

Dustin Bruce

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Education	B.S Computer Science, Texas State University GPA 3.1
Profile	A non traditional college student, I decided to go back to college at 30 years old. Prior to that, I was a Director of Dining Services for 4 years, and a manager 8 years in total. I decided to pursue a technical degree to fully leverage my analytical and problem solving skills. I'm back in my role as Director, currently building my portfolio and sharpening my skills.
Skills	<div><ul style="list-style-type: none">• Leadership• JavaScript• React• HTML/CSS• Git• Express.js• PostgreSQL• SQLite• DBT</div> <div><ul style="list-style-type: none">• Git/GitHub• Machine Learning• Python• Optuna• Buisness Analysis• Data Analysis• Data Visualization• Power BI• Pytorch</div>

Projects	<div>Full Stack Projects<ul style="list-style-type: none">• Chat Application - Socket.io, ExpressJS• ECommerce Website - Angular, Stripe, ExpressJS, SQLite• Transfer/Delivery Management App - React Native, SQLite• Work Order Management Suite - C#, .NET, SQLite, BCrypt.NET</div> <div>Data Science Projects<ul style="list-style-type: none">• TheLook DataSet Analysis - PostgreSQL, DBT, Power BI• Machine Learning, Ames Housing Dataset - Python, JupyterNB, Optuna, Pytorch, SKL</div>
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Professional Experience	<div>CHARTWELLS HIGHER EDUCATION 2021 - TODAY DIRECTOR OF DINING SERVICES<p>I lead the largest dining operation on campus, overseeing a \$17M budget and a team of 150+ with multiple leadership layers. I build engaged, well-trained teams through hands-on coaching and structured development, while ensuring rigorous safety standards as a food and workplace safety subject matter expert. I manage full budget planning and cost analysis, using data-driven insights to drive efficiency and exceed performance targets.</p><p><i>From this role, I learned how to probelm solve in a professional environment, becoming an expert at SOPs and Action Plans.</i></p><p><i>Delegating was a key skill I developed the hard way.</i></p></div> <div>CHARTWELLS HIGHER EDUCATION 2018-2021 ASSOCIATE DIRECTOR OF DINING SERVICES<p>I was the primary brand manager for 2 starbucks locations, and helped to manager 6 other national brands. The 2 Starbucks stores combined for 1.8M in revenue, had over 50 associates, and 1 supervisor. I ran the daily operations from top to bottom, hiring, training, ordering and scheduling. I was responsible for the P&L, and reported to the Director of my unit, as well as the Regional Director for Starbucks, the financial metrics for both locations.</p><p><i>In this role, I learned the importance of time management and associate engagment. To meet my goals, I had to get get 50 people on board to do things the right way.</i></p></div> <div>DOLPHIN SALES CONSULTING 2017-2018 SENIOR INSIDE SALES REPRESENTATIVE<p>As the Senior ISR, I was responsible for training my team to interact with C-leve executives first, and manage high value clients second.</p><p><i>This role taught me to value of self confidence. In order to succesfully capture clients, I first had to believe I was capable of doing so.</i></p></div> <div>CHARTWELLS HIGHER EDUCATION, THE DEN 2015-2017 FRONT LINE SUPERVISOR<p>Managing a shift that consisted of 20+ associates, I was the first line of training and interaction with both customers and associates. Implementing the training programs written by the Director and coordinating with other leaders was my primary responsibility.</p><p><i>This role taught me the value of excelling wherever I am. It wasn’t always glamorous or high-profile, but it often served as a keystone, holding things together when it mattered most.</i></p></div>
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