

DONNA VITO

Jamesville, NY 13078 * (315) 572-5429 * donnavito42@gmail.com

WEB DEVELOPER

OBJECTIVE

Web Developer with experience in programming, analysis, testing, problem-solving, and technical documentation. Self-motivated and versatile with strong customer service and team-building skills.

SUMMARY

- Automated and streamlined workflow for the Controllers area by designing, creating, and testing the Signature Authorization Cards application.
- Protected the productional environment and reduced application outages by providing a structured approach for implementing programs and jobs using Endeavor configuration management software.
- Reduced mainframe CPU costs by moving over 100 mainframe Bluecard jobs to PlanConnexion for hosting.

TECHNICAL SKILLS

HTML
Java
Requirements Gathering
COBOL/IMS/CICS

CSS3
DB2/SQL
Analysis
Eztrieve

JavaScript
ASP.NET C#
Testing
Endeavor Change Manager

EMPLOYMENT EXPERIENCE

Programming and Analysis

- Automated and streamlined workflow for the Controllers area by designing, creating, and testing the Signature Authorization Cards application.
- Reduced mainframe CPU costs by moving over 100 Bluecard jobs from Excellus to PlanConnexion's mainframe.
- Coordinated Policyholder Services monthly regression testing and maintenances to ensure that applications changes would run successfully in the production environment.

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Customer Service

- Automated and streamlined workflow for the Controllers area by working with the clients to gather requirements for the Signature Authorization Cards application.
- Provided excellent customer service to developers for configuration management software so they could move their application changes through the development life cycle successfully.
- Successfully coordinated Eztrieve upgrade for the system programmers by analyzing the impact to existing applications, holding meetings with the application programmers, and making sure the changes were tested and all issues were addressed.

Software Configuration

- Provided a structured approach for implementing application changes by supporting Endevor configuration management software to protect the productional environment and reduce application outages.
- Set up Endevor promotion paths for financial applications using change management software in order to comply with audit requirements.
- Set up a new secure staging environment in Endevor to comply with Sarbanes Oxley and audit requirements.

EMPLOYMENT HISTORY

Software Developer	Solü Technology Partners	Victor, NY	2011 – 2018
Programmer	Anoplate	Syracuse, NY	2010 – 2011
Lotus Domino Developer	AXA Equitable	Syracuse, NY	2008 – 2009
Software Configuration Specialist	AXA Equitable/MONY	Syracuse, NY	2003 - 2008

OTHER EMPLOYMENT

Programmer Analyst	Computer Sciences Corporation	Syracuse, NY
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EDUCATION

Associates	Microcomputer Systems Management	Bryant & Stratton	Liverpool, NY
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