David Wetoskey

Full Stack Web Developer

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Dynamic and creative web developer with skills in both front and back end web developing. Eager to put my skills to use in a new and exciting career by creating robust, succinct code for new employers.

Professional Experience

Commercial Account Specialist

TruGreen | September 2017 - February 2020

-Working with Salesforce to create, update, and maintain commercial customers' accounts and data.

-Working with managers and team members to solve customer issues with service, pricing, or general concerns.

-Maintaining regular contact directly with customers to upsell, negotiate, and retain service.

-Handling incoming and outgoing payments.

Customer Account Specialist

TruGreen | February 2014 - September 2017

-Working in an AS/400 system called Mission to maintain customer accounts, solve customer issues, and handle customer payments.

-Reviewed customer service reports daily. Contacting customers to solve issues with service and delegating high priority customer issues with the management team.

-Occasionally taking incoming regional overflow calls as a first contact for customers.

-Weekly meetings with the branch management team to discuss high priority customer issue solutions and timelines.

-Occasionally meeting customers in the field to diagnose and solve issues with service.

-Upselling customers to meet their needs.

Education Certificate of Completion in MERN Full Stack Web Development

Michigan State University at East Lansing, MI | November 2021 - Present

A rigorous, fast-paced course focusing on MERN technologies as well as the building blocks of solid and robust web development.

Key Skills

- AS/400
- Salesforce
- HTML
- CSS and CSS frameworks
- Javascript
- MERN stack
- Object Oriented Programming
- MySQL and NoSQL
- PWAs