

# Roman Bogoudinov

## IT Technician – Linux and infrastructure

+358 40 8455332

[r.bogoudinov@mac.com](mailto:r.bogoudinov@mac.com)

[linkedin.com/bogoudinov](https://linkedin.com/bogoudinov)

[github.com/dwarfsuomalainen](https://github.com/dwarfsuomalainen)

[roman-b.com](https://roman-b.com)

## Education

### Diploma, Computer Systems and Networks

College of Saint Petersburg State University of Aerospace Instrumentation (Russia) – 2002

### Diploma, Software Development & IT support SamiEdu

(Finland, Savonlinna) – 2022

### BSc, Computer Science

Metropolia University of applied sciences (Helsinki, Finland) - current studies remotely

### Business Management Studies

Saint Petersburg State University of Aerospace Instrumentation (Russia) – 2004

## Additional education

### Hive Helsinki coding school (42 schools)– 2024

Gained coding skills and teamwork in cohort Hivers 5

### Lappeenranta University of Technology LUT-2022

Courses: Web apps, Frontend skills; Software and system architecture; Web development

### Savonlinnan Lyseon Lukio - 2022

Finnish language

## Key Skills

**Linux administration:** server setup, CLI, shell scripting

**Incident management:** diagnostics, root-cause analysis, documentation

**Hardware:** assembly, component replacement, preventive maintenance

**Networking:** TCP/IP, VLANs, routing basics, DNS/DHCP troubleshooting

**Customer support:** helpdesk, remote assistance, clear communication

**DevOps basics:** Docker, GitHub CI/CD, CLI tooling

**Processes:** ticketing, change control, runbooks, workflow improvement

**Shift work:** reliable in 24/7 three-shift operations

## Professional profile

Adaptable IT Technician with strong Linux command-line and server administration skills, experienced in maintaining infrastructure, resolving incidents, and providing customer support. Hands-on background in system administration (Linux/Windows), hardware troubleshooting, and network management, complemented by software development and DevOps exposure. Known for structured problem-solving, calm performance under pressure, and effective teamwork in 24/7 environments. Flexible and reliable in shift-based operations (three-shift/two-shift rotation).

I bring a unique perspective that combines technical skills with a deep understanding of operations, planning, and client needs. I'm comfortable working in fast-moving environments and perform under pressure, enjoy collaboration, and approach challenges with both creativity and structure. My goal is to contribute to teams where I can keep growing as a tech specialist while using my broad experience to deliver meaningful results. Flexible and reliable in shift-based environments (24/7 operations)

## Stack

Linux/Unix scripting

Docker, Github CI/CD, Azure Cloud, MS AD

C, C#, Python, JS, TS

MongoDB, SQL

## Professional Experience

### IT Support Technician – RB ICT Palvelut

Savonlinna, South Savo, Finland · Hybrid | Jun 2021 – Oct 2023

- Provided hands-on technical support for customer hardware, including diagnostics, repairs, and replacements.
- Deployed and maintained LAN/WAN networks; configured switches, routers, and servers.
- Installed and set up workstations, servers, and network devices on-site.
- Performed system updates, cabling, and troubleshooting using Linux & Windows tools.
- Developed and maintained client websites for reliable performance.

### Software developer trainee

Integrify Oy

Helsinki, Finland | Nov 2022 - Sep 2023

- DevOps practices with CLI Scripting, Docker, and GitHub CI/CD.
- Cloud computing with Microsoft Azure.
- Focusing on Frontend development with TypeScript, React.js, and Redux in addition to HTML, CSS, and SASS
- Emphasis on the Backend with C#, ASP.NET, Databases with MongoDB and SQL Server, and Testing through Unit Testing.

## • Projects

---

### Custom C library

Project reimplements standard C functions  
[github.com/dwarfsuomalainen/libft](https://github.com/dwarfsuomalainen/libft)

---

### API ToDo app

API for simple ToDo application  
[github.com/dwarfsuomalainen/ToDoApi](https://github.com/dwarfsuomalainen/ToDoApi)

---

### moovSound

Python project that transforms visual motion—captured from a camera or video—into generative soundscapes  
[github.com/dwarfsuomalainen/moovSound](https://github.com/dwarfsuomalainen/moovSound)

---

### Previous version of my own website

(<https://roman-b.com>)  
[github.com/dwarfsuomalainen/portfolio](https://github.com/dwarfsuomalainen/portfolio)

---

## System administrator

Aleamar Development OJSC.

Moscow, Russia | Feb 2008 - Jan 2009

- Provided direct end-user support and remote assistance; resolved incidents across departments.
- Administered servers and workstations (Linux/Windows), user & access management (Active Directory).
- Monitored and maintained network services (DNS/DHCP), performed basic network troubleshooting.
- Ensured uptime and data availability for trade/financial databases; documented fixes and SOPs.
- Collaborated with business and tech teams to improve stability and response times.

## Head of department 'Windows, doors, glazing'

GST LLC.

St.-Petersburg, Russia | May 2015 - Feb 2020

- Led delivery of large projects (4 residential complexes, 1 school, 1 healthcare center) and ~70 SMB projects.
- Owned technical project planning and vendor coordination; introduced process and cost optimizations.
- Grew annual cash flow from €250k → €1.1M at ~17% margin; represented the company in client meetings.

## General manager – Trading Branch (Windows & Doors Industry)

Komplektservis LLC (North-West Branch)

St.-Petersburg, Russia | May 2015 - Sept 2017

- Launched branch operations (stock, warehouse, logistics) for corporate clients; team of 10.
- Expanded customer base from 2 → ~90; cash flow to €350k; collaborated with German vendor Profine GmbH.

## General manager - Branch founder

Antares North-West LLC.

St.- Petersburg, Russia | Jan 2009 - May 2015

- Founded and led a new regional branch of a Moscow-based trading company during an economic downturn
- Organized supply chains with the main office and local producers to serve window and door manufacturers
- Grew annual cash flow from zero to €800K with a ~15% profit margin by final year
- Expanded the client base to over 200 companies across the region
- Relocated and scaled branch operations to a larger site without service interruption