

DUSHYANT SRIVASTAVA

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PROFESSIONAL SUMMARY

Principal Salesforce Developer with 8+ years of experience in designing, developing, and optimizing scalable Salesforce solutions. Expertise in Apex, Lightning Web Components (LWC), and complex API integrations. Proven ability to lead development teams, implement automation solutions, and drive process efficiencies. Adept at delivering high-impact solutions for business process automation, contract lifecycle management, and subscription management. Certified Salesforce Application Architect with extensive experience in Agile/Scrum methodologies.

PROFESSIONAL EXPERIENCE

Sr. Technical Consultant | Salesforce

April 2022 – Present

- Led the architecture and development of Salesforce solutions for process automation, improving system efficiency by 30%.
- Designed and integrated complex API solutions, ensuring seamless data flow across multi-cloud and third-party platforms.
- Developed scalable solutions using Apex, Visualforce, Flow, and Lightning Web Components (LWC).
- Defined and implemented best practices, performing code reviews and ensuring adherence to Salesforce architectural standards.
- Mentored junior developers, increasing team efficiency and technical proficiency.
- Coordinated CI/CD deployments, reducing release cycle time by 20%.

Consultant | Deloitte

August 2021 – April 2022

- Delivered Salesforce solutions aligning with best practices, enhancing automation and scalability.
- Collaborated with business stakeholders to translate business requirements into technical solutions.
- Designed system roadmaps and implemented scalable solutions using Salesforce Sales Cloud, Service Cloud, and CPQ.
- Worked with cross-functional teams to manage dependencies and ensure seamless integrations.

Senior Software Engineer | Algoworks Pvt. Ltd.

January 2020 – August 2021

- Led Salesforce implementation projects, optimizing contract and order automation workflows.
- Enhanced system performance by refactoring code and optimizing queries.
- Implemented enterprise-level integrations with ERP and billing systems, ensuring data integrity.

Software Engineer | SaasFocus – A Cognizant Company

March 2019 – January 2020

- Designed and implemented Salesforce customizations, increasing system reliability and user adoption.
- Built reusable components in LWC to improve UI/UX across Salesforce applications.

Software Developer | 360 Degree Cloud Technologies

September 2016 – February 2019

- Developed Apex triggers, workflows, and Lightning Components for process automation.
- Conducted code reviews and optimized performance by reducing SOQL queries and implementing best practices.

CERTIFICATIONS

- Salesforce Certified Platform Developer I & II
- Salesforce Certified Administrator
- Salesforce Certified Application Architect
- Salesforce Certified System Architect
- Salesforce Certified App Builder

TECHNICAL SKILLS

- **Salesforce Development:** Apex, Visualforce, Lightning Components (LWC), Triggers, Batch, Schedulers
 - **Automation & Configuration:** Flows, Process Builder, Workflows, Custom Metadata
 - **Integration:** Salesforce REST API, SOAP API, Bulk API, Middleware, Connectors
 - **Data Management:** ETL Processes, Data Migration, SOQL, SOSL
 - **Deployment & CI/CD:** Version Control, Git, Copado, Jenkins, SFDX
 - **Security & Access Control:** Profiles, Roles, Permission Sets, Sharing Rules
 - **Agile/Scrum:** Jira, Confluence, Sprint Planning, Stand-ups
 - **Cloud Platforms:** AWS, Azure, GCP (Google Cloud Platform) Integration with Salesforce
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PROJECTS & ACHIEVEMENTS

- **Hyperscaler Process Automation:** Designed and implemented an automated contract and order management system, reducing processing time by 40%.
 - **API & Integration Strategy:** Led API integrations with billing and ERP systems, ensuring high data integrity and scalability.
 - **Performance Optimization:** Refactored legacy code, optimizing platform performance by 25%.
 - **Team Leadership:** Mentored junior developers, boosting team productivity and ensuring development best practices.
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EDUCATION

Bachelor of Engineering

Rajiv Gandhi Proudhyogiki Vishwavidyalaya, Indore Institute of Science & Technology (2012-2016)