

# Dustin Thompson

## Full-Time Supervisor

17 years of UPS experience at Worldport has developed a broad perspective and an understanding of UPS operations. Having a critical eye has allowed for identification of possible areas for improvement and problem solving. Leveraging relationships has allowed for team collaborations to accomplish goals and improve the operation.

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📍 LOUISVILLE

## WORK EXPERIENCE

### Full-Time Supervisor Air District IE

09/2022 - Present

#### Achievements/Tasks

- Worked to implement CAP for the Worldport Freight Facility.
- Created and launched a new twilight sort for Worldport Freight Facility to support Global Freight Forwarding's Green to Brown initiative.
- Create and maintain documents that dictate buildup, internal routing and external routing of freight through use of tools such as CAP, NPT, EPTS and others.
- Create and review business plans for the Worldport Freight Facility by analyzing data from the previous year to predict trends and staffing requirements needed to operate.

### Front-Line Supervisor Worldport UPS

04/2008 - 03/2012

#### Achievements/Tasks

- Air District IE
- Worldport Freight Facility - Sort Control
- Worldport Freight Facility - Operations
- Small Sort - Outbound

## PERSONAL PROJECTS

### Systems Analysis and Design (08/2022 - 12/2022)

- Worked on a team to build a complete systems design specification plan for a not-for-profit client in Louisville.
- Used tools and skills such as feasibility analysis, modeling with UML, data modeling, normalization, and user interface requirements and specifications.

### CIS 411 - Web Architecture (01/2022 - 05/2022)

- Built several small web applications using ASP.NET Core MVC.
- These applications were built to strengthen my understanding of how web applications function, the role of client side and server-side technologies, how web services are designed and operate, and the technologies required to support mobile devices.

## SKILLS

C#

ASP.NET Core

HTML5

SQL Database

VBA

E2K

OPSYS

SmartKargo

Microsoft Office

## EDUCATION

### — BSBA in Computer Information Systems University of Louisville

08/2018 - Present

### — Associates of Arts Jefferson Community and Technical College

01/2017 - 04/2019

## ORGANIZATIONS

### Toastmasters International (05/2016 - 09/2019)

President and charter member of 1DA club SpeakUPS

### Highview Baptist Church

Discipleship Group Leader - allows me to invest in and mentor men who are my peers.

## HONOR AWARDS

### Bell Award Honored Volunteer (2015)

WLKY