## Curriculum Vitae

### **David Buttler**

Location: Melbourne, Victoria Phone: (+61) 434 200 229 davidwbuttler@hotmail.com

# Experience

### **Environment Essentials Pty Ltd**

Web Developer Doncaster, Victoria October 2019 - Present

#### Responsibilities

- Maintaining existing code base, including SOAP and REST APIs
- Planning, designing and implementing new website functionality and UI components
- Performing testing and debugging using Codeception, Webdriver and web browser dev tools
- Contributing to the continual improvement of Environment Essentials products and service to its customers

#### CenITex

Service Desk Analyst Melbourne, Victoria January 2019 - October 2019

#### Responsibilities

- Identifying and troubleshooting incidents that are raised and escalating to 2nd and 3rd level teams when required
- Guiding customers through solutions using non-technical direction whilst maintaining a professional manner

• Effectively recording information and triaging major incidents affecting enterprise-level business applications

## Skills

### Programming Language Experience

• PHP: 2 years

• HTML, CSS, JS, SQL: 2.5 years

• Java: 1.5 years

• C, C#, C++, Pascal: 0.5 years

## **Development Tools**

• PHPStorm IDE

• JIRA & Confluence

• PuTTy

# **Platforms**

LinkedIn

GitHub

# References

Debbie McAdam Online Sales Support Manager debbiem@beaconlighting.com.au

Tanlong Tran
Former DHHS Service Desk Team Lead
tanlong.tran@cenitex.vic.gov.au