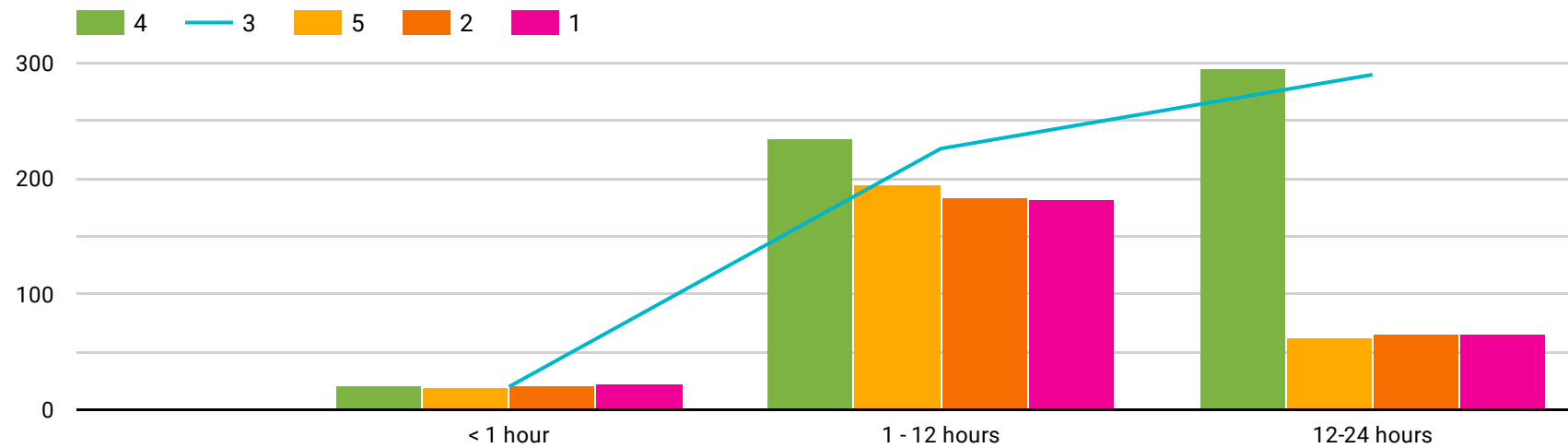
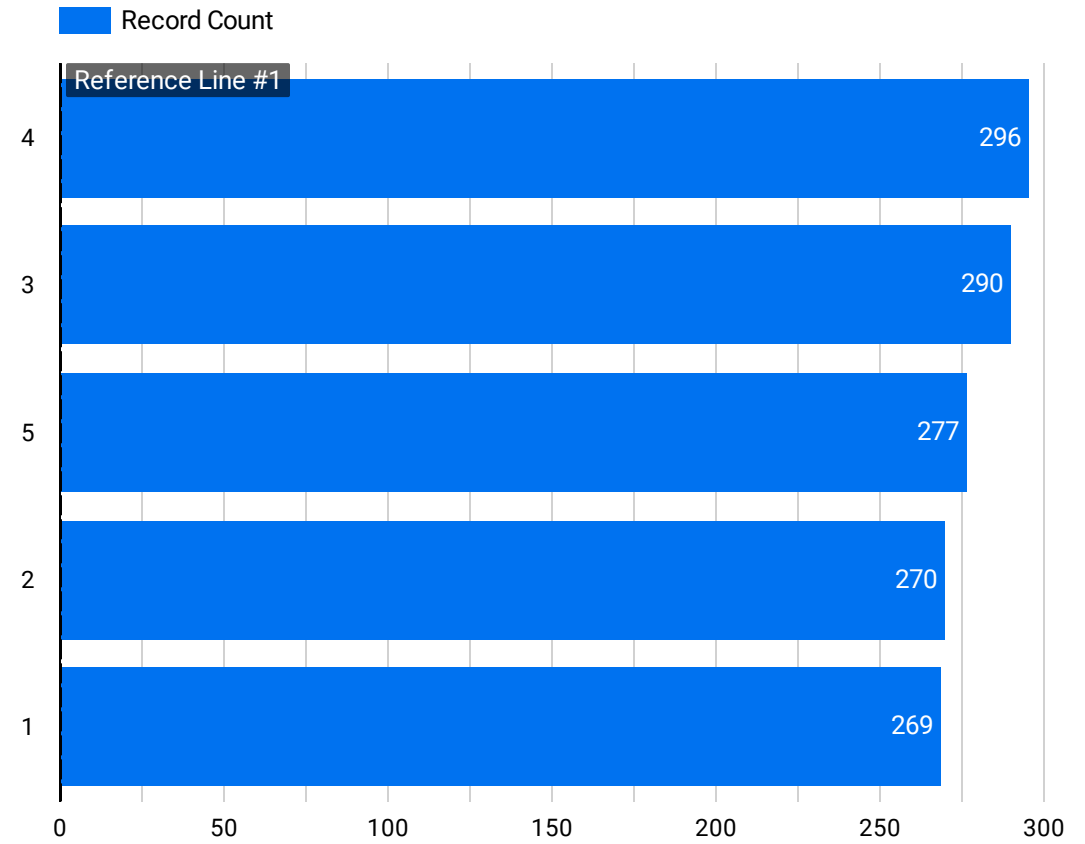


Tickets received by Year/Month

	first_response_month ^	Record ...
1.	5	175
2.	6	5,475

1 - 2 / 2 < >

Tickets grouped by Customer satisfaction rating



Time to resolved and customer satisfaction rating