Dylan Wilson

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Personal Profile and Career Objective

A friendly, team-focused individual with a passion for IT and an ambition to achieve a software development position to utilise background in developing Java programs and web applications.

Education

Queen's University Belfast – MEng Software En Level 1 Introduction to Software Engineering 8 Reasoning for Problem Solving 8 Programming 9 Architecture and Networks 7 Databases 8	Lev 85% Pro 84% Aro 95% Da 71% Inf	g (Sep. 2018 – present) vel 2 ofessional Computing Practice chitecture and Networks ta Structures, Algorithms and Programming Language ormation Modelling ftware Development ftware Engineering	91% es86% 72%
Belfast Metropolitan College - OCR Cambridge Technical Diploma in IT (Sep. 2016 – Jun. 2018)			
Overall award profile Distinction* Distinction*			
Unit Awarded	Grade	Unit Awarded	Grade
Communication and employability skills for IT 02/2017	Distinction	Computer networks 02/2018	Distinction
Installing and upgrading software 02/2017	Distinction	Interactive media authoring 02/2018	Distinction
Systems analysis 02/2017	Distinction	Database design 02/2018	Distinction
Developing programming solutions 02/2017	Distinction	Client-side customisation of web pages 02/2018	Distinction
System development requirements and constraints 04/2017	Distinction	Exploring computer applications 02/2018	Distinction
Information systems	Distinction	Developing computer games 06/2018	Distinction
e-Commerce 06/2017	Distinction	Communication technologies 06/2018	Distinction
Website production 06/2017	Distinction	Data analysis and design06/2018	Distinction
System design 06/2017	Distinction	Digital graphics 06/2018	Distinction
Parkhall Integrated College - General Certificate of Secondary Education (completed Jun. 2016) Information and Communication Systems A* Business and Communication Systems A* Science (Double Award) AA Mathematics A Construction A English Language B English Literature C			

Technical Certifications

Microsoft Technology Associate

Cloud Fundamentals (12/6/2018)
Database Administration Fundamentals (7/6/2018)
HTML5 Application Development Fundamentals (10/4/2018)
Introduction to Programming using HTML and CSS (4/6/2018)
Introduction to Programming using Java (23/5/2018)
Introduction to Programming using JavaScript (4/6/2018)
Introduction to Programming using Python (29/5/2018)

Mobility and Device Fundamentals (5/6/2018) Networking Fundamentals (15/6/2018) Security Fundamentals (22/5/2018) Software Development Fundamentals (6/6/2017) Windows® Operating System Fundamentals (8/6/2018) Windows® Server Administration Fundamentals (11/6/2018)

Adobe Certified Associate

Visual Design using Adobe Photoshop® CC 2015 (14/5/2018) Current thru 5/14/2021 Web Communication using Adobe Dreamweaver® CS6 (15/1/2018)

Technical Skills

- Operating Systems: Linux (Ubuntu Server), Microsoft Windows (7/8/10)
- Languages: Java, C/C++, PHP (inc. Laravel), HTML and CSS
- Applications: Microsoft Office (Word, PowerPoint, Excel, OneNote and Access), JetBrains (PhpStorm, DataGrip and IntelliJ IDEA), Eclipse, Android Studio and Visual Studio

Technical Projects

In personal time, developed www.muckamorecreditunion.com using Laravel, a PHP framework allowing staff at the Credit Union to modify navigation, add pages and post news as well as allowing for multiple users with varying levels of access to modify the site.

While at University in level 1, developed health information website using HTML, CSS and JavaScript with information pages populated from a database and a forum with user registration. Additionally, developed database system using SQL. Currently developing a card-based Android game and modelling a database system for a fictional University accommodation department.

Work Experience

Customer Service Advisor at Argos Antrim

Nov. 2016 – present

- Interact with customers to find, process and pick orders working at the customers pace
- Unload and put-away delivery within a timeframe
- Multiple mentions in customer verbatim regarding customer service skills

Volunteer Teller at Muckamore Credit Union

Sep. 2014 - Sep. 2018

- Work with in-house web-based app to communicate with customers and process transactions
- Train new colleagues ensuring they fully understand each process
- Being the primary person of contact to aid with IT issues, contacting the developer of the system where necessary to ensure smooth business operation

Kainos CodeCamp at Queen's University Belfast

25th July – 5th August 2016

- Introduction to different emerging technologies with a focus on Android app development
- Develop an app using MIT App Inventor
- Present completed app to rest of group on final day

Work Experience at Kainos Belfast

22nd Jun. – 26th Jun. 2015

- 4-day visit to experience life at Kainos Belfast
- Introduction to development using MIT App Inventor

Achievements

Nominated 4 times as Customer Hero during time at Argos with the latest time being nominated by colleagues for living the Sainsbury's Group value "we are trusting each other, working and winning as one team" in recognition for time spent helping customers and other colleagues.

Interests

Keen love for coding and computers at large from an early age, learning multiple languages and writing small programs to gain a greater understanding of how software works.

Love of music particularly rock and punk regularly attending concerts, and a desire to travel later in life. Currently learning German at University and in personal time.

References

Professor Ji Ming Personal Tutor School of EEECS Room 07.030, Ashby Building Belfast, BT7 1NN, UK 028 90974723 j.ming@qub.ac.uk Cher Louden *Trading Manager* Argos Antrim (inside Homebase) 140 Ballymena Road Antrim, BT41 4NY, UK cher.louden@argos.co.uk