**Due:** March 8, 2017

**Objective** Write a program to simulate customer transactions in a bank using queues (implemented as classes).

**Program Description** The bank has 3 teller lines (queues). Each line is to be simulated by a queue. One of the teller lines is an express line (check cashing/deposit only).

## Rules

- 1. Customers go to shortest line (can't look at the transactions that the other customer(s) in front of them have).
- 2. If a line has no customers in it, a customer may move from the end of a line (queue) to an open line.
- 3. Express line transactions take two clock cycles, the other lines process transactions at the rate of one transaction for each four clock cycles.

## Requirements

- 1. Write functions to:
  - Remove a customer from the end of a queue
  - Move a customer from one queue to another
  - Display the contents of all queues (testing)
- 2. Test your program.
  - Read data from an external file
  - Create reasonable display of the banking process.

## **Deliverables**

- Program—fully documented.
- A program design. Describe all classes and methods needed to implement your program.
- Programming Log:
  - Record the time required to design and implement your program.
  - Record of things you encountered/learned while implementing your program.
- Output—proof that your program worked.

If you have any questions regarding this assignment, do not hesitate to contact me. Start working on this assignment as soon as possible.