# genpathmox: An R Package to Tackle Numerous Categorical Variables and Heterogeneity in Partial Least Squares Structural Equation Modeling

by Giuseppe Lamberti,

**Abstract** Partial least squares structural equation modeling (PLS-SEM), combined with the analysis of the effects of categorical variables after estimating the model, is a well-established statistical approach to the study of complex relationships between variables. However, the statistical methods and software packages available are limited when we are interested in assessing the effects of several categorical variables and shaping different groups following different models. Following the framework established by Lamberti, Aluja, and Sanchez (2016), we have developed the genpathmox *R* package for handling a large number of categorical variables when faced with heterogeneity in PLS-SEM. The package has functions for various aspects of the analysis of heterogeneity in PLS-SEM models, including estimation, visualization, and hypothesis testing. In this paper, we describe the implementation of genpathmox in detail and demonstrate its usefulness by analyzing employee satisfaction data.

#### 1 Introduction

Partial least squares structural equation modeling (PLS-SEM; (Wold 1985)) is a method for estimating causal relationships between observed variables and hypothesized latent variables (Evermann and Rönkkö 2021). PLS-SEM was developed initially as an alternative to the classical covariance based-structural equation modeling (CB-SEM) that estimates latent variables (LVs) as common factors that explain co-variation between the associated indicators (Hair Jr, Matthews, et al. 2017). However, in the last fifteen years it has become a reference for estimating causal models, in particular in marketing and management research (Becker et al. 2022; Sarstedt, Hair, et al. 2022; Sarstedt, Hair Jr, and Ringle 2022; Hair Jr et al. 2021; Henseler 2020; Evermann and Rönkkö 2021).

Concurrent with the affirmation of the PLS-SEM approach for estimating causal models, there has been a corresponding surge in research addressing the issue of heterogeneity in parameter estimation. This arises when the existence of different models is assumed for data characterized by differences in the coefficients that explain causal relationships between LVs. In this scenario, a single model could provide a biased view of those causal relationships. The literature describes several approaches to tackling heterogeneity that can be classified in terms of observed heterogeneity, and non-observed heterogeneity (for a detailed review of the PLS-SEM analysis in the presence of heterogeneity, see (Klesel et al. 2022))

Observed heterogeneity is based on the hypothesis that the underlying relationship between latent variables vary by certain categorical variables (CVs), for example sociodemographic factors such as gender, education, or social status, such that the data can be separated into groups and a different model can be fit to each group. The presence of observed heterogeneity is then verified by testing whether the coefficients of the estimated models are significantly different between groups (Hair Jr, Sarstedt, et al. 2017). Belonging to this category are the classical PLS multigroup tests, including the parametric (Keil et al. 2000), permutation (Chin and Dibbern 2010), and Henseler (Henseler, Ringle, and Sinkovics 2009) tests, as well as the more recent approach proposed by Klesel et al. (2019). As for non-observed heterogeneity, this is present when differences are inherent to the data. In this scenario, a different approach is required, and different models are typically identified following a latent class analysis (Sarstedt, Radomir, et al. 2022) or clustering (Esposito Vinzi et al. 2008) approach.

Methodological advances and the increase in applications have led to the development of numerous *R* packages, starting with plspm (Sanchez, Trinchera, and Russolillo 2015), subsequently followed by cSEM (Rademaker and Schuberth 2020) and SEMinR (Ray, Danks, and Valdez 2020), both of which incorporate recent developments in the PLS approach, including improved estimation (consistent PLS (PLSc) (Dijkstra and Henseler 2015)), improved validation criteria (the PLSpredict approach to prediction (Shmueli et al. 2016, 2019)), new reliability measures (Dijkstra and Henseler 2015; Hair Jr et al. 2019), and also matrixpls (Rönkkö 2017), particularly used for simulation studies. Concerning heterogeneity, the cSEM package allows multigroup analysis with several embedded tests. Pathmox analysis (Sanchez and Aluja 2006; Lamberti, Aluja, and Sanchez 2016; Lamberti, Banet Aluja, and Sanchez 2017) was proposed as a useful method when observed heterogeneity is assumed,

but several potential CVs exist that could define different groups and models. This method explores and identifies, using an iterative algorithm, the most significantly different groups associated with significant differences in models. The algorithm follows a segmentation tree approach, where each node is a PLS-SEM model. Differences are compared and partitions are chosen that define the most significant divergences between coefficients (Lamberti, Aluja, and Sanchez 2016). The algorithm has been further improved, first by including a statistical test capable of identifying, for each split, the model coefficient responsible for the partitions (Lamberti, Banet Aluja, and Sanchez 2017), and then by combining the pathmox algorithm with classical multigroup analysis in a new approach called hybrid multigroup analysis (Lamberti 2021).

In this paper, we describe the genpathmox package (Lamberti 2022) which implements the classical pathmox analysis and the more recently developed hybrid multigroup analysis (Lamberti 2021). The package, initially developed in 2014, has been updated to include recent methodological advances (including PLSc; (Dijkstra and Henseler 2015)) and has also been modified to work jointly with the cSEM package to increase analytical flexibility. Below we first review the framework formalized by Lamberti, Aluja, and Sanchez (2016), then provide an overview of the genpathmox package, and finally, we demonstrate the use of the package on real-world analysis of employee satisfaction data and work climate drivers.

## 2 Overview of the pathmox methodology

Pathmox analysis (Lamberti, Aluja, and Sanchez 2016; Lamberti, Banet Aluja, and Sanchez 2017) was introduced to handle observed heterogeneity in PLS-SEM when several CVs are present. Unlike classical methods for tackling observed heterogeneity in PLS-SEM, instead of testing whether a CV produces a significant difference in model coefficients (i.e., a confirmatory approach), an exploratory approach is adopted. That is, the aim of pathmox is to identify significantly different groups associated with different PLS models, provided they exist. The algorithm applies a binary tree partitioning approach. It first estimates a single global model for the entire dataset to define the root node of the tree, and then explores all possible binary partitions for each CV. Differences in coefficients are statistically evaluated by the *F*-global test (Lamberti, Aluja, and Sanchez 2016). This test provides a global measure of the degree of difference between partitions (i.e., a *p*-value). Comparisons are then sorted in descending order based on the *p*-values, and the partition with the smallest *p*-value (i.e. one which suggests the greatest difference from the root model) is then chosen as optimal.

The degree of difference between models (the split criterion) is determined by applying a test, inspired by Chow (1960) and Lebart, Morineau, and Fenelon (1979) which compares differences between the coefficients of two linear regression models. In pathmox, the difference between two PLS-SEM models is determined by comparing structural model coefficients, i.e., by comparing, as in the case of Chow (1960) and Lebart, Morineau, and Fenelon (1979), restricted deviance vs. unrestricted deviance, defined, respectively, as the deviance calculated for the whole sample considering a single model valid for all the observations, and the sum of the model deviances estimated for each group of observations.

From a graphical standpoint, pathmox is not much different from a classical segmentation tree – as the algorithm produces a tree with a root, intermediate nodes, and terminal nodes – other than that each node is associated with a PLS model.

#### 2.1 The split criterion

The split criterion used to define the tree partitions is a critical aspect of the pathmox algorithm. Below we describe the *F*-global test, the formulation of the null and alternative hypotheses, and the statistic used to test the null hypothesis (further details are available in (Lamberti, Aluja, and Sanchez 2016)).

Consider a simple structural model with one dependent LV, denoted by the Greek letter  $\eta$ , and explained by a generic set of independent LVs denoted by the matrix  $\mathbf{X} = \{\xi_{ip}\}$ , where  $i = 1, \ldots, n$  refers to the observation, and where  $p = 1, \ldots, P$  refers to the LV. Its generalization into a more complex model is straightforward.

Using the matrix form, the model can be expressed as:

$$\eta = X\beta + \varepsilon$$

where  $\beta$  is the vector of the regression coefficients of  $\eta$ , and where  $\varepsilon$  is the disturbance term. Let the data be partitioned by rows, where the partition is determined by a CV with m categories (i.e., segments or groups). The number of units in group g ( $g=1,\ldots,m$ ) is denoted by  $n_g$ , and the total sample size can be expressed as  $n=\sum_{g=1}^m n_g$ . The F-global test compares model coefficients only by

considering binary partitions. This means that the number of comparisons depends on the nature of the CVs. With a dummy (binary) CV, there is just a single comparison. With a nominal CV, there are  $2^{m-1} - 1$  comparisons. Finally, with an ordinal CV, there are m-1 comparisons.

The logic of the test is to compare the coefficients of two models, while considering two different scenarios. Under the null hypothesis, we assume that one model is valid for all observations. This implies that one coefficient for each independent LV is enough to explain the dependent LV. If we consider the simplest case of a dummy CV (m=2), denoting the two groups as A and B, the null and alternative hypotheses can be formulated as:

$$H_0: \boldsymbol{\beta}_A = \boldsymbol{\beta}_B$$
$$H_1: \boldsymbol{\beta}_A \neq \boldsymbol{\beta}_B$$

According to the null and alternative hypotheses, and following Lebart, Morineau, and Fenelon (1979), we can rearrange Eq.

eq1

as follows:

$$\begin{bmatrix} \eta_A \\ \eta_B \end{bmatrix} \begin{bmatrix} \mathbf{X}_A \\ \mathbf{X}_B \end{bmatrix} \begin{bmatrix} \boldsymbol{\beta} \end{bmatrix} + \begin{bmatrix} \boldsymbol{\varepsilon}_A \\ \boldsymbol{\varepsilon}_B \end{bmatrix}$$

$$\begin{bmatrix} \eta_A \\ \eta_B \end{bmatrix} \begin{bmatrix} \mathbf{X}_A & 0 \\ 0 & \mathbf{X}_B \end{bmatrix} \begin{bmatrix} \boldsymbol{\beta}_A \\ \boldsymbol{\beta}_B \end{bmatrix} + \begin{bmatrix} \boldsymbol{\varepsilon}_A \\ \boldsymbol{\varepsilon}_B \end{bmatrix}$$

We calculate the deviance (the sum of squared residuals, SSR) for both models:  $SSR_{H0}$  under the null hypothesis and  $SSR_{H1}$  under the alternative. Finally, we test the null hypothesis using the following statistic:

$$F = rac{\left(SSR_{H_0} - SSR_{H_1}
ight) \bigg/p}{SSR_{H_1} \bigg/n - 2p}$$

which follows an F distribution with p and (n-2p) degrees of freedom, where p is the number of explanatory LVs, and where  $n = n_A + n_B$  is the total number of observations.

### 2.2 Improving tree partition interpretation: the F-coefficient test

The *F*-coefficient test was an important improvement in the algorithm introduced in Lamberti, Banet Aluja, and Sanchez (2017). The *F*-global test used in pathmox as a split criterion is a global criterion that establishes whether or not the CV reflects a significant difference. However, it does not provide information as to which coefficients are responsible for that difference. The *F*-coefficient test complements the split criterion in pathmox by providing information about which coefficients may be responsible for the significant difference.

Rearranging the model formulated by Eq.

ea1

, we consider the particular case of one dependent LV denoted  $\eta$ , and two predictor LVs denoted  $\xi_1$  and  $\xi_2$ :

$$\eta = \xi_1 \beta_1 + \xi_2 \beta_2 + \varepsilon$$

Let us assume that a significant difference exists between the models estimated for the two groups, A and B, as defined by a generic dummy variable. Applying the F-global test (Lamberti, Aluja, and Sanchez 2016) we cannot determine whether the difference between the two models depends on  $\xi_1$  or  $\xi_2$ , or depends on both. However the null hypotheses for  $\beta_1$  and  $\beta_2$ , and the corresponding alternative hypotheses, can be reformulated to determine whether the coefficients estimated for the predictors are significantly different, as follows:<sup>1</sup>

$$H_0: \beta_{iA} = \beta_{iB} \quad \text{with i} = 1,2$$
  
 $H_1: \beta_A \neq \beta_B$ 

<sup>&</sup>lt;sup>1</sup>Note that the alternative hypothesis is the same for both  $\xi_1$  and  $\xi_2$ .

According to the null and alternative hypotheses, and following Lebart, Morineau, and Fenelon (1979), we can rearrange Eqs.

eq22 and eq23 as:

$$\begin{bmatrix} \eta_{A} \\ \eta_{B} \end{bmatrix} \begin{bmatrix} \xi_{1A} & 0 & 0 \\ 0 & \xi_{2A} & 0 \\ \xi_{1B} & 0 & 0 \\ 0 & 0 & \xi_{2B} \end{bmatrix} \begin{bmatrix} \beta_{1} \\ \beta_{2A} \\ \beta_{2A} \end{bmatrix} + \begin{bmatrix} \varepsilon_{A} \\ \varepsilon_{B} \end{bmatrix}$$

$$\begin{bmatrix} \eta_{A} \\ \eta_{B} \end{bmatrix} \begin{bmatrix} \xi_{1A} & 0 & 0 \\ 0 & \xi_{2A} & 0 \\ 0 & 0 & \xi_{1B} \\ 0 & \xi_{2B} & 0 \end{bmatrix} \begin{bmatrix} \beta_{1A} \\ \beta_{1B} \\ \beta_{2} \end{bmatrix} + \begin{bmatrix} \varepsilon_{A} \\ \varepsilon_{B} \end{bmatrix}$$

$$\begin{bmatrix} \eta_{A} \\ \eta_{B} \end{bmatrix} \begin{bmatrix} \xi_{1A} & 0 & 0 & 0 \\ 0 & \xi_{2A} & 0 & 0 \\ 0 & 0 & \xi_{1B} & 0 \\ 0 & 0 & 0 & \xi_{2B} \end{bmatrix} \begin{bmatrix} \beta_{1A} \\ \beta_{1B} \\ \beta_{2A} \\ \beta_{2B} \end{bmatrix} + \begin{bmatrix} \varepsilon_{A} \\ \varepsilon_{B} \end{bmatrix}$$

We calculate again the deviance for both models ( $SSR_{H0}$  and  $SSR_{H1}$ ) and test the null hypothesis using the following statistic:

$$F_{i} = \frac{\left(SSR_{H_{0_{\beta_{i}}}} - SSR_{H_{1}}\right) / 1}{SSR_{H_{1}} / 2\left(n - \sum p\right)} \text{ with i=1,2}$$

which follows an F distribution with 1 and 2  $(n - \sum p)$  degrees of freedom, and where p is the number of explanatory LVs, and  $n = n_A + n_B$  is the total number of observations.

Note that both the *F*-global and the *F*-coefficient are implemented in the genpathmox package.

## 2.3 Stop criteria

Since pathmox is an iterative algorithm, its convergence depends on the specific stop criteria adopted by the user. Three criteria (all implemented in the genpathmox package) are proposed in Lamberti, Aluja, and Sanchez (2016):

- 1. A more significant partition is not found. This means that the null hypothesis is not rejected in any of the candidate partitions, and as the obtained models are similar to each other, it makes no sense to continue splitting the data. This condition is also strictly related to the significance threshold of the *p*-value chosen by the user, usually set to 0.05 (a typical *p*-value threshold in PLS-SEM applications).
- 2. Maximum tree depth is achieved. This is related to the number of terminal nodes required by the user, a choice based on the complexity of the model and the number of CVs used. Generally speaking, trees of 2-3 levels (with a maximum of 4-8 associated terminal nodes) are preferred.<sup>2</sup>
- 3. A node has too few observations to be partitioned. PLS-SEM works well with a relatively small number of observations, but it is recommended to fix a threshold of a relatively large number of observations to ensure that nodes are representative. For exploratory purposes, the recommended number of observations in each node is between 50 and 100.

## 2.4 Pathmox to reduce the number of comparisons before running multigroup analysis: hybrid multigroup analysis

A criticism of the multigroup approach is that differences between coefficients could be difficult to interpret when the number of comparisons is high. This could happen when we have to simultaneously analyze more than one CV, or when the CV has more than 3 or 4 levels.

<sup>&</sup>lt;sup>2</sup>A greater tree depth results in a higher number of terminal nodes, with the direct consequence of having to make more comparisons between model coefficients, and with results that may not always be easy to interpret.

The pathmox algorithm does not perform an a posteriori statistical comparison of the coefficients of the models associated with the terminal nodes, nor does it establish the invariance between groups that is an important aspect of comparing PLS-SEM models (Henseler, Ringle, and Sarstedt 2016).<sup>3</sup> However, pathmox can be used just to reduce the number of groups to compare before running a classical multigroup analysis. Instead of using the original CV, the multigroup comparison uses a new intersection CV defined by the CV groups resulting from the tree partitions. This is called the hybrid segmentation variable (Lamberti 2021), which is used for the hybrid multigroup analysis.

The hybrid multigroup analysis consists of sequential steps as follows:

- 1. Use pathmox to identify the most significantly different groups
- 2. Use multigroup analysis to compare the groups:
  - 1. Test the invariance of the constructs among groups using the MICOM procedure (Henseler, Ringle, and Sarstedt 2016)
  - 2. Test the statistical differences between models using a criterion proposed by the literature (Klesel et al. 2022).

Note that the genpathmox package does not include any function to automatically run the hybrid multigroup analysis. Rather, this analysis is done, as will be shown below, by combining the genpathmox and cSEM (using the functions testMICOM() to test invariance, and testMGD() to compare coefficients).

#### 2.5 Pathmox advantages and limitations

A first advantage of pathmox is that, given a set of CVs, it yields the most significantly different groups associated with the most significantly different models. The algorithm reduces the number of groups to be compared and analyzed, with the direct consequence that the user merely has to interpret the differences. A second advantage is that it ranks CVs by their importance in the split process (as in other classical tree partitioning procedures). This is important because an analysis of differences in PLS-SEM with more CVs involves not only comparing groups, but also establishing the most significant sources of heterogeneity in defining differences.

The main limitation of pathmox is related to the split criteria. The fact that the algorithm realizes an exhaustive search over unadjusted *p*-values to determine the best partition could potentially produce biased results (Loh and Shih 1997). A possible solution would be to apply a Bonferroni correction for multiple comparisons, but this is not yet available in the current version of the package. The *F*-global and the *F*-coefficients are parametric tests based on a classical parametric statistic: the *F*-statistic. This supposes the normality assumption of the perturbation terms with equal variance in all dependent constructs, even though the assumptions are rarely met in practice. Nevertheless, the sensitivity of the *F*-statistic is guaranteed by a larger sample size, lower levels of random perturbations, and clearer differences in the segments, as shown by the simulations performed by Lamberti, Aluja, and Sanchez (2016; Lamberti, Banet Aluja, and Sanchez 2017). Another important limitation is that pathmox focuses only on the problem of detecting the path coefficients that are responsible for differences between PLS-SEM models, by adapting the measurement model to each segment. This leads to the problem of invariance, which greatly increases in importance when we analyze data with potential sources of heterogeneity by fitting one model to each segment. In this situation, it could become difficult to guarantee that each construct in each segment is measuring the same latent construct.

Finally, it is important to remark that the *F*-tests are determined by the sum of the squares of the residuals of the structural model in parent and children nodes and using the composite scores. Indeed, in the case of the common factor, the composites scores can just be used as common factor proxies since they are contaminated by measurement random error. Hence, the *F*-test ranking of the CVs may not be optimum when there is a small number of indicators per latent variable. Researchers who intend to apply pathmox when common factors are present in the model should take this limitation into account in performing the analysis; alternatively they should use the classical PLS algorithm modifying the options of the genpathmox functions accordingly.

<sup>&</sup>lt;sup>3</sup>Invariance ensures that a dissimilar group-specific model estimate does not depend on diverse LV meaning across groups. A specific procedure to verify measurement invariance in the PLS-PM framework – proposed by Henseler, Ringle, and Sarstedt (2016) – is measurement invariance of composite models (MICOM), consisting of three hierarchical steps: (1) configural invariance, which ensures the same LV specifications when LVs are equally parameterized and estimated across groups, (2) compositional invariance, which ensures that LV scores reflect the same construct across groups, and (3) equality of latent variables, which means that values and variances ensure that data can be pooled across groups. If all three steps are confirmed, full measurement invariance is established, while if only the first two steps are confirmed partial measurement invariance is established. Step one and two are necessary condition for performing multigroup analysis. A practical guideline on applying MICOM is provided by (Hair Jr, Sarstedt, et al. 2017), while Henseler, Ringle, and Sarstedt (2016) provide more details on methodological aspects.

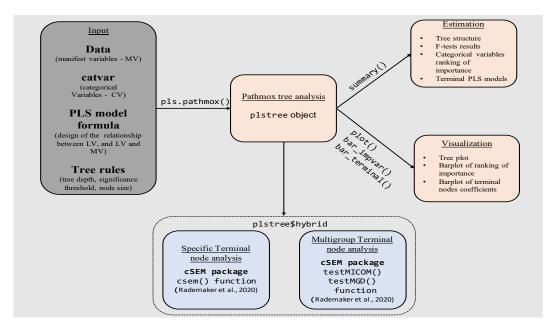


Figure 1: Illustration of genpathmox package functions

## 3 The *genpathmox* package

#### 3.1 Overview

The genpathmox package is based on one main function called pls.pathmox(), which implements the pathmox algorithm and provides results for analysis. Four additional functions are a summary() function, and three plot functions ( plot(), bar\_impvar(), bar\_terminal()) that help the user to interpret results. In practice, users should first apply the main function pls.pathmox() to generate a " plstree" object. The components of this object include tree partition results, fitted coefficients of the PLS models for each terminal node, and other results to be used for the analysis. The " plstree" object plays an instrumental role, as it is a necessary input for the other functions in the package. This design is convenient, as details of data, PLS model, and tree split rules need only be specified once in pls.pathmox(), and are passed to other functions.

The summary() function provides a complete output of all results, plot() provides the segmentation tree plot, bar\_impvar() provides a bar plot of the ranking by importance of the CVs that participate in the split process, and bar\_terminal() produces a bar plot of the coefficients of the PLS terminal nodes of the tree, enabling intuitive analysis of the differences between them.

The genpathmox package has been designed to interact with the cSEM package (Rademaker and Schuberth 2020), one of the latest and most complete packages for PLS-SEM analysis. This package can be used to analyze each model associated with the terminal nodes identified by pathmox and to run the hybrid multigroup analysis. To that end, the "plstree" object also contains a list of datasets called .hybrid, corresponding to lists of datasets of observations belonging in the tree terminal nodes.

Using the .hybrid list combined with the cSEM::csem(), each terminal node can be easily and completely analyzed in terms of model validation, coefficient estimation, and inference. The resulting object generated by csem() can then be passed to testMICOM() to verify the invariance of the model constructs for the terminal nodes, and to testMGD() to compare the coefficients. The hybrid multigroup approach (Lamberti 2021) can then be implemented. Further details on how to use the cSEM package are available in Rademaker and Schuberth (2020).

Figure 1 illustrates how to use the genpathmox package. On the left, the grey block contains the input elements, i.e., the data, the model, and the tree rules. Calling up pls.pathmox() generates the "plstree" object, as shown in the central orange block, which yields estimation and visualization results, as shown in the two orange blocks on the right. Finally, plstree\$hybrid is used as the input parameter of the cSEM package, yielding full results for the terminal nodes and the multigroup analysis, as shown in the blue blocks.

#### 3.2 Implementation of main functions

#### 3.3 Estimation function: pls.pathmox

To apply the pls.pathmox function, users need to specify at least three arguments:

- 1. .model. A formula specifying the model described using syntax inspired by the lavaan package (Rosseel 2012). Structural and measurement models are defined by enclosure between double quotes. The directional link between constructs is defined using the ("~") operator. The dependent LV is on the left-hand side of the operator, and the explanatory LVs, separated by the ("+") operator, are on the right-hand side. As for the outer model, LVs are defined by listing the corresponding indicators after the operator ("=~") if the LV is modelled as a common factor, or the operator ("<~") if the LV is modelled as a composite. On the left-hand side of the operator is the LV, and on the right-hand side are the indicators separated by the ("+") operator. Please note that variable labels cannot contain (".") (for details of the meaning of modes A and B, see (Hair Jr et al. 2016)).
- 2. .data. A matrix or data frame containing the indicators.
- 3. .catvar. A single factor or set of factors organized as a data frame containing the CVs used as sources of heterogeneity.

Other input parameters have default values. Table 1 reports the meaning of each parameter and the admissible and default values.

**Table 1:** Input parameters with default values

Parameter	Purpose
.scheme	inner weighting scheme
.consistent .alpha	consistent PLS estimation (Dijkstra and Henseler 2015) is used instead of classical approach (Wold 1985) minimum threshold significance
.deep	maximum tree depth
.size	minimum proportion of total sample admissible for a node size
.candidate size	minimum admissible size for a candidate node
.tree	logic parameter to show the tree plot

Once the split process is complete, results are saved in the object of class "plstree", which contains all the results necessary to interpret the pathmox analysis (see Table 2)

Table 2: "plstree" results

Results	Use
MOX	provides information on the tree structure: node type (intermediate or terminal), node size, binary split
terminal_paths	allows visualization of path coefficients and $R^2$ for each terminal node
var_imp	provides a ranking of the CVs used in the split process
Fg.r	identifies which CV is responsible for the partition
Fc.r	identifies the path coefficient responsible for the partition
hybrid	subsets of data associated with each terminal node

#### 3.4 Visualization functions: plot, bar\_impvar and bar\_terminal

Three types of plots are possible in the **genpathmox** package: a pathmox treeplot, a barplot which displays the ranking of the CVs, and a barplot of the PLS-SEM coefficients of the terminal nodes. The tree plot is obtained by applying the plot() function, which returns a tree structure with root, intermediate, and terminal nodes. For each partition, the *F*-global test *p*-value is reported with the associated CV, and the number of observations associated with each node. The plot is implemented using functions from the diagram package (Soetaert 2020). The plot of the CV ranking is obtained using the bar\_impvar() function. This function uses the barplot() function to visualize the importance of the CVs. The importance of each CV is based on the *F*-statistic of the *F*-global test calculated for each CV in each tree node. Finally, the plot of the coefficients of the PLS-SEM model for each terminal node is obtained using the bar\_terminal() function, also based on the barplot() function, which allows a more intuitive comparison of the coefficients of the terminal nodes.

The user can choose between two bar plot visualizations: (1) a plot of all the coefficients of the same model in the same plot, which is useful for comparing the terminal nodes models, and (2) a plot of the same coefficients for all terminal nodes in the same plot (lines correspond to the coefficients and bars report the coefficient effects), useful for a more direct comparison of a specific coefficient between models. In the former, the bar plot depicted for each model also plots the associated  $R^2$ . Visualization options are selected by modifying the .bycoef parameter. By default, this is set to FALSE, meaning that the function implements the first option. We also need to specify for which dependent LV we want to visualize the predictor effect by fixing the parameter .LV = "", which we do by indicating the dependent LV between quotation marks.

## 4 Application: analysis of employee satisfaction in terms of work climate drivers

The use of the genpathmox package is illustrated using real-world data on employee satisfaction in an international Spanish bank. In the financial sector, the impact of work climate on the relationship between strategic human resource management and organizational performance is crucial, in particular among younger employees (Kollmann et al. 2020). Another issue of relevance is that different groups of employees may respond in different ways to specific human resource management practices (Lamberti, Aluja Banet, and Rialp Criado 2020). The data of a sample of younger employees ( $\leq$ 30 years) of the Spanish bank contain measures regarding satisfaction (SAT), loyalty (LOY), and five work climate constructs: empowerment (EMP), company reputation (REP), leadership (LEAD), pay (PAY), and work conditions (WC). Our model relates the five work climate constructs with SAT, and SAT with LOY. Each construct is represented by a specific set of indicators. Information is also available on gender (female 53.36%), job level (intermediate, 52.01%), and seniority (length of service <5 years, 66.81%).

Full details of indicators and LVs are available in the genpathmox manual, and details of the theoretical framework are provided in Lamberti, Aluja Banet, and Rialp Criado (2020).

Our objectives were: (1) to identify defining characteristics of different groups of employees, and (2) to analyze differences in the models for those groups.

#### 4.1 Estimation

We used the pls.pathmx() function to partition the tree according to the CVs. We specified in order the parameter of the function pls.pathmx(): the model ( .model), (2) the data ( .data), and (3) the CVs ( .catvar). The other parameters were left at the default values. We defined a structural model relating the five work climate constructs (EMP, REP, LEAD, PAY, WC) with SAT, and SAT with LOY, and we then related each construct to its own set of indicators (measurement model).

Note that, in this example, LVs are estimated as common factors. Indeed, by fixing the parameter .consisten = TRUE, consistent PLS estimation (Dijkstra and Henseler 2015) will only have an effect on the final estimation of the path coefficients of the models of terminal nodes as identified by pathmox. Composite scores will be used to calculate the *F*-statistic, and to identify potential sources of heterogeneity.

0.10 3 tree depth level 2.00

Gender Female Male

```
----- Info segmentation
variables nlevels ordered treatment Level 3 TRUE ordinal Seniority 2
TRUE binary Gender 2 FALSE binary
  As shown above, the default output of the pls.pathmx() function is a table containing the stop
criteria and the list of CVs used in the split partitions. Below we use the summary() function to
interpret the results.
summary(climate.pathmox)
PLS-SEM PATHMOX ANALYSIS
----- Info parameters algorithm:
parameters algorithm value 1 threshold signif 0.05 2 node size limit( 3
tree depth level 2.00 ------ Info
tree: parameters tree value 1 deep tree 2 2 number terminal nodes 3
----- Info nodes: node parent
depth type terminal size 1 1 0 0 root no 669 100.00 \textless NA\textgreater{} \textless NA\textgreater{} 2 2
1 node no 476 71.15 Level low/medium 3 3 1 1 least yes 193 28.85 Level
high 4 4 2 2 least yes 258 38.57 Gender Female 5 5 2 2 least yes 218
32.59 Gender Male ----- Info
splits:
```

parameters algorithm value 1 threshold signif. 0.05 2 node size limit(\%)

ranking: variable ranking 2 Level 0.3949974 3 Seniority 0.3101112 1 Gender 0.2948914 ----- Info

Variable: node variable g1.mod g2.mod 1 1 Level low/medium high 2 2

codes: 0 `\*\*\*' 0.001 `\*\*' 0.01 `\*' 0.05 `.' 0.1 ' ' 1

0.001 `\*\*' 0.01 `\*' 0.05 `.' 0.1 ' ' 1

`\*\*\*' 0.001 `\*\*' 0.01 `\*' 0.05 `.' 0.1 ' ' 1

Info F-coefficient test results (coefficient differences) :

\[1,\] 1 6.9711 \textless2e-16 \*\*\* \[2,\] 2 3.0647 0.0021 \*\* --- Signif.

Info F-global test results (global differences): node F value Pr(\textgreater F)

4.1333 0.0422 \* SAT -\textgreater{} LOY 0.1044 0.7467 --- Signif. codes: 0 `\*\*\*'

2.5447 0.1110 SAT -\textgreater{} LOY 17.9754 \textless2e-16 \*\*\* --- Signif. codes: 0

terminal nodes PLS-SEM models (path coeff. \& R\^{}2): node 3 node 4 node 5

----- Info variable importance

EMP-\textgreater SAT 0.1233 0.2051 0.2725 REP-\textgreater SAT 0.3037 0.1548 0.1238 PAY-\textgreater SAT

Node 1 : F value Pr(\textgreater F) EMP -\textgreater{} SAT 2.5902 0.1078 REP -\textgreater{} SAT 0.4056 0.5243 PAY -\textgreater{} SAT 3.6390 0.0567 . WC -\textgreater{} SAT 0.7342 0.3917 LEAD -\textgreater{} SAT

Node 2 : F value Pr(\textgreater F) EMP -\textgreater{} SAT 0.0229 0.8797 REP -\textgreater{} SAT 0.6333 0.4263 PAY -\textgreater{} SAT 0.1874 0.6652 WC -\textgreater{} SAT 0.9907 0.3198 LEAD -\textgreater{} SAT

0.0798 0.2863 0.1290 WC-\textgreater SAT 0.4222 0.1333 0.3768 LEAD-\textgreater SAT 0.2283

0.3283 0.1545 SAT-\textgreater LOY 0.6934 0.7582 0.8806 R\^{}2 SAT 0.6831 0.6863 0.6597 R\^{}2 LOY 0.4808 0.5749 0.7754

We can interpret the summary() results as follows:

- 1. Pathmox indicates that different groups of employees exist that define SAT and LOY differently.
- 2. The variables that stratify the different groups of employees are, in order: job level (F-statistic = 6.971, p-value < 0.001), gender (F-statistic = 3.065, p-value = 0.002). That this, the analysis suggests that employees are first partitioned into low/intermediate level employees versus high level employees, and low/intermediate level employees are then partitioned according to gender.
- 3. The coefficients responsible of the first split are LEAD->SAT (F-statistic = 4.133, p-value = 0.042), and for the second split, SAT–>LOY (*F*-statistic = 17.975, *p*-value < 0.001).

- 4. Pathmox ultimately identifies three groups associated to the terminal tree nodes: high level employees (node 3), female low level employees (node 4), and male low level employees (node 5).
- 5. The CV ranking reveals that the most important differentiating characteristic for SAT and LOY is job level, followed by seniority, and finally gender.
- 6. In terms of work climate drivers defining SAT, the model comparisons indicate that:
  - 1. High level employees (node 3) are least motivated by EMP ( $\beta = 0.123$ ) and most motivated by WC  $\beta = 0.422$ ) and REP ( $\beta = 0.303$ ).
  - 2. Female low level employees (node 4) are most motivated by LEAD ( $\beta=0.328$ ), PAY ( $\beta=0.286$ ), and EMP ( $\beta=0.205$ ).
  - 3. Male low level employees (node 5) are most motivated by WC ( $\beta = 0.377$ ) and least motivated by REP ( $\beta = 0.124$ ), and also are the employees with the highest  $R^2$  for LOY (0.775).

#### 4.2 Visualization

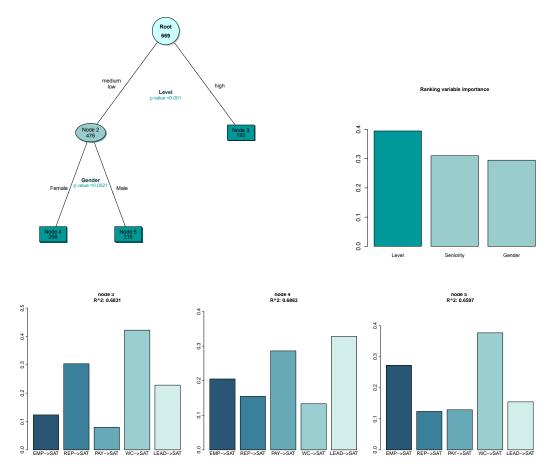
The summary() output can be complemented by plots. First, the plot() function, as applied to the object of class "plstree", produces the tree plot. The bar\_impvar() and bar\_terminal() functions allow graphical visualization of the ranking of CVs and a comparison of the coefficients (default value bycoef = FALSE, and LV = "SAT" to show the predictors of SAT most relevant for the analysis of work climate drivers). The three plots are shown in Figure

vis

.

\# treeplot plot(climate.pathmox) \# ranking of CVs
bar\\_impvar(climate.pathmox) \# coefficients comparison
bar\\_terminal(climate.pathmox, .LV = "SAT")

#### PLS-SEM PATHMOX TREE



#### 4.3 Terminal node outputs

Specific terminal nodes can be analyzed using the cSEM package function csem(). By default the csem() function needs two parameters: the datasets that include all indicators ( .data), and the PLS-SEM model relationships ( .model). As we are interested in the results of the terminal nodes, we pass the hybrid list in the " plstree" object to the .data parameter, and use the same formula object defined for the pls.pathmox() function. Below we reproduce the code, but not the output, as not directly related with the genpathmox package.

#### 4.4 Hybrid multigroup approach (Lamberti 2021): invariance and multigroup analysis

For the invariance and the multigroup comparison of the terminal nodes identified by pathmox, we pass the object generated by the csem() function to the testMICOM() and testMGD() functions. Note that, for the multigroup comparison, we need to indicate which coefficients to compare by fixing the parameter .parameters\_to\_compare. We generate the work climate model, but this time only indicating the causal relationship between the LVs. Finally, we indicate which statistical test to use for comparison using the .approach\_mgd parameter (for our example, the permutation test, .approach\_mgd = "Chin"). Below we reproduce the code to show how genpathmox interfaces with cSEM, omitting the results as there are not directly produced by the genpathmox package.

```
\# MICOM procedure climateMICOM = testMICOM(terminal\_nodes\_results)
\# define the relationship between LVs climateMICOM =
testMICOM(terminal\_nodes\_results)

climate\_innermodel = " \# Structural model SAT ~ EMP + REP + PAY + WC +
LEAD LOY ~ SAT " \# multigroup analysis climateMGA =
testMGD(terminal\_nodes\_results, .parameters\_to\_compare =
climate\_innermodel, .approach\_mgd = "Chin")
```

### 5 Summary

The genpathmox *R* package handles observed heterogeneity in PLS-SEM models when the number of CVs is high and we do not know what the most significant groupings could be. Development of genpathmox reflects the statistical framework described in Lamberti (2021), and Lamberti, Banet Aluja, and Sanchez (2017; Lamberti, Aluja, and Sanchez 2016), and the package has several functions that enable estimation and visualization of tree partitions. By using genpathmox, users can quickly explore the effects of heterogeneity on their PLS-SEM models and identify groups that may contribute to significant differences.

#### References

- Becker, Jan Michael, Jun Hwa Cheah, Rasoul Gholamzade, Christian M Ringle, and Marko Sarstedt. 2022. "PLS-SEM's Most Wanted Guidance." *International Journal of Contemporary Hospitality Management*. https://doi.org/10.1108/IJCHM-04-2022-0474.
- Chin, Wynne W, and Jens Dibbern. 2010. "An Introduction to a Permutation Based Procedure for Multi-Group PLS Analysis: Results of Tests of Differences on Simulated Data and a Cross Cultural Analysis of the Sourcing of Information System Services Between Germany and the USA." In *Handbook of Partial Least Squares*, 171–93. Berlin Heidelberg: Springer. https://doi.org/10.1007/978-3-540-32827-8\_8.
- Chow, Gregory C. 1960. "Tests of Equality Between Sets of Coefficients in Two Linear Regressions." Econometrica: Journal of the Econometric Society, 591–605. https://doi.org/10.2307/1910133.
- Dijkstra, Theo K, and Jörg Henseler. 2015. "Consistent Partial Least Squares Path Modeling." MIS Quarterly 39 (2): 297–316. https://www.jstor.org/stable/26628355.
- Esposito Vinzi, Vincenzo, Laura Trinchera, Silvia Squillacciotti, and Michel Tenenhaus. 2008. "REBUS-PLS: A Response-Based Procedure for Detecting Unit Segments in PLS Path Modelling." *Applied Stochastic Models in Business and Industry* 24 (5): 439–58. https://doi.org/10.1002/asmb.728.
- Evermann, Joerg, and Mikko Rönkkö. 2021. "Recent Developments in PLS." Communications of the Association for Information Systems 44: 123–32. https://doi.org/10.17705/1CAIS.044XX.
- Hair Jr, Joseph F, G Tomas M Hult, Christian M Ringle, Marko Sarstedt, Nicholas P Danks, and Soumya Ray. 2021. *Partial Least Squares Structural Equation Modeling (PLS-SEM) Using r: A Workbook*. Los Angeles: Springer Nature. https://doi.org/10.1007/978-3-030-80519-7.

- Hair Jr, Joseph F, G. Tomas M. Hult, Christian Ringle, and Marko Sarstedt. 2016. *A Primer on Partial Least Squares Structural Equation Modeling (PLS-SEM)*. Los Angeles: saGe publications. https://doi.org/10.1007/978-3-030-80519-7.
- Hair Jr, Joseph F, Lucy M Matthews, Ryan L Matthews, and Marko Sarstedt. 2017. "PLS-SEM or CB-SEM: Updated Guidelines on Which Method to Use." *International Journal of Multivariate Data Analysis* 1 (2): 107–23. https://doi.org/10.1504/IJMDA.2017.087624.
- Hair Jr, Joseph F, Jeffrey J Risher, Marko Sarstedt, and Christian M. and Ringle. 2019. "When to Use and How to Report the Results of PLS-SEM." European Business Review 31 (1): 2–24. https://doi.org/10.1108/EBR-11-2018-0203.
- Hair Jr, Joseph F, Marko Sarstedt, Christian M Ringle, and Siegfried P Gudergan. 2017. *Advanced Issues in Partial Least Squares Structural Equation Modeling*. Los Angeles: saGe publications.
- Henseler, Jörg. 2020. Composite-Based Structural Equation Modeling: Analyzing Latent and Emergent Variables. New York: Guilford Publications.
- Henseler, Jörg, Christian M Ringle, and Marko Sarstedt. 2016. "Testing Measurement Invariance of Composites Using Partial Least Squares." *International Marketing Review* 3 (3): 405–31. https://doi.org/10.1108/IMR-09-2014-0304.
- Henseler, Jörg, Christian M Ringle, and Rudolf R Sinkovics. 2009. "The Use of Partial Least Squares Path Modeling in International Marketing." In *New Challenges to International Marketing*, 277–319. Bingley: Emerald Group Publishing Limited. https://doi.org/10.1108/S1474-7979(2009) 0000020014.
- Keil, Mark, Bernard CY Tan, Kwok Kee Wei, Timo Saarinen, Virpi Tuunainen, and Arjen Wassenaar. 2000. "A Cross-Cultural Study on Escalation of Commitment Behavior in Software Projects." MIS Quarterly, 299–325. https://doi.org/10.2307/3250940.
- Klesel, Michael, Florian Schuberth, Jörg Henseler, and Bjoern Niehaves. 2019. "A Test for Multi-group Comparison Using Partial Least Squares Path Modeling." *Internet Research* 29 (3): 464–77.https://doi.org/10.1108/IntR-11-2017-0418.
- Klesel, Michael, Florian Schuberth, Björn Niehaves, and Jörg Henseler. 2022. "Multigroup Analysis in Information Systems Research Using PLS-PM: A Systematic Investigation of Approaches." ACM SIGMIS Database: The DATABASE for Advances in Information Systems 53 (3): 26–48. https://doi.org/10.1145/3551783.3551787.
- Kollmann, Tobias, Christoph Stöckmann, Julia M Kensbock, and Anika Peschl. 2020. "What Satisfies Younger Versus Older Employees, and Why? An Aging Perspective on Equity Theory to Explain Interactive Effects of Employee Age, Monetary Rewards, and Task Contributions on Job Satisfaction." Human Resource Management 59 (1): 101–15. https://doi.org/10.1002/hrm.21981.
- Lamberti, Giuseppe. 2021. "Hybrid Multigroup Partial Least Squares Structural Equation Modelling: An Application to Bank Employee Satisfaction and Loyalty." *Quality & Quantity*, 1–23. https://doi.org/10.1007/s11135-021-01096-9.
- ——. 2022. Genpathmox: Pathmox Approach Segmentation Tree Analysis. https://CRAN.R-project.org/package=genpathmox.
- Lamberti, Giuseppe, Tomas Aluja Banet, and Josep Rialp Criado. 2020. "Work Climate Drivers and Employee Heterogeneity." *The International Journal of Human Resource Management* 33 (3): 472–504. https://doi.org/10.1080/09585192.2020.1711798.
- Lamberti, Giuseppe, Tomas Banet Aluja, and Gaston Sanchez. 2016. "The Pathmox Approach for PLS Path Modeling Segmentation." *Applied Stochastic Models in Business and Industry* 32 (4): 453–68. https://doi.org/10.1002/asmb.2168.
- Lamberti, Giuseppe, Tomas Banet Aluja, and Gaston Sanchez. 2017. "The Pathmox Approach for PLS Path Modeling: Discovering Which Constructs Differentiate Segments." *Applied Stochastic Models in Business and Industry* 33 (6): 674–89. https://doi.org/10.1002/asmb.2270.
- Lebart, Ludovic, Alain Morineau, and Jean Pierre Fenelon. 1979. *Traitement Des Donnees Statistiques*. Paris: Dunod.
- Loh, Wei Yin, and Yu Shan Shih. 1997. "Split Selection Methods for Classification Trees." *Statistica Sinica*, 815–40. https://www.jstor.org/stable/24306157.
- Rademaker, Manuel E., and Florian Schuberth. 2020. cSEM: Composite-Based Structural Equation Modeling. https://CRAN.R-project.org/package=cSEM.
- Ray, Soumya, Nicholas P. Danks, and Andre C. Valdez. 2020. *Seminr: Building and Estimating Structural Equation Models*. https://CRAN.R-project.org/package=seminr.
- Rönkkö, Mikko. 2017. Matrixpls: Matrix-Based Partial Least Squares Estimation. https://github.com/mronkko/matrixpls.
- Rosseel, Yves. 2012. "Lavaan: An r Package for Structural Equation Modeling." *Journal of Statistical Software* 48 (2): 1–36. https://doi.org/10.18637/jss.v048.i02.
- Sanchez, Gaston, and Tomas Aluja. 2006. "Pathmox: A PLS-PM Segmentation Algorithm." *Proceedings of KNEMO* 69.
- Sanchez, Gaston, Laura Trinchera, and Giorgio Russolillo. 2015. *Plspm: Tools for Partial Least Squares Path Modeling (PLS-PM)*. https://github.com/gastonstat/plspm.

- Sarstedt, Marko, Joseph F Hair, Mandy Pick, Benjamin D Liengaard, Lăcrămioara Radomir, and Christian M Ringle. 2022. "Progress in Partial Least Squares Structural Equation Modeling Use in Marketing Research in the Last Decade." *Psychology & Marketing* 39 (5): 1035–64.https://doi.org/10.1002/mar.21640.
- Sarstedt, Marko, Joseph F Hair Jr, and Christian M Ringle. 2022. "PLS-SEM: Indeed a Silver Bullet–Retrospective Observations and Recent Advances." *Journal of Marketing Theory and Practice*, 1–15. https://doi.org/10.1080/10696679.2022.2056488.
- Sarstedt, Marko, Lăcrămioara Radomir, Ovidiu Ioan Moisescu, and Christian M Ringle. 2022. "Latent Class Analysis in PLS-SEM: A Review and Recommendations for Future Applications." *Journal of Business Research* 138: 398–407. https://doi.org/10.1016/j.jbusres.2021.08.051.
- Shmueli, Galit, Soumya Ray, Juan Manuel Velasquez Estrada, and Suneel Babu Chatla. 2016. "The Elephant in the Room: Predictive Performance of PLS Models." *Journal of Business Research* 69 (10): 4552–64. https://doi.org/10.1016/j.jbusres.2016.03.049.
- Shmueli, Galit, Marko Sarstedt, Joseph F Hair, Jun Hwa Cheah, Hiram Ting, Santha Vaithilingam, and Christian M Ringle. 2019. "Predictive Model Assessment in PLS-SEM: Guidelines for Using PLSpredict." European Journal of Marketing 53 (11): 2322–47. https://doi.org/10.1108/EJM-02-2019-0189.
- Soetaert, Karline. 2020. Diagram: Functions for Visualising Simple Graphs (Networks), Plotting Flow Diagrams. https://CRAN.R-project.org/package=diagram.
- Wold, Herman. 1985. "Partial Least Squares." In Encyclopedia of Statistical Sciences, 6:581–91. John Wiley; Sons, Ltd. https://doi.org/10.1002/0471667196.ess1914.pub2.

Giuseppe Lamberti,
Department of Business,
Universitat Autonoma de Barcelona UAB,
Spain.
http://orcid.org/0000-0002-8666-796X
giuseppe.lamberti@uab.cat