G1: Passenger can request a taxi either through a web application or a mobile application.

R1 : The system must be accessible by the passengers through the website and the mobile applications

R2 : The system must provide a form in order to allow passengers to make a request (refer to 1.3 section, request for service information)

R3 : The system must be able to process the request  
(refer to 1.3 section, process a request)

R4 : The system must be able to send a request to a taxi driver

R5 : The system must be able to receive answers from taxi drivers

R6: The system must be able to process answers from taxi drivers (refer to 1.3 section, process taxi driver's answer)

R7: The system must be able to send accepted request to passengers to confirm the ride

G2: Taxi driver can inform the system about his/her availability

R1: The system must be accessible by the taxi drivers through a mobile application

R2: Taxi drivers must be able to register to the application

R3: Taxi drivers must be able to login

R4: The system must provide an availability section allowing drivers to change their status