

[PORTAL-524] Dashboard Incorrect for Issues

Created: 16/Dec/23 Updated: 19/Dec/23 Due: 20/Dec/23

Status:	In Progress		
Project:	Portal		
Components:	None		
Affects versions:	None		
Fix versions:	None		

Type:	Story	Priority:	Highest
Reporter:	Stuart Ross	Assignee:	Dhaval Patel
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:

Not All Of The Patient Specimens Have Been Received At The Labs For NB2100143L01.msg

Not All Of The Patient Specimens Have Been Received At The Labs For NB2100144L01.msg

Not All Of The Patient Specimens Have Been Received At The Labs For NB2100145L01.msg

There Has Not Been An Analysis Payment Received For NB2100147P01.msg

image-20231216-190524.png

Description

It has 6 Orders with and Issue, but only one order shows below.

Dashboard

14  
All Open  
Orders

6  
Orders with an  
Issue

47  
On Hold  
Orders

139  
Orders  
Completed or  
Stopped

Orders with an Issue

Search in Issue...

Patient Orders	Issue	Neo7 Analysis Type	Order Date ↓	CC. Rep
NB2100036P01 (Open)	Disease assignment not verified	ctDNA/cfDNA (no Tumor Biopsy)	December 15, 2023	Timmi Stump

Comments

- Comment by [Dhaval Patel](#) [ 18/Dec/23 ]
- [Stuart Ross](#) , This is resolved and Deployed to PROD and QA. It was missing status condition on new error table we have implemented as a part of Portal Optimization.
- Comment by [Stuart Ross](#) [ 18/Dec/23 ]
- [Dhaval Patel](#) When updates are made please have your team verify functionality of the area updated and also run through the SOP
- Comment by [Stuart Ross](#) [ 19/Dec/23 ]
- [Dhaval Patel](#) I received 4 issue notifications but they didn't turn red and the Issue Dashboard does not show them having an issue

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