

**N – 5169**

**M. B. A. (First Semester) (Full Time)  
EXAMINATION, Nov./Dec., 2013**

**Paper – 104**

**ORGANIZATIONAL BEHAVIOUR**


*Time : Three Hours*

*Maximum Marks : 70*

*Minimum Pass Marks : 28*

**Note-** Attempt *all* questions.

1. Attempt any *five* questions. (Words not more than 50 words)–  $5 \times 2 = 10$

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- (i) What is organizational behaviour?
  - (ii) What do you mean by perception?
  - ~~(iii)~~ (iii) What is attitude?
  - (iv) What do you understand by personality?
  - ~~(v)~~ (v) What is Learning?
  - ~~(vi)~~ (vi) What is motivation?
  - (vii) What do you mean by Leadership?
  - (viii) What is Group Dynamics?

**P.T.O.**

(ix) What do you mean by organisational power ?

(x) What is stress management ?

2. Explain concept, nature and importance of organizational behaviour. 12

*Or*

Explain the historical development of organizational behaviour and interrelationship of organisational behaviour with other fields ?

3. Explain management and behavioural application of perception. 12

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*Or*

Explain the concept, importance and process of attitude.

4. Explain the concept and theories of motivation (any four). 12

10

*Or*

Explain the concept of group dynamics and stages of group development.

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5. Explain the concept and sources of power. 12

*Or*

Explain the resistance to change and managing resistance to change.

6. Explain the meaning, types and process of grievance handling. 12

*Or*

What is stress and explain its consequences and causes ?

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