UC014: View Product Remark History

Product Assemblies, Component Assemblies, PLM



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UC014: View Product Remark History

# UC014: View Product Remark History

## Description

A view will be created that enables us to see the complete remark history for an assembly. This means displaying all remarks and per remark, causes and solutions.This data can also contain cost details.

## Level

User Goal

## Trigger

Primary Actor selects the “view remark history” and selects an assembly serial.

## Primary Actor

The Primary Actor can QA personnel or an administrator

## Additional/Supporting Actors

A developer may have created these reports on forehand.

## Stakeholders

* Production
* Support
* Management

## Preconditions

The Primary Actor must have use of a workstation with an active internet connection or at least an internal access to the application. The workstation will have a browser window open, pointing to the site.

## Main Success Scenario

After a user has chosen to report on particular data, all relevant data is retrieved and formatted properly for display / export. According to the report the result will enable us to gain insight in our production, make forecasts, learn lessons about our production and calculate costs, among many other benefits.

## Extensions

An extension can be made to create alerts from / in conjunction with, reports made by this feature. So instead of only having a pull strategy that warns us only after we decided to display reports, this provides us with a push strategy that ensures we take action in time.

## Post Conditions

* Success End Condition
  + Reports provide functionally valid data.
* Minimal Guarantees
  + The system will ensure that reports are reusable and that exports allows to range out to different file formats

## Frequency

Frequency is hard to determine without doing more research on this issue.

## Special Requirements

* Performance:   
  Timeout values will be set so the user receives “a resource unavailable” message if this occurs
* Security  
  Only administrators have access to this page
* Usability / Accessibility  
  User must be able to view page in English, French and Spanish.
* Other  
  The UI must be able to be used over a range of platforms: PC, laptop, tablet, smart phone…

## Issues and Next Steps

To be discussed with all stakeholders.