## **Dustin Reed**

SENIOR DEVOPS ENGINEER

#### **Details**

331-251-1110 dustin@dustinreed.info

### Links

Website

Github

LinkedIn

#### Skills

Automation

DevOps

Docker

Python

Terraform

Ansible

Networking

Git

**Amazon AWS** 

Microsoft Azure

Linux

Critical thinking and problem solving

**Load Balancers** 

Virtualization

**Active Directory** 

Scripting

Agile Methodologies

CI/CD

## **Profile**

Sr. DevOps Engineer, specializing in designing cutting-edge hybrid cloud environments and leveraging state-of-the-art container services to orchestrate microservices, enabling rapid deployment of distributed application architecture. Possesses deep expertise in decomposing complex monolithic applications into streamlined microservices architecture and have hands-on experience in developing comprehensive CI/CD pipelines that drive agile development.

# **Employment History**

### Sr. DevOps Engineer at Norwin Technologies, Remote

NOVEMBER 2019 — PRESENT

- Championed and led a team of Automation Engineers to spearhead the design and delivery of sophisticated datacenter automation solutions, resulting in increased system efficiency and reduced downtime.
- Crafted custom Python, Bash, and PowerShell scripts to automate critical processes and reduce human error, enhancing overall system efficiency.
- Developed Ansible playbooks, Jinja2 templates, and AzureRM templates to enable swift, idempotent deployment of elastic, scalable, and fault-tolerant infrastructure.
- Provided expert consultation on DevOps methodologies and automation to drive best practices and achieve optimal performance.
- Architected a comprehensive Azure App Services platform, enabling rapid development and deployment of web applications.
- Designed and implemented cutting-edge CI/CD pipelines to ensure minimum business downtime while continuously improving and delivering updates to applications.

## Systems Administrator at Portfolio Pathway, Warrenville, IL

JANUARY 2016 — AUGUST 2018

- Collaborated closely with development team to deploy sophisticated .NET web applications with seamless integration.
- Architected a dynamic hybrid cloud-based high availability and disaster recovery strategy, ensuring uninterrupted service for mission-critical applications.
- Developed and implemented robust scripts and templates for the creation, management, and migration of resources to Azure, streamlining processes and optimizing performance.
- Created and managed dev and test environments, ensuring smooth software deployments and minimal business impact.
- Architected ADFS federation to enable seamless deployment of Office 365 services.

# Systems Administrator at Anselmo Lindberg Oliver, Naperville, IL

 ${\tt SEPTEMBER~2015-NOVEMBER~2015}$ 

- Orchestrated VMware vSphere and managed the deployment of virtual machines, ensuring optimal performance of virtualized environments.
- Developed streamlined processes for VDI deployments and migrations, resulting in a significant reduction in deployment time and technical issues, and improving overall efficiency.
- Expertly maintained and monitored Exchange 2013, ensuring smooth operations and minimizing downtime.

### Systems Administrator at Networks Consulting Resources, Geneva, IL

AUGUST 2014 — SEPTEMBER 2015

- Successfully implemented and managed robust systems and networks in diverse corporate environments, ensuring optimal performance and availability.
- Expertly utilized virtualization, backup, and scripting technologies to facilitate seamless disaster recovery for multiple clients, minimizing downtime and maximizing business continuity.
- Effectively migrated to and administered virtual desktop infrastructure, improving efficiency and enabling remote work.
- Developed customized scripts and group policies to automate migrations and deployments, reducing IT workload and generating additional billable revenue for the organization.

### Systems Engineer at The Results Companies, Streator, IL

OCTOBER 2010 - MAY 2014

- Rapidly deployed virtual servers during peak demand, enhancing critical technology services and increasing available resources.
- Managed Symantec Endpoint Protection for 8000 endpoints globally, effectively preventing major viral outbreaks and minimizing downtime and data loss due to infections.
- Automated software deployments for 8000 endpoints across multiple technologies, significantly reducing operational expenses.
- Streamlined and scripted PC deployments and migrations across multiple locations, reducing deployment time, technical issues, and downtime.
- Successfully led initial deployment of IT infrastructure across a telecommunications environment and doubled IT infrastructure supported during a call center expansion.
- Maintained Business Continuity and Disaster Recovery Plan in compliance with corporate and regulatory standards, ensuring minimal business impact during incidents.
- Promoted from Sr. Site IT Administrator to Systems Engineer during tenure at Results for exceptional performance and contributions.
- Managed imaging, deployment, and migration of user data from Windows XP to Windows 7, ensuring regulatory compliance and seamless transition for end-users.

#### Education

**AWS Certified Developer -- Associate** 

APRIL 2019 - APRIL 2022

www.dustinreed.info/aws-cda-cert.pdf

**AWS Certified Solutions Architect -- Associate** 

MARCH 2019 - MARCH 2022

www.dustinreed.info/aws-csa-cert.pdf

Northern Illinois University, Dekalb, IL

SEPTEMBER 2003 — MAY 2004

Computer Science Major