

BHARTIYA VIDYA MANDIR (BVM) COLLEGE OF MGMT. EDUCATION

Third Sessional Examination

QUESTION BANK

MBA- I SEM

MBA- 104 Organizational Behaviors

Note: Question of 1.5 Marks.

- Q.1 What is conflict?
- Q.2 what is resistance to change?
- Q.3 what is stress?
- Q.4 what is interpersonal conflict?

Note: Questions of 2 Marks.

- Q.1 Differentiate between interpersonal & intrapersonal conflict?
- Q.2 Explain organizational power & politics?
- Q.3 what is knowledge management in business organization?

Note: Question of 3 Marks.

- Q.1 Explain managing resistance to change?
- Q.2 Differentiate between power, authority & influence?
- Q.3 what are the different causes of stress?
- Q.4 Explain the process of grievance handling?
- Q.5 Explain kurt Lewin theory of change?
- Q.6 How stress can be managed?
- Q.7 What are the different types of grievances?
- Q.8 Classify the conflict?

PRIYA MISHRA

