# **DUYEN NGUYEN**

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#### **Overview**

Data Analysis, Data Manipulation, Data Visualization, Machine Learning, Statistical Analysis, Natural Language Processing

#### **Education**

#### University of Southern California

Jan 2022 - May 2023

Master of Science in Applied Data Science

- Tran Family Award (merit-based scholarship for admitted graduate students)

#### University of Central Florida

Aug 2017 - Dec 2021

Bachelor of Science in Industrial Engineering, Minor in Mathematics

## **Technical Summary**

- o **Programming Languages:** Python, SQL, Matlab
- o ML Techniques: Regression, Classification, Clustering, NLP, Image Classification, Knowledge Graph
- o ML Tools: Scikit-learn, Pandas, Numpy, Matplotlib, Seaborn, PyTorch, HuggingFace, Tensorflow, Keras
- o Statistical Analysis: Hypothesis testing, Regression, ANCOVA, T-test, Pearson correlation, Tukey test
- Data Science and Miscellaneous Technologies: Data science pipeline (cleansing, wrangling, visualization, modeling, interpretation), Microsoft Azure, Linux command line, Tableau, Time series, Excel, Git, AWS, PySpark SQL, Hadoop

## **Professional Experiences**

#### Data Analysis and Management Coordinator - Alzheimer's MRI Data

Apr 2022 - May 2023

USC Mark and Mary Stevens Neuroimaging and Informatics Institute

Los Angeles, CA

- Managed MRI data of over 1000 Alzheimer participants, automating a quality control pipeline, and performed data aggregation.
- Processed MRI scan images using Python and Matlab, reducing processing time by 15% on 100,000 data points.
- Identified patterns among Alzheimer's participant cohorts with regression models, ANCOVA, T-test, Pearson correlation, Tukey test.

#### Undergraduate Research Assistant - Data Integrity Management

Feb 2020 – Sep 2020

<sup>°</sup> Florida Solar Energy Center

Cocoa, FL

- Implemented automated email notifications using Python to monitor over 1 million daily data points, reducing 30% in data loss.
- Identified patterns and trends through ARIMA analysis model with 2 billion of time-series data.

#### Asset and Data Management Associate

Feb 2019 – Feb 2020

University of Central Florida - Facilities Operations

Orlando, FL

- Assisted with data standardization through internal management system AiM.
- Attached warranty details and related documentations to of more than 2000 assets.
- Utilized Excel to verify the accuracy and completeness of data parameters including images, locations, and group classifications.

### **Projects**

#### SmartAlert: Event Detection through Tweets to Optimize Emergency Response Time

- $^\circ$  A real-time web app with AI that detects and alerts emergency departments and residents during natural disasters using tweet data
  - Tweet classification for emergency event detection using Transformer and Word2Vec Representations.
  - Achieved practical performance of ROC-AUC 0.85 via experimental validation of RF, SVM, and NN models.
  - Hosted the final classification system on the web via intergration of the ML models into Firebase app developement and visualizing disaster-impacted areas along with predicted severity and type.
  - Presented monthly progress to stakeholders and wrote final report detailing implementations taken using Lean Six Sigma methodology.

#### Vietnamese to English Machine Translation

- <sup>2</sup> A transformer-based neural machine translation model for Vietnamese to English
  - Represented word embeddings using Word2Vec, GloVe, and byte-pair encoding on 3 million English-Vietnamese sentence pairs.
  - Integrated these representations into a transformer model to improve the accuracy and fluency of Vietnamese to English translation.

#### **Twitter Imaging Classification**

An unsupervised model to detect and classify Twitter screenshots

- Extracted features on images using pretrained VGG16 and reduced the dimensionality of the data with PCA technique.
- Performed binary and multiclass clustering using K-means to detect and classify Twitter screenshots related to the Russia-Ukraine crisis, resulting in an accuracy of 90% and 70% respectively.
- Presented weekly progress to mentors and peers, showcasing informative visualizations developed with Matplotlib and Seaborn.

#### Statistical Analysis of Airbnb rates in NYC

- $^\circ$  A forecast model to aid AirBnb hosts in setting appropriate prices for their listings while ensuring fair pricing for guests on rentals
  - Wrangled 50,000 structured data points obtained from Kaggle, built a random forest regression model to predict Airbnb rates in NYC with a result in a coefficient of determination of 0.84.
  - Showcased visualizations created with Matplotlib and highlighted influential factors determined through feature importance analysis.

#### Other Activities

#### **Graduate Student Ambassador**

Oct 2022 - Mar 2023

Viterbi School of Engineering at University of Southern California

- Assisted in answering university-life related questions to prospective and newly admitted graduate students.