

25 MARCH, 2020

Darryl Prabhu

IS RECOGNIZED FOR

## OUR CUSTOMERS

Outstanding support for *Remaniva SR*

16708007

by *Remaniva SR*

Inspire

DELL Technologies

RECIPIENT NAME	Darryl Prabhu
AWARD TYPE	Bravo
AWARD REASON	Our Customers
AWARD TITLE	Outstanding support
DATE	25 March, 2020

AWARD MESSAGE

Hello Darryl I would like to congratulate with you on the way you handled . Performance issues are the most difficult to tackle and the customer was getting frustrated in relation to the SR progress, but when you took ownership of it I could appreciate your precise, detailed work, and the wonderful attitude and trusted relationship that you are building with the customer while you progress the technical investigation. I also appreciated the fact that you have been collaborating seamlessly with other teams while still maintaining timely communication with the customer. Thank you again!

CUSTOMER SERVICE

If you have any questions, contact Customer Service at [customerservice@getdell.com](mailto:customerservice@getdell.com) or the appropriate number:

<b>24/7 English Support</b> Australia: 1-800-451-4242 Canada: 800-451-4242 India: 1-800-451-4242 Brazil: 0800-451-4242 Mexico: 1-800-451-4242 Singapore: 1-800-451-4242 Thailand: 1-800-451-4242 UK: 1-800-451-4242 China: 800-451-4242 Rest of World: 1-800-451-4242	<b>Business Hours, Spanish 24/7</b> <b>Local Language Support</b> Belgium: 0800-451-4242 France: 0800-451-4242 Germany: 0800-451-4242 Italy: 0800-451-4242 Netherlands: 0800-451-4242 Spain: 0800-451-4242 Taiwan: 0800-451-4242	<b>Business Hours, Other Languages 24/7</b> <b>Standard Language Support</b> China: 0800-451-4242 France: 0800-451-4242  <b>Business Hours, Spanish 24/7</b> <b>Standard Support</b> Brazil: 0800-451-4242  <b>Business Hours, Spanish 24/7</b> <b>Standard Support</b> Brazil: 0800-451-4242
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960 Points

AWARD ELIGIBLE BEHAVIOR TRACKING

ABOUT YOUR AWARD

You will need your Award ID number to exchange your award for a reward certificate, or merchandise from the merchant of your choice. Your Award ID can be found on the page and also in the Award ID list in the My Dashboard section of your registration program site.

Please note, this is the only way to receive your reward gift certificate or merchandise. You cannot bring this certificate to a store.

HOW TO EXCHANGE YOUR AWARD

1. Access your registration program site and go to the Dashboard section.
  2. Access the section by contacting the Customer Service number for your country.
- After completing the redemption process, your order will be sent directly or made to your delivery location for the reward and merchandise.