

Curriculum Vitae

David Buttler

Location: Melbourne, Victoria

Phone: (+61) 434 200 229

davidwbuttlr@hotmail.com

Experience

Environment Essentials Pty Ltd

Web Developer

October 2019 - Present

Responsibilities

- Maintaining existing code base, including SOAP and REST APIs
- Planning, designing and implementing new website functionality and UI components
- Performing testing and debugging using Codeception, Webdriver and web browser deb tools
- Contributing to the continual improvement of Environment Essentials products and service to its customers

CenITex

Service Desk Analyst

January 2019 - October 2019

Responsibilities

- Identifying and troubleshooting incidents that are raised and escalate to 2nd and 3rd level teams when required
- Guiding customers through solutions using non-technical direction whilst maintaining a professional manner
- Effectively recording information and triaging major incidents affecting enterprise-level business applications

Skills

Programming Language Experience

- PHP: 2 years
- HTML, CSS, JS, SQL: 2.5 years
- Java: 1.5 years
- C, C#, C++, Pascal: 0.5 years

Development Tools

- PHPStorm IDE
- JIRA & Confluence
- PuTTY

Platforms

[LinkedIn](#)

[GitHub](#)

References

Debbie McAdam
Online Sales Support Manager
debbiem@beaconlighting.com.au

Tanlong Tran
Former DHHS Service Desk Team Lead
tanlong.tran@cenitex.vic.gov.au