**Live Chat UI Design**



**A**

**B**

**Figure 1: User Interface Designs for the live Chat.** Image A has been picked to be designed on the live chat page rather than image B. This is mainly because, image B’s “icon” on the top gives the idea that the chat represents a group with an image. However, this is not the case. Thus, image A makes this concept more understandable.



**A**



**B**

**Figure 2: Live Chat Implementation Ideas.** The live chat had two different ideas of implementation on the website. One is having the live chat on its own page shown in image A and the other is the pop-up shown in image B. It was decided to implement the live chat on its own page as shown in image A.