# TRAN KHANH DUY

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I'm a Frontend Developer with 3 years of experience building responsive, high-performance web apps. Skilled in React and other UI libraries, with a focus on optimization, accessibility, and scalability. Always eager to learn and adapt to new technologies.

### **WORK EXPERIENCE**

Frontend Developer Aug 2022 - Present Gleads Vietnam

- · Developed and maintained responsive web applications, enhancing business logic using React.
- Collaborated with the Design team to revamp the UI of a dashboard website, making it fully responsive and improving user experience across over 100 unique pages.
- Optimized dashboard and CRM systems using React Flow Renderer to enhance features and streamline workflows, improving customer operational efficiency by 50%.
- Ensured seamless API integration and data synchronization, maintaining a 99% uptime rate.
- Integrated the WhatsApp API into the CRM for real-time customer communication and automation.
- Worked closely with cross-functional teams to implement projects and deliver innovative solutions.

Frontend Developer Nov 2021 - Jul 2022

PayME

- Developed and maintained responsive web applications using React, with a focus on enhancing business logic and performance.
- Utilized GraphQL to fetch and display real-time transaction data, ensuring seamless and up-to-date user experiences.
- Implemented transaction history management, refunds, and dispute resolution UI.
- Integrated global payment providers, including Stripe, PayPal, Visa, and Mastercard, expanding payment options.
- Collaborated closely with the UX/UI team to optimize the user interface, resulting in a significant improvement in overall user satisfaction.

Frontend Developer Intern Jun 2021 - Oct 2021

Capgemini Vietnam

- · Collaborated with the Indian development team to resolve bugs and implement new features.
- Applied accessibility (a11y) best practices to healthcare web and mobile applications, improving usability for disabled users.

#### **EDUCATION**

Software Engineering Jun 2017 - Nov 2021

Ho Chi Minh City University Of Technology

**GPA**: 3/4

Vietnam

# **PROJECTS**

### BBCIncorp Dashboard

Apr 2024 - Nov 2024

- Enhanced business logic and implemented comprehensive validation for KYC (Know Your Customer) processes across 19 different countries, ensuring compliance and data accuracy.
- Developed a fully responsive and mobile-optimized user interface, delivering consistent performance and an improved user experience across all device types.
- Structured complex company hierarchies and business member relationships using React Flow Renderer, enabling clear visualization and intuitive interaction for users.

PayME Gateway ☑ Jan 2022 - Jul 2022

- Developed and maintained complex features for the PayME Payment Gateway platform using React, Redux Thunk, React Hook Form, GraphQL, and WebSocket.
- Built a fully responsive and mobile-friendly interface, ensuring optimal performance and improved user experience across all devices.
- Integrated dynamic charts and visual components to structure and display customer transaction data clearly and interactively.

### **SKILLS**

Technologies: JavaScript, HTML, CSS, SCSS

Version Control: Git

Frameworks/Libraries: ReactJS, NextJS, Redux Toolkit, React Hook Form, Socket IO, TailwindCSS, Material UI, Ant Design

Project Management: ClickUp, Jira, Bitbucket, GitHub, GitLab

Soft Skills: Problem-solving, Analytical Thinking, Time Management, Adaptability

# **LANGUAGES**

### **English - Intermediate**