UC013: Take Product Out Of Remark

Product Assembly, Assembly Component; PLM, Remark and Issue tracking



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SUMMARY

[**UC013: Take Product Out Of Remark**](#_ea6imsbt4xf) **4**

[Description](#_k4m8myl0sv34) 4

[Level](#_fpf2srb5f3ge) 4

[Trigger](#_auf2f5hlaliz) 4

[Primary Actor](#_s9l8dz8ipkw5) 4

[Additional/Supporting Actors](#_hval0mh5lx1u) 4

[Stakeholders](#_orul3llyhes1) 4

[Preconditions](#_9zwett8h7z1h) 4

[Main Success Scenario](#_ci5df5pp7zya) 4

[Creating a solution:](#_ta522ksdkca2) 4

[Setting remark to “Resolved”](#_qcnh97abgbfq) 5

[Extensions](#_48ozvxkixxgq) 5

[Post Conditions](#_fhli1a42awos) 5

[Frequency](#_gijjxicuphem) 5

[Special Requirements](#_ylko2z2vd0xb) 5

[Issues and Next Steps](#_fv8kck4owr5m) 5

UC013: Take Product Out Of Remark

# UC013: Take Product Out Of Remark

## Description

When a product in remark has one or more causes and one or more solutions defined the remark state can be “Resolved”. Resolving a remark state opens up the product assembly to continue the production process.

## Level

User Goal

## Trigger

Admin selects the “resolve remark” feature from the product assembly remark pages

## Primary Actor

The Primary Actor is an administrator or QA personnel

## Additional/Supporting Actors

None

## Stakeholders

* Production
* Support
* Management

## Preconditions

The Primary Actor must have use of a workstation with an active internet connection or at least an internal access to the application. The workstation will have a browser window open, pointing to the site.

## Main Success Scenario

After an Administrator has entered one or more solutions for each remark cause he / she can set the remark state to “Resolved” thereby freeing up the product assembly.

### Creating **a** solution:

* + 1. See “*UC012 Place product in remark and determine cause and solutions*”

### Setting remarkto “Resolved”

* Set the “Resolved” property of the remark to True (or Yes, or 1, or OK, etc)

## Extensions

* **Exception:** an edit attempt is made to stale data, eg. a user has an assembly page open for an assembly that has been placed in remark by another user after the page was opened
  + user is warned that he’s using data that has been changed since he requested it
  + user tries to restart process
* **Exception:** the admin attempts to resolve a remark but declined to provide causes and solutions. The system will notify the admin that the remark state cannot be resolved

## Post Conditions

* Success End Condition
  + The product’s remark states have all been set to “Resolved”
* Minimal Guarantees
  + The system will ensure that a product with resolved Remark States is no longer blocked from further actions.

## Frequency

This case should occur for every remark, if not the product assembly remains blocked and is nothing but a drain on company resources.

## Special Requirements

* Performance:   
  Timeout values will be set so the user receives “a resource unavailable” message if this occurs
* Security  
  Only administrators have access to this page
* Usability / Accessibility  
  User must be able to view page in English, French and Spanish.
* Other  
  The UI must be able to be used over a range of platforms: PC, laptop, tablet, smart phone…

## Issues and Next Steps

To be discussed thoroughly with Quentin, Dennis, Els