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# MARCUS BAUMGARDNER

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Milwaukee, WI 53202 ♦ (262) 716-6214 ♦ m.baum429@gmail.com

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## PROFESSIONAL SUMMARY

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Web Developer with over 1 year of successful experience in debugging and customer service. Recognized consistently for performance excellence and contributions to success in coffee industry. Strengths in excel and analysis backed by training in computer science.

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## ACCOMPLISHMENTS

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- Made The Dean's List while attending university studying Computer Science
- Won an internal UWM writing award my paper titled: Automation, AI and The Future of Jobs

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## SKILLS

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| • MS Office                         | • Debugging                            |
| • JavaScript, jQuery, Ajax, Node.js | • Bug investigations                   |
| • Programming                       | • Report analysis                      |
| • Web development projects          | • Advanced Excel spreadsheet functions |
| • Software Best Practices           | • Database Management                  |

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## WORK HISTORY

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**Data Manager**, 11/2019 to Current

**Colectivo Coffee** – Milwaukee, WI

- Managed and maintained data integrity across all of Colectivo's systems; POS manager and 21 cafes.
- Provided support for cafes for any problems experienced related to internal POS system.
- Communicated with multiple departments to ensure that various projects are completed efficiently and effectively
- Create reports for various departments including order projection, cost of goods analysis, etc.
- Analyzed café sales to find discrepancies and use appropriate tools to resolve them.

**Shift Leader**, 10/2013 to 11/2019

**Colectivo Coffee** – Milwaukee, WI

- Effectively coached team members to reach weekly and monthly sales goals.

- Motivated and trained team members to meet and exceed sales goals through positive reinforcement.
- Trained new employees on company customer service policies and service level standards.
- Maintained sales deposits throughout business days to ensure their accuracy.

**Production Coffee Roaster**, 04/2015 to 06/2017

**Colectivo Coffee** – Milwaukee, WI

- Completed monitor repairs and basic equipment maintenance to keep systems running at peak levels.
- Monitored and updated inventory to reflect correct usage of raw materials and accurate storage of finished products.
- Processed between 6,000 and 10,000 pounds of coffee on daily basis.
- Oversaw production to ensure that inventory was ample to fulfill orders

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EDUCATION

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**High School Diploma**: 06/2009

**Burlington High School** - Burlington, WI

**Some College (No Degree)**: Computer Science And Programming

**University Of Wisconsin - Milwaukee** - Milwaukee, WI

**Coursework Toward Certificate**: Web Development

**DevCodeCamp** - Milwaukee, WI