

Hisense Gorenje Europe, d.o.o.  
IT department

# Windows 10 22H2 Upgrade

## 1 Quick upgrade (EP) to version 22H2

This document describes self-service **Quick upgrade** of Windows 10 to the version 22H2.

Quick upgrade to Windows 10 22H2 is available for installation on AD computers running 64-bit version of Windows 10 21H2 or 20H2. Older versions of Windows 10 can only be upgraded to 22H2 via **Full upgrade** – if needed please see separate instructions for full upgrade.

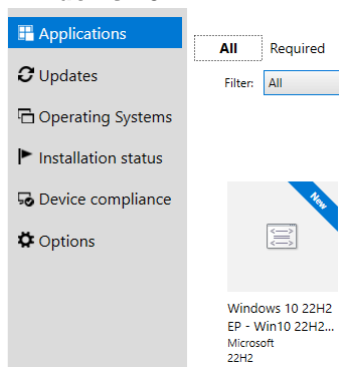
Upgrade process usually takes less than a minute, but it might take longer if you are working through VPN, or if your computer has an HDD (classical hard disk) instead of SSD.

Please close all open documents before starting the upgrade as your computer will restart within one minute after the upgrade is finished.

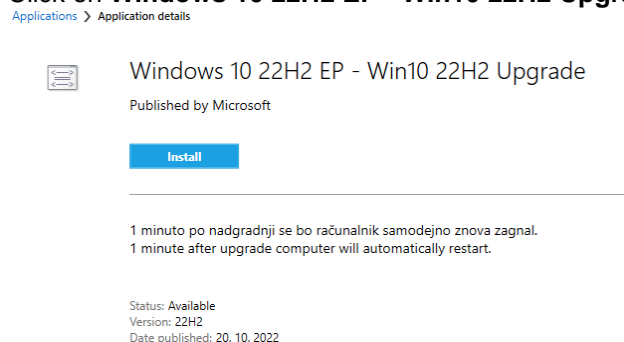
**We recommend that you restart the computer before starting the upgrade.**

## 2 Upgrade steps

1. Make sure the computer is connected to the corporate network (directly or via GorenjeAD VPN) and plugged in to power (not running on battery).
2. In **Start menu** search for **Software Center**, open it. Under **Applications** find **Windows 10 22H2 EP - Win10 22H2 Upgrade**:



3. Click on **Windows 10 22H2 EP - Win10 22H2 Upgrade**.



**Click Install.**

#### 4. The Installation of upgrade starts:

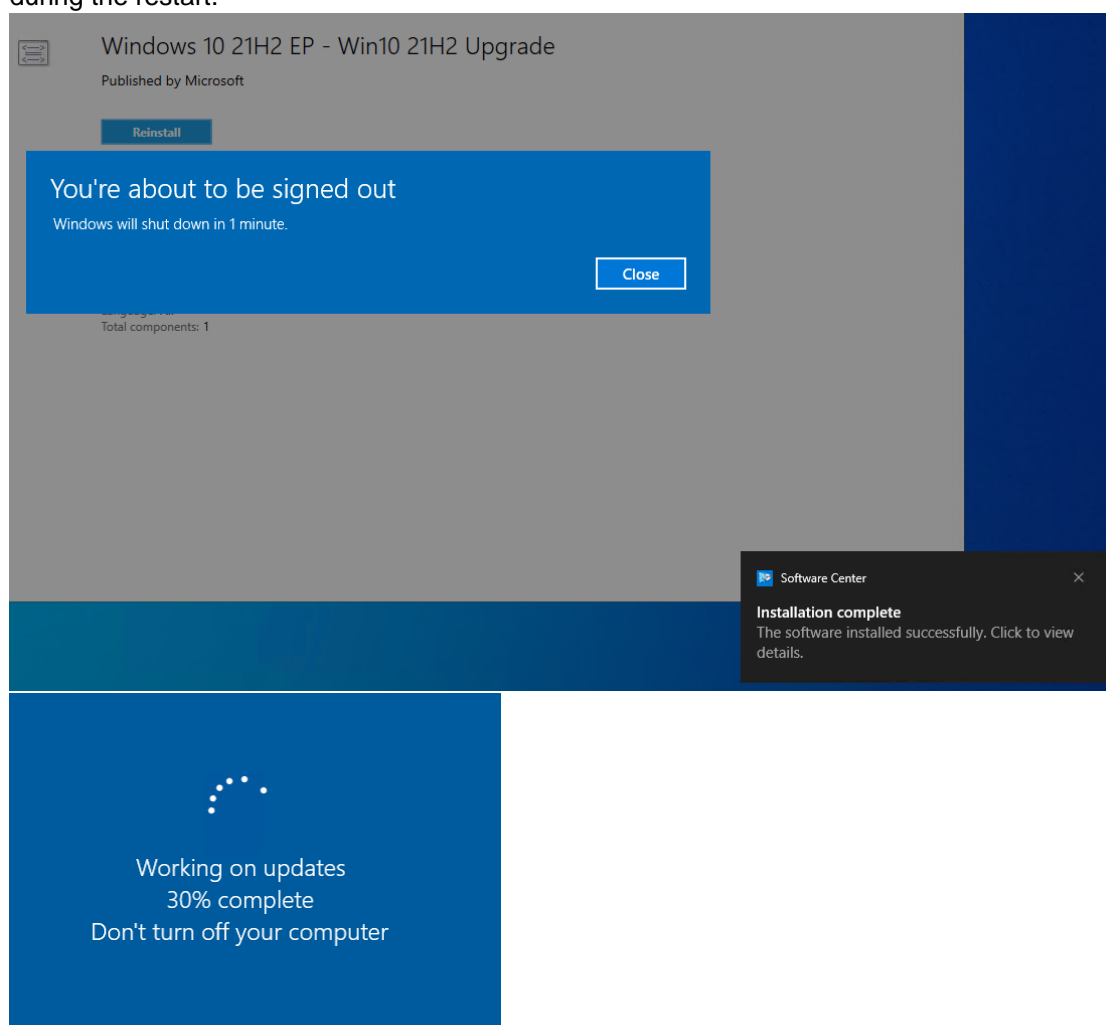
Windows 10 22H2 EP - Win10 22H2 Upgrade

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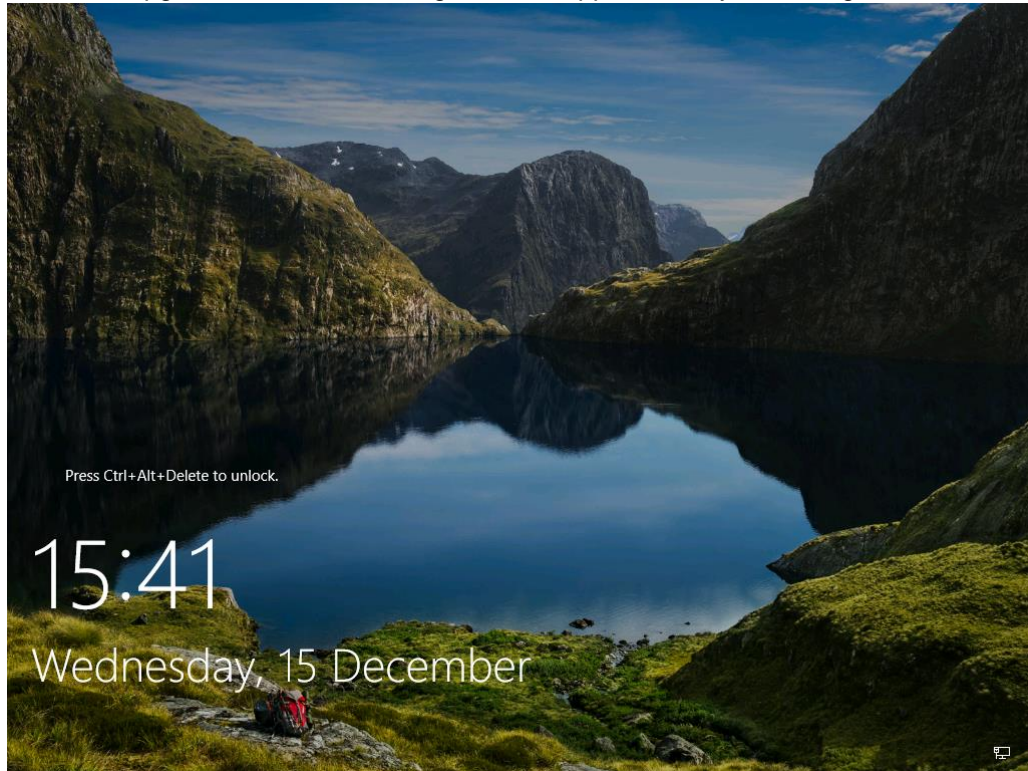


1 minuto po nadgradnji se bo računalnik samodejno znova zagnal.  
1 minute after upgrade computer will automatically restart.

5. When the installation of upgrade is finished you will be notified that the computer will restart in 1 minute. Please wait for restart to complete, do not power the computer off during the restart.



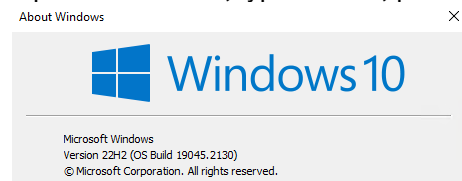
6. When the upgrade is finished, the login screen appears and you can login.



## 3 Frequently asked questions

### 3.1 How can I check my current Windows version?

Open **Start menu**, type **winver**, press **Enter**.



### 3.2 I can't find the Software Center.

Contact the IT Helpdesk.

### 3.3 The Software Center can't be loaded.

Contact the IT Helpdesk.

### 3.4 Upgrade is not available in the Software Center.

Check your Windows version – if it is 22H2, the upgrade is not needed.

If the Windows version is not 22H2, please contact the **IT Helpdesk**.

### 3.5 IT Helpdesk contact:

E-mail: [helpdesk@gorenje.com](mailto:helpdesk@gorenje.com)

Phone: +386 3 899 2222

Website: <https://helpdesk.gorenje.com>