

2012 Canada Media Mom

A 21st CENTURYMOM* Insights Series

December 20



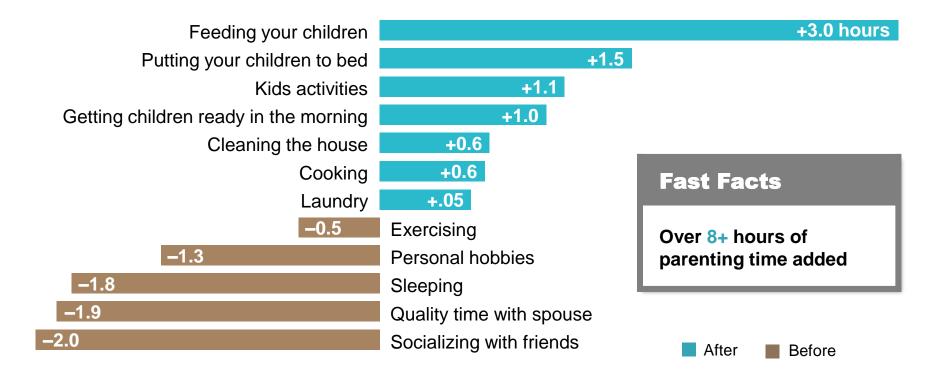


Mom spends her time differently



Q:

Before & after becoming a mom, how much time do/did you spend on average per day doing these activities?



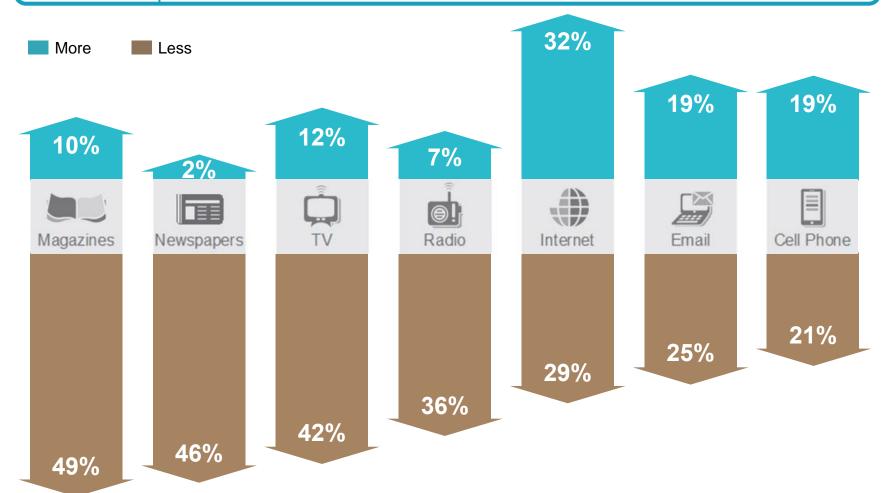


Motherhood impacts media usage





Which of these are you using more or less since becoming a mom?



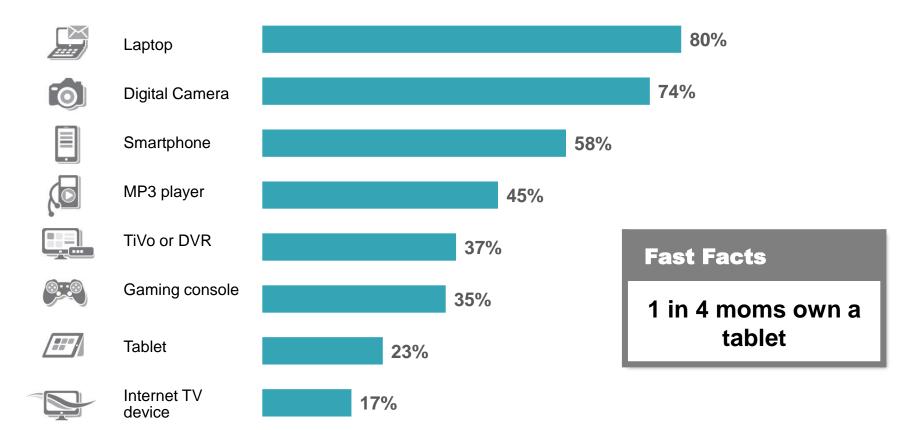


Mom is an early adopter of devices





Which of the following devices do you personally own or use on a monthly basis?

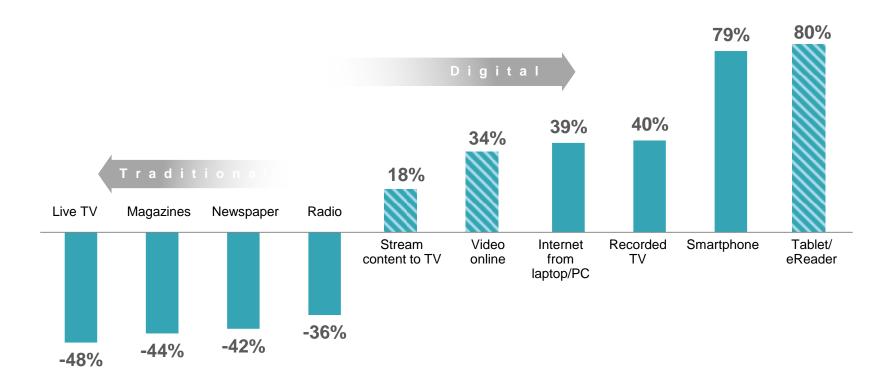




Mom's media behaviors are disrupted



Compared with 3 years ago, which of these are you using more or less? (Among device owners)





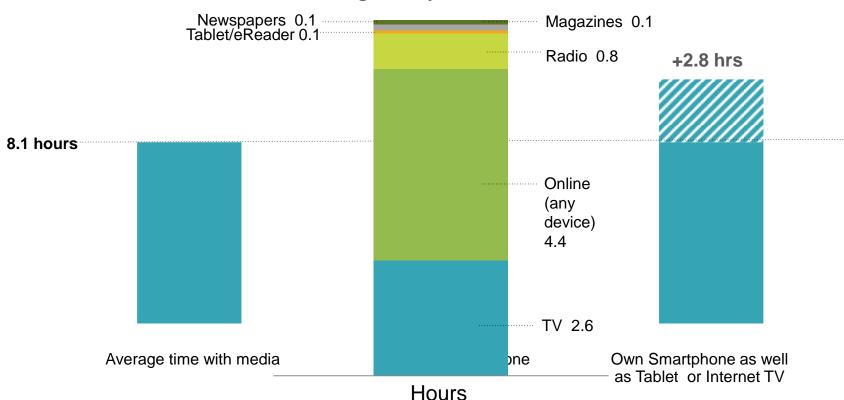
More devices = more time spent with media





In a typical day, how many hours do you spend with the following media?

Average Daily Time with Media

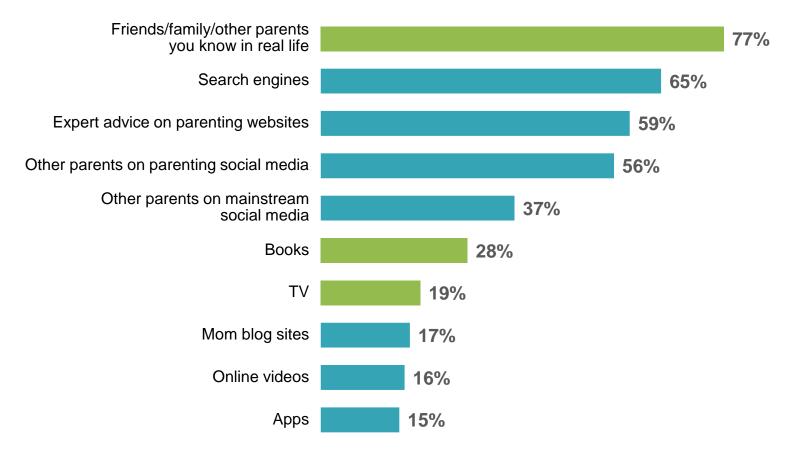




Moms are finding new ways to get support



How often do you use the following for parenting-related information? (Daily or Weekly)



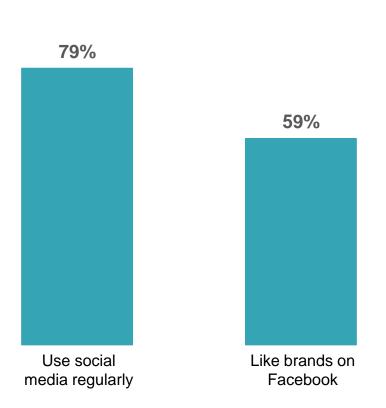


Moms are social super-heroes





Do you use social media regularly? Please describe how much you use each of the following.



Fast Facts: 62% of online Canadians use social networks Canadians

Facebook is the window to the outside world for stay-at-home moms. With the first child, it's your connection to friends, the broader outside world.

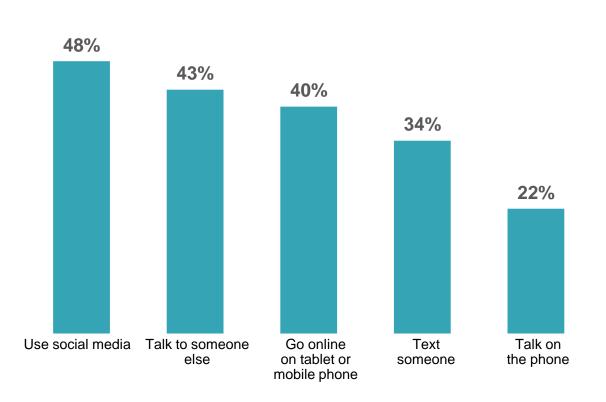
-BabyCenter Mom

Mom is maximizing her media time

More likely to be engaged in other activities while watching TV



When you are watching movies, TV, or other video, how often do you also do the following? (always/often)



Fast Facts:

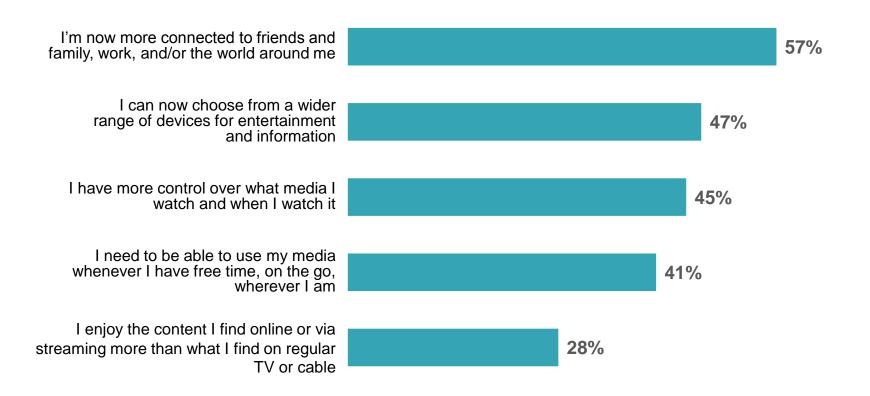
Half use social media while watching TV



Flexibility & format is driving this media shift



Which of the following reasons describe why your media habits may have changed in the past 3 years?

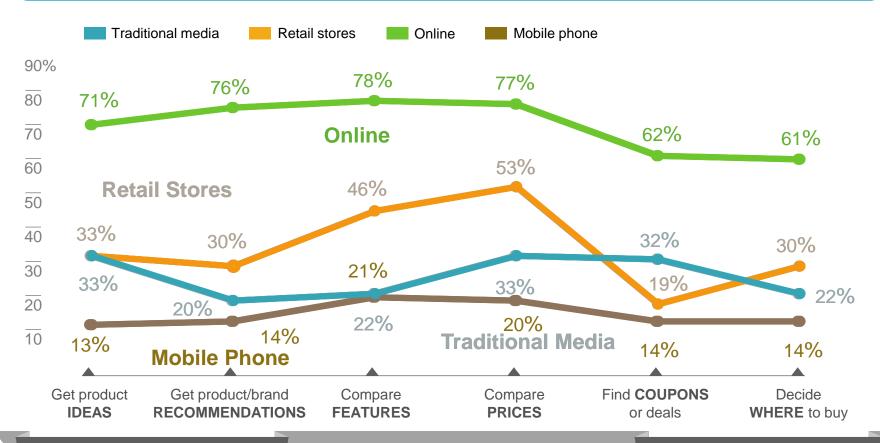




Online is key throughout purchase process



Imagine you are going to buy a new product. How would use each of these resources throughout the shopping process?



AWARENESS

CONSIDERATION

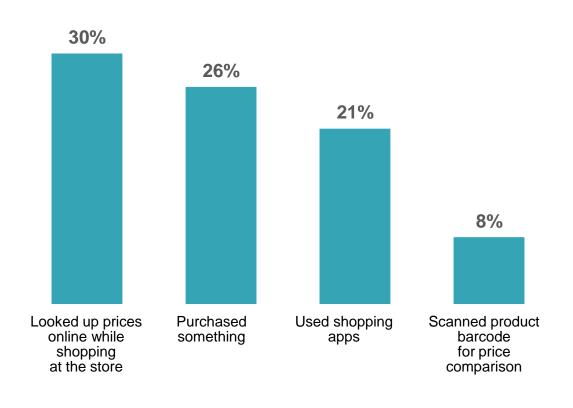
PURCHASE



Mobile is her shopping sidekick



Which of the following have you done in past 30 days with your smartphone or tablet?



Source: BabyCenter 21st Century Mom® Insights Series, Canada Media Mom Report, April 2012.

Fast Facts:

1 in 5 have used shopping apps on their smartphone in the past 30 days

There's also an app, ShopSavvy, you can use to scan bar codes. I scan the box of diapers at home and you can find where to get them the cheapest.

-BabyCenter Mom

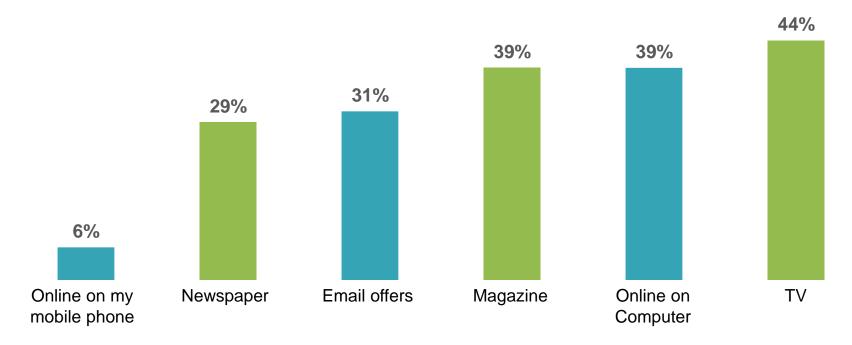


Mom is noticing brands in new ways





Of all the places you see ads, where do you feel you most often take the time to look at ads?



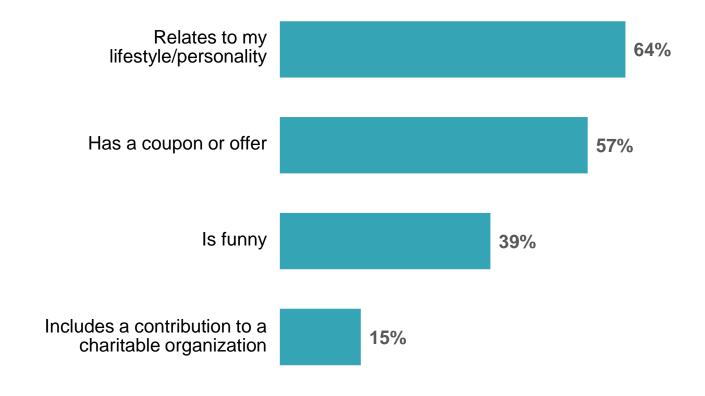


She expects more from advertising





I am more likely to pay attention to an ad that...

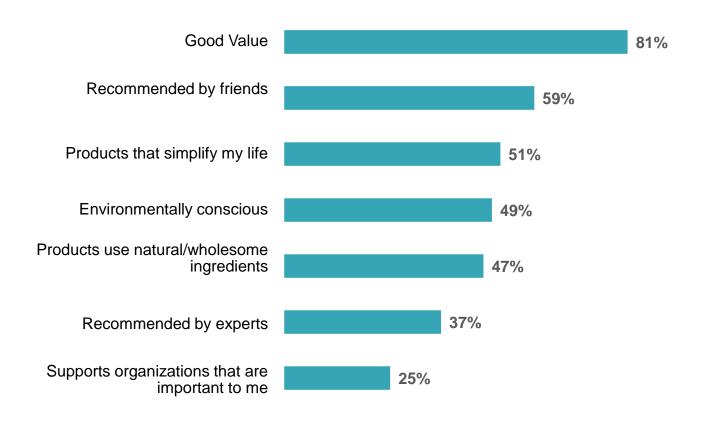




She also expects more from brands



What are the most important characteristics of brands that speak to you?





How do you engage with Mom when...

Everything has changed for her

Priorities, preferences, social circles – how does your brand fit and support her new life?

New solutions are a must

Digital solutions make it easier than ever for her to optimize her time, money, and media – how is your brand empowering her?

There is no "regularly scheduled programming"

You are competing for her attention – how are you breaking through?

She is plugged in

Scanners, comparative shopping, social networks, reviews, WOM – how are you fitting into her new shopping behaviors?



New rules for marketing to Media Mom

- Understand the transformation of motherhood and how it changes women's media habits
- Anticipate her new needs, behaviors and how to reach her when she needs you
- Map her media journey, embrace the disruptors and engage her where she is most receptive
- Turn insights into action and be always on...because she is



Questions? We'd love to hear from you.

Email ca_bcsolutions@babycenter.com

