**James Rojas**

New Jersey, United States | jamesrojas710@gmail.com | (848) 234 7957

EMPLOYMENT HISTORY

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| **Amazon Fulfillment Associate** | **01/2018 – Present** |
| Amazon, Edison, NJ |  |

* Trained 18 associates to maintain takt time below 10 to meet productivity rates above 2000 units
* Reduced 2,700 pending orders at RSR by assigning an efficient workflow to prioritize customers’ orders while ensuring no missing orders
* Demonstrated ability to consistently function at 100% in all cross trained departments: stow, pack, donation, RSR, and problem solve
* Contributed feedback and insight on workflow to operation managers, process assistants, and associates
* Promoted a welcoming and supportive environment for associates and new hires

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| **Front end web development** | **03/2020 – 08/2020** |
| Kenzie Academy, Indianapolis, IN |  |

* Effectively communicated with team members using interactive platforms such as Slack and Zoom
* Collaborated across many teams and productive projects
* Automated 25% of repetitive code blocks into reusable components to improve overall website functionality.
* Created and deployed interactive web applications for desktop and mobile browsers to meet customer demand and deadlines

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| **Social media & event Coordinator** | **01/2017 – 05/2017** |
| The Center for Conscious Caregiving,  Hazlet, NJ |  |

* Built content and engagement strategies, doubling user traffic and conversion rate
* Conducted research on identifying customers to improve customers experience, leading to a change in delivery at scale and an adjustment in incentives to support customers
* Created a comprehensive list of pain points to address weaknesses in a business model, redesigning it to sustain business initiatives

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| SKILLS & ACCOMPLISHMENTS |  |  |  |  |
| * Expert in Microsoft Office (Excel, Word, PowerPoint) | * Project Management | * Inventory Management | * Market Research & Data Analysis | * Social Media   Administrator |
| * Bilingual in Spanish and English | * Fast learner | * Attention to detail | * Team player | * Active listener |

EDUCATION HISTORY

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| **Brookdale Community College, Lincroft, NJ** | **09/2015 – 05/2017** |
| Associate of Business Administration |  |
| **New Jersey City University, Jersey City. NJ** | **09/2023 - Present** |
| B.A in Marketing |  |