

Manual setup of GorenjeAD VPN

These instructions are intended for IT personnel, not for end users.

These instructions describe the procedure to enable GorenjeAD VPN access on ad.gorenje.si computer when the automatic installation of GorenjeAD VPN was not successfully completed.

If the user is still in the company's internal network, you can skip steps 2 and 5.

1. **Connect to the user with MS Teams**
 - a. Have the user share the desktop.
2. **Establish Pulse Secure VPN connection to Velenje**
 - a. When the Pulse Secure VPN connection is established, try PING to following hostnames:
 - dca.ad.gorenje.si
 - adca.ad.gorenje.si
 - sccm12.ad.gorenje.si
 - b. You can continue with this procedure only if all 3 pings work. If pings are not working, please contact sslvpnadmin@gorenje.com and make sure the user gets the right access to the network.
3. **Install the VPN policy**
 - a. Start **GG** to refresh Group policy and SCCM policy. Wait for the action to complete.
 - b. The SCCM will automatically push the GorenjeAD VPN policy to the computer. When this happens, you will find the VPN icon on the desktop. If this does not happen in some reasonable time, go to **Software Center / Applications** and install or reinstall **AlwaysOnVPN – Update GorenjeAD**
 - c. When policies are applied you should find **GorenjeAD** in network connections (notification area of the screen, click on the network/Wi-Fi icon)
 - d. Alternatively, you can manually start the VPN Policy installation/update by opening **Software Center**, selecting the **Applications** pane, opening **AlwaysOnVPN** and clicking **Install** or **Reinstall**.
4. **Check and Install the user's certificate**
 - a. Start **certmgr.msc**
 - b. Open **Certificates – Current user / Personal / Certificates** and search for a certificate that was issued by **Gorenje Enterprise CA** with **Gorenje VPN** template. If this certificate exists, you can move to step 5
 - c. Select **Action / All tasks / Request new certificate**
 - d. At **Select Certificate Enrollment Policy**, make sure the **Active Directory Enrollment Policy** is selected. Click **Next**
 - e. Select **Gorenje VPN User Authentication G2** and click **Enroll**
5. **Establish the GorenjeAD VPN Connection**
 - a. Disconnect on **Pulse Secure VPN**
 - b. Open **Windows / Settings** and search for VPN
 - c. Click on **GorenjeAD** and click **Connect**
 - d. Select the right certificate and click **OK**.