**David Alexander Valenza**

**250 Willis Ave. Medford, MA 02155**

**DavidValenza@gmail.com**

***(978) 809-6319***

-A mentor, learner, and colleague possessing strong problem solving skills with a passion for technology and software. I am able to work as a team member or independently. Specialties include web development and exceptional customer service. I have excellent communication skills.

**Degrees / Certifications**

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| **Northeastern University** | **Boston, MA** | **2007 - 2008** |

* Mechanical Engineering Design & Graphics.

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| **Medford High School** | **Medford, MA** | **6/2006** |

* High School Diploma.

**Skills**

**Website Design & Development**

* Django, HTML5, CSS, PHP, JavaScript, jQuery, and AJAX.
* Wordpress, Bootstrap, CMS.
* SEO, firebug, web console, debugging and testing.

**Operating Systems & Software**

* Linux, Windows, Mac OS X, Android and iOS.

**Computer Maintenance / Repair**

* Diagnosing: and repairing hardware and software related problems.
* Technical: Setting up new computers, upgrading/installing hardware.
* Networking: Routers, switches, firewalls, VPN, and network security.
* Backups & routine maintenance.
* Remote administration, virtual machines.

**Programming / Database**

* Python, Java, C, C++, BASH, SQL.
* HTML5, CSS, PHP.
* JavaScript, jQuery, AJAX.
* MySQL, SQLite, ORM.
* XML, XPath, Regular Expressions.

**Other Proficiencies**

* Web scraping and browser automation, application testing, debugging, github, SVN, SSH, proxy, android and iOS application development, arduino and raspberry pi.

**Work Experience**

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| **Jiffy Lube** | **Medford, MA** | **8/2013 – Current** |

**Team Leader (Part Time)**

* As a team leader, I control the flow of the store, also communicating with customers to solve problems and answer questions, or escalate if necessary.
* Informed customers of the status of their vehicle and advised recommended services.

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| **Boston Affordable Websites** | **Medford, MA** | **1/2011 – 1/2013** |

**Web Design and Developer (Part Time)**

* Worked with clients to design and develop websites, also assisted with search engine optimization and advertising of websites. Maintained websites after production.

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| **Boston Clinical Laboratories** | **Waltham, MA** | **4/2011 – 5/2013** |

**Lead Phlebotomist (Full Time)**

* As an expert blood collection specialist I collected specimens for clinical testing and processing. I communicated with patients to put them at ease while performing the procedure and react quickly in case an emergency.

**Other Skills / Achievements**

* Certified Medical Assistant, EKG, CPR/AED & First Aid.
* ASE certified in automotive repair and maintenance.