

UCHENNA OBIEKWE

Frontend Engineer

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[LinkedIn](#) | [GitHub](#) | [Website](#)

SKILLS

- **Front-End Development:** HTML, CSS, Tailwind CSS, JavaScript, TypeScript, ReactJS,
- **Database/Data fetching:** MSSQL, MySQL, PostgreSQL, Firebase, REST API
- **Version Control:** Git, Github
- **IT Support and Administration:** Systems Troubleshooting, Application Support, Systems Administration, Billing Product Administration
- **Soft Skills:** Team Management, Adaptability

EXPERIENCE

Front-End Engineer

October 2021 - Present

Swift Networks - Victoria Island, Lagos

- Re-engineered the company website and customer portal using ReactJS, resulting in a 20% increase in user engagement (measurable metric).
- Utilized React hooks, context API and Redux to manage application state and optimize UI performance.
- Implemented micro-frontend architecture to improve code modularity and maintainability, resulting in a 30% reduction in deployment time and improved maintainability.
- Participated in regular code reviews to ensure proper development standards were adhered to.
- Utilized Git for version control and collaboration, employing feature branches for independent development and pull requests for code review.

Billing Product Specialist*December 2020 – October 2021*

Swift Networks - Victoria Island, Lagos

- Utilized the PortaOne Billing system to establish and manage service plans for LTE, VOIP, Fiber, and Wireless technologies.
- Performed regular maintenance, upgrade and migration of the Billing system.
- Collaborated with the Software Developers to integrate with Fintech partners like Interswitch, Paystack and Flutterwave to ensure fast and reliable payments.
- I created SQL scripts to generate reports which were presented to relevant stakeholders.
- Engaged in effective teamwork by actively partnering with the NCC (National Communications Commission) and the Audit team to diligently ensure that the organization consistently maintained and upheld the officially approved standards, thereby contributing to the highest level of regulatory compliance and operational excellence.

IT Support Officer*December 2018 – December 2020*

Swift Networks - Victoria Island, Lagos

- Upgraded billing system, streamlining payment integration channels for a 15% reduction in processing time.
- Administered Microsoft Active Directory and Office 365, ensuring user permissions compliance and data security.
- Provided technical support, resolving service desk issues related to software, hardware, and minor system repairs.
- Empowered colleagues by delivering technical support training and knowledge transfer programs.
- Managed and resolved customer support tickets within the CRM application, ensuring prompt issue resolution.

EDUCATION

Bachelor of Science: Computer Science (Babcock University – Ilishan-Remo, Ogun State)
(September 2013 - June 2017)

- Second-class Honors (Upper Division)