



## Shipping checklist

Detach and stick the shipping label below to the outside of your box.

BEFORE YOU SEND IT:

### ☐ **Unlock your device**

Make sure you have turned off any password protection from your device so we can test it. Leaving it locked could delay payment.

### ☐ **Save your data**

Save your photos and files. If your device has an SD card, don't forget to remove it. We will erase all the information from our device.

### ☐ **Turn off device tracking**

Leaving this on will lock your device and delay or reduce your payment.

To deactivate:

1. Tap the "settings" icon on your homescreen.
2. Tap iCloud from the settings menu.
3. If "Find My iPhone" is on, tap the slider to turn it off.

### ☐ **Send just your device**

Please do not send in any extra items that you did not submit online. We cannot pay you for additional items.

### ☐ **Remove your SIM card**

It's very important that you remove the SIM card before sending your device. This will deactivate it from any existing service accounts.