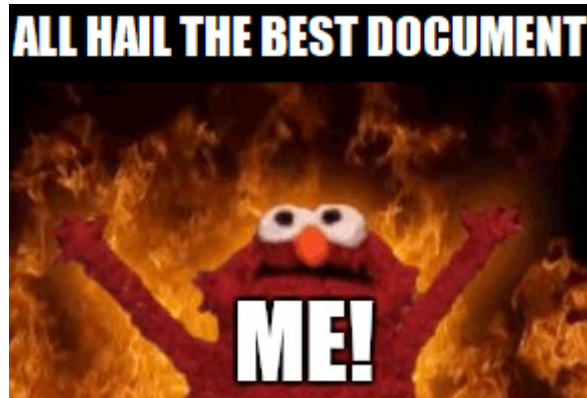


Hey there :)

Glad you made it here, to read me, a **magnificent** document. I contain the amazingly accurate answer to life, the universe and everything all the info you need to succeed in this step!



So, *let's talk business.*

What I'm here to do is guide you through a practical test that those amazing fellows at Booster Box would like to see with you.

### **What are we talking about?**

There are several elements that we should be seeing together - three above the rest:

- ETL Processes
- Analyzing (Large) Datasets
- Sharing results and insights both for peers and executives

And how are we going to check for all of this? Well, you little pumpkin, that's why I exist in the first place.

I present to you... [The Dataset!](#)



What are we looking at?

**The Dataset** is a small extract of a CRM... dataset (you don't say), for a total of 300.000 rows and 18 columns (no worries, no personal data/PII in there of course).

I, amazing document, contain a likewise amazing table summarizing the content of The Dataset:

Field name	Type	Description
<b>email</b>	STRING	Uhm, e-mails
<b>phone</b>	STRING	Uhm, phone numbers
<b>first_name</b>	STRING	The name before the last
<b>last_name</b>	STRING	The name after the first
<b>zip</b>	STRING	Not from the trousers! A Postal Code
<b>city</b>	STRING	Not NY, smaller ones usually
<b>state</b>	STRING	The State of users...
<b>country</b>	STRING	... and the Country!
<b>birthday_year</b>	STRING	Year of birth of our beloved customers
<b>gender</b>	STRING	Gender
<b>age</b>	STRING	Age
<b>conversion_name</b>	STRING	Now this is more interesting! This can either be: <ul style="list-style-type: none"> <li>• Purchase (a simple transaction)</li> <li>• Return (when the product is sent back)</li> <li>• Cancel (when the purchase is nulled)</li> </ul>
<b>conversion_date</b>	STRING	Date of any of the aforementioned actions
<b>conversion_id</b>	STRING	ID of each action
<b>conversion_value</b>	FLOAT	This is the monetary value of the transaction
<b>conversion_value_margin</b>	FLOAT	This is the actual margin on each transaction
<b>handling_cost</b>	FLOAT	This is the cost associated with managing each order
<b>conversion_currency</b>	STRING	Currency of each transaction
<b>ad_click_id_value</b>	STRING	GCLID

To better clarify this: each row represents a transaction, from a specific user in a specific day.

The conversion can be a normal Purchase, or either a Returned product or a Cancelled order.

In the case of a Purchase, `conversion_value` and `conversion_value_margin` will be positive values (since they refer to money we are making), while `handling_cost` will be a negative value (as it refers to a cost); in the case of a Return or Cancel, the values will be inverted as to balance the purchase out (hence negative conversion values and positive handling costs).

One small note: conversion\_value\_margin does **not** take into account handling\_costs.

## Questions Time!



### 1) Pre-Analyses

- Which actions would you take before starting any type of analysis?
- What do we want to make sure of?
- Which data/info do you think could enrich this dataset?

### 2) Analyses

- Could you please develop a **RFM Analysis**? (Recency, Frequency, Monetary)
  - Can you think of any other way to group and/or profile the customers?
- Can you think of any other analysis which would be useful with this data?

### 3) Delivery

- We now would like for you to develop two presentations:
  - One, very focused and ugly, about **how** you ran your analyses and the logic behind your choices. More specifically, we'd also like to see:
    - Any code you've written which you deem relevant
    - Any query you've written which you deem relevant
    - Any filter you have applied / any data you have discarded (and the reasons)
    - Anything else which you might see relevant
  - One instead aimed at delivering your insights and suggesting related Action Items to the final Decision Maker. Consider she is not coming from a technical background.

We expect you to explain how you tailored your preso for the target.

This gorgeous document has thus completed its job.



**Disclaimer: 42 is not momentarily accepted as an answer to any of the questions**