G1: Passenger can request a taxi either through a web application or a mobile application.

R: The service must be accessible by the passengers through the website and the mobile applications

R: Passengers must be able to register to the service

R: Passengers who have already register must be able to login

R : The system must provide a form in order to allow passengers to make a request (refer to 1.3 section, request for service information)

R: The system must be able to process the request  
(refer to 1.3 section, process a request)

R: The system must be able to send an incoming request to a taxi driver

R: The system must be able to receive an answer about the request from a taxi driver

R: The system must be able to process answers from taxi drivers (refer to 1.3 section, process taxi driver's answer)

R: The system must be able to send an accepted request to passengers to confirm a ride

G2: Taxi driver can inform the system about his/her availability

R: The service must be accessible by the taxi drivers through a mobile application

R: Taxi drivers must be able to register to the application

R: Taxi drivers who have already register must be able to login

R: The system must provide to taxi drivers who have registered an availability section allowing them to change their status