
MARCUS BAUMGARDNER

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PROFESSIONAL SUMMARY

Web Developer with over 1 year of successful experience in debugging and customer service. Recognized consistently for performance excellence and contributions to success in coffee industry. Strengths in excel and analysis backed by training in computer science.

ACCOMPLISHMENTS

- Made The Dean's List while attending university studying Computer Science
- Won an internal UWM writing award my paper titled: Automation, AI and The Future of Jobs

SKILLS

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| • MS Office | • Bug tracking |
| • Programming | • Report analysis |
| • Web development projects | • Advanced Excel spreadsheet functions |
| • Software Best Practices | • 76 WPM typing speed |
| • Debugging | • Database Management |
| • Bug investigations | |

WORK HISTORY

Data Manager, 11/2019 to Current

Colectivo Coffee – Milwaukee, WI

- Managed and maintained data integrity across all of Colectivo's systems; POS manager and 21 cafes.
- Provided support for cafes for any problems experienced related to internal POS system.
- Communicated with multiple departments to ensure that various projects are completed efficiently and effectively
- Create reports for various departments including order projection, cost of goods analysis, etc.
- Analyzed café sales to find discrepancies and use appropriate tools to resolve them.

Shift Leader, 10/2013 to 11/2019

Colectivo Coffee – Milwaukee, WI

- Effectively coached team members to reach weekly and monthly sales goals.
- Motivated and trained team members to meet and exceed sales goals through positive reinforcement.
- Trained new employees on company customer service policies and service level standards.
- Maintained sales deposits throughout business days to ensure their accuracy.

Production Coffee Roaster, 04/2015 to 06/2017

Colectivo Coffee – Milwaukee, WI

- Completed monitor repairs and basic equipment maintenance to keep systems running at peak levels.
- Monitored and updated inventory to reflect correct usage of raw materials and accurate storage of finished products.
- Processed between 6,000 and 10,000 pounds of coffee on daily basis.
- Oversaw production to ensure that enough product was on the floor to fulfill orders

EDUCATION

High School Diploma: 06/2009

Burlington High School - Burlington, WI

Some College (No Degree): Computer Science And Programming

University Of Wisconsin - Milwaukee - Milwaukee, WI

Coursework Toward Certificate: Web Development

DevCodeCamp - Milwaukee, WI