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| **Scenario name:** Books Appointment |
| **Participant actor instances:** Bilal: Patient |
| **Equipment:** Any computer with a supported browser. |
| **Flow of events:**   1. Bilal starts browser and types URL of the HAS system. 2. Bilal authenticates. 3. Bilal list options of the system. 4. Bilal clicks the option ‘book appointment’. 5. Bilal list available departments, doctors and the date of the examination. 6. Bilal selects Department A, 29.06.2016 12:00 as a date with the Doctor B. 7. Bilal clicks ‘book appointment’ button to get appointment. 8. Bilal is navigated by the HAS system to confirmation page. 9. Bilal checks his appointment details. 10. Bilal clicks ‘confirm’ button to send HAS system a confirmation request. 11. Bilal logs off. |
| **Entry Condition:** Bilal wants to get an appointment from a specific hospital and date. |
| **Exit Condition:** There is no available date for Bilal – OR – Bilal cannot login to the HAS system. |

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| **Scenario name:** Edit Appointment |
| **Participant actor instances:** Bilal: Patient |
| **Equipment:** Any computer with a supported browser. |
| **Flow of events:**   1. Bilal starts browser and types URL of the HAS system. 2. Bilal authenticates. 3. Bilal list options of the system. 4. Bilal clicks the option ‘book appointment’. 5. Bilal list available departments, doctors and the date of the examination. 6. Bilal selects Department A, 29.06.2016 12:00 as a date with the Doctor B. 7. Bilal clicks ‘book appointment’ button to get appointment. 8. Bilal is navigated by the HAS system to confirmation page. 9. Bilal checks his appointment details. 10. Bilal realize a mistake in the appointment information. 11. Bilal clicks ‘edit my appointment’ in the confirm section. 12. Bilal navigated by the HAS system to book appointment page. 13. Bilal fix his information. 14. Bilal clicks to ‘book appointment’ button. 15. Bilal navigated by the HAS system to confirmation page. 16. Bilal again check his appointment details. 17. Bilal send confirmation request to the HAS system by clicking ‘confirm’ button. 18. Bilal confirm his details. 19. Bilal navigated to the ‘patient-dashboard’ page by the HAS system. 20. Bilal clicks log-off. 21. Bilal logs off. 22. Bilal authenticates. 23. Bilal, now wishes to change the date of the appointment. The system does not permit changes of the appointment once the appointment has been submitted. 24. Bilal logs off. |
| **Entry Condition:** Bilal wants to change his appointment information. |
| **Exit Condition:** The system does not permit changes of the appointment once the appointment has been submitted. |

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| **Scenario name:** List Appointment |
| **Participant actor instances:** Bilal: Patient |
| **Equipment:** Any computer with a supported browser. |
| **Flow of events:**   1. Bilal starts browser and types URL of the HAS system. 2. Bilal authenticates. 3. Bilal list options of the system. 4. Bilal clicks the option ‘list appointments’. 5. Bilal list his appointment which he already booked. 6. Bilal is navigated by the HAS system to the ‘list appointment’ page. 7. Bilal clicks one of his appointments. 8. Bilal is navigated by the HAS system to the ‘appointment-information’ page. 9. Bilal checks his appointment information which is detailed. (Hospital, department, date etc.) 10. Bilal clicks HAS system logo to redirect to patient-dashboard. 11. Bilal clicks logs off. 12. Bilal logs off. |
| **Entry Condition:** Bilal wants to list one of his appointment information. |
| **Exit Condition:** There is no current appointment in Bilal’s book. |

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| **Scenario name:** Cancel an Appointment |
| **Participant actor instances:** Bilal: Patient |
| **Equipment:** Any computer with a supported browser. |
| **Flow of events:**   1. Bilal starts browser and types URL of the HAS system. 2. Bilal authenticates. 3. Bilal list options of the system. 4. Bilal clicks the option ‘list appointments’. 5. Bilal list his appointment which he already booked. 6. Bilal is navigated by the HAS system to the ‘list appointment’ page. 7. Bilal clicks one of his appointments. 8. Bilal is navigated by the HAS system to the ‘appointment-information’ page. 9. Bilal clicks ‘cancel this appointment’ to delete from his book. 10. The appointment is canceled by Bilal. 11. Bilal clicks HAS system logo to redirect to patient-dashboard. 12. Bilal clicks logs off. 13. Bilal logs off. |
| **Entry Condition:** Users want to get an appointment and visits the Has Home Page and choose patients |
| **Exit Condition:** SSN number which entered user and SSN number which registered on database is not matching. |

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| **Scenario name:** Login for Patient |
| **Participant actor instances:** Bilal: Patient |
| **Equipment:** Any computer with a supported browser. |
| **Flow of events:**   1. Bilal starts browser and types URL of the HAS system. 2. Bilal clicks to the login button. 3. Bilal is navigated to the ‘login’ page by the HAS system. 4. Bilal fills the needed information SSN and Password. 5. HAS system checks the information which is entered by Bilal. 6. If the SSN and password match with the SSN and password which is stored in database. Bilal authenticates. |
| **Entry Condition:** Users want to get an appointment and visits the Has Home Page and choose patients |
| **Exit Condition:** SSN number which entered user and SSN number which registered on database is not matching. |