

Simon Baigelman
30 Forest Park Avenue
Larchmont, NY 10538

Cynthia Caroselli
Mount Sinai Hospital
One Gustave Levy Plaza
NY NY 10029

June 26, 2002

Dear Ms Caroselli,

My father, Henry Baigelman, was admitted to Mount Sinai Hospital on May 22, 2002, and sadly, he passed away while at MSH on June 2, 2002. During those 5 weeks my family had the good fortune to meet three of the most caring and professional nurses: Joy Wharton, Alice Cagada, and Hamid Hassan, along with the Nurse Practitioner on that floor, RoseMarie.

We are writing at this time to share with Nursing and Hospital Administration the difference these four people made in what was the most difficult time in my family's life. They saw, and treated my father as a person first, and then as a patient. The respect they showed for him during this difficult and humbling time in his life was certainly returned to them by my father, resulting in the development, with each of these people, of a special, warm and rewarding relationship. It enabled my father to keep his dignity, and his sense of humor, even though he knew he was dying. It helped us, as a family, tremendously.

They also took the time to 'treat' the family, constantly asking my mother how she was doing, if she was getting enough rest, and if she was eating. They would encourage my mother to leave my father's bedside for fresh air and a break, reassuring her that they were around. They often told her that she needed to take care of herself because she needed her strength. My sister and I were asked the same caring questions.

This was an extremely difficult time for my family. However, the humane, caring treatment these four people, along with a few other staff nurses and aides, provided to my father remain with us as positive memories of his time at Mount Sinai.

We hope this letter will serve to recognize the excellent service these four people gave to my family. If there is anything further that we can do to acknowledge their dedication and skill in patient care please advise me.

Sincerely,

Simon Baigelman

Cc: Tom Smith, Director of Nursing