

Denise Weber
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Personal Summary

I am making a career change after working in the medical records field for many years. Due to offshoring, my team was laid off 11/1/2018, and I was given the opportunity as a displaced worker to obtain an associate degree in software development, which I eagerly pursued! I am now seeking opportunities in which I can integrate my prior work experience with the developer skills I have obtained, and look forward to contributing, learning and growing more in this field. Additional skills I bring: Independent long-term remote worker; positive, empathetic and optimistic attitude; strong multitasking, time-management and communication skills; diligent problem solver; passionate about helping, learning, growing and technology.

Work Experience

MModal (formerly MedQuist) – Franklin, TN **July 2003 to November 2018**

Quality Improvement Specialist (Remote position) **10/2008 to 11/2018**

Duties: Drive Service Delivery excellence for assigned clients via compliance with Quality Program standards utilizing live audits and positive feedback. Perform monthly assigned quality audits for clients (proofreading/editing/scoring). Due to offshoring, my entire team was laid off 11/2018.

Manager, Service Delivery (Remote position) **07/2007 to 10/2008**

Managed 5 Supervisors and staff of MTs and QA staff. Daily Goals: Trained/Supported Supervisors to achieve workflow and quality goals, address stat issues. Hiring, training, PMP/PIP, termination. Responsibilities: Performance of Supervisors, MTs and QA staff in attaining TATs, quality, and customer service goals for the 105 hospitals/clinics in our book of business. **Company restructure 10/2008:** Elimination of all Manager Roles; I was retained in the Quality Improvement Specialist role.

QA Manager/Audit Supervisor (Remote position) **07/2003 to 07/2007**

Managed 32 FTE QA Specialists. Developed QA plan to address quality issues/TAT and increase QA production. **Promoted 06/2006: Audit Supervisor** N Region as part of new national team. Duties: interview, hire, train team of 15 auditors. Lotus Notes Audit DB administrator. Developed training materials, led webinars, trained new auditors, liaison for database users. **Promoted to Manager, SD.**

EDiX Corporation – Clearwater, FL **August 2001 to July 2003**

Medical Transcriptionist/Quality Editor (Remote position) – Transcribed medical reports for all specialties maintaining quality standard requirements for all reviews. Promoted to Quality Editor in October 2002, achieving 4-star monthly reviews for each period.

Education

Associate Degree - Software Development **April 2019 to December 2020**

Sinclair Community College - Dayton, OH

Graduated with Honors. Cumulative GPA of 3.41

Certificates: • IT Fundamentals 08/2020 • Fast Track Programming 12/2020

Responsive Web Design Developer Certification **September 2021**

https://www.freecodecamp.org/certification/denise_weber/responsive-web-design

Links

Portfolio: <https://deniseweberdev.com>

GitHub: <https://github.com/dweber0001>

LinkedIn: <https://www.linkedin.com/in/deniseweber0001>

Skills

- | | | |
|------------------------|--------------------|-------------------|
| • ASP.NET (1 year) | • BOOTSTRAP | • C# (1 year) |
| • C++ (1 year) | • CSS3 (2 years) | • HTML5 (2 years) |
| • JAVASCRIPT (2 years) | • PYTHON (<1 year) | • jQuery |
| • NODE.js/NPM | • REACT (<1 year) | • FLASK/JINJA2 |
| • HEROKU | • MongoDB | • SQL/NoSQL |

Additional Skills

- Medical terminology, transcription, proofreading, editing, reporting. (10+ years)
- Team building, coaching, leading virtual teams, training, assessing performance, managing performance issues, PMP/PIP, hiring, setting goals. (5+ years)
- MS Office products, research/analysis, small business accounting, QuickBooks. (proficient)