamic dashboard using Power BI tool to deliver interactive dashboards with customers.
* Worked with multiple data sets from multiple client systems to develop comprehensive analytical models and interconnect with interactive GUI using Python.
* Worked in agile framework, supporting, planning and leading projects from planning to development phase.
* Developing automation solutions to complex business problems like end-to-end testing process automation, Emails – Automation using Python scripting language.
* Developed Power BI Reports and dashboards from multiple data sources using data blending.
* Delivered end-to-end process automation using beautiful soup and selenium for Service Now ticketing tool.
* Developed GUI to fetch the live data from the website using python and beautiful soup package and interconnected it with GUI.

**13 January 2016 – 11 August 2017**

**Website Promoter**

**The Creation**, Karol Bagh

* Develop and execute content promotion strategies to increase website visibility.
* Continuously monitor and improve website SEO to enhance search engine rankings.
* Manage and curate social media profiles to maintain an active online presence.
* Create and send email campaigns to subscribers, promoting website content and offerings.
* Use web analytics tools to track website performance and generate reports on traffic, user behavior, and conversions.
* Build and manage quality backlinks to improve website authority and search rankings.
* Produce engaging and relevant content, optimizing it for readers and search engines.
* Plan and execute online advertising campaigns to drive targeted traffic and adjust strategies based on performance.
* Analyze competitor websites and strategies to identify opportunities for improvement.
* Participate in relevant online communities and forums to promote the website and build relationships with influencers.