Subject: [EXT] Application on hold | Apply for a vehicle test Monday, 4 May 2020 at 12:32:02 British Summer Time

**From:** Commercial Vehicle Services

To: Blackledge, James





Driver & Vehicle Standards Agency

## **Application on hold**

10 June 2020

Dear Francesco,

DVSA need more information regarding your vehicle test application, REF-HDJ2123F submitted 6 June 2020, 15:50.

An assessment of the vehicle:

- IVA 1C basic category L,M,N,P,T statutory application
- XXXXXXXXXXXXX1234

has identified issues and is on hold. The matters identified are:

This is where the Customer Service Centre (CSC) Processing SME Team can enter their comments regarding the vehicle test application that has been put on hold.

## What happens next

To proceed with assessment for this vehicle, you must reply to this email with the improvements suggested above.

Failure to fix the issues in 10 days will result in this vehicle being rejected from your application. If this happens, you will need to <u>submit a new application</u>.

If you have any questions at this stage, contact us on 0300 123 9000, reply to this email or visit <a href="https://www.gov.uk/contact-dvsa">https://www.gov.uk/contact-dvsa</a> to get further support.

Yours sincerely, Customer Service Centre (CSC) Driver and Vehicle Standards Agency Ellipse, Padley Road, Swansea, SA1 8AN