**Bug Report Format (for each bug):**

| **Field** | **Description** |
| --- | --- |
| **Bug ID** | Unique bug identifier (e.g., BUG\_001) |
| **Title** | Short title of the issue |
| **Module** | Module where the bug was found |
| **Severity** | Critical, Major, Minor |
| **Priority** | High, Medium, Low |
| **Environment** | SuiteCRM Demo Site URL |
| **Preconditions** | What needs to be true before starting |
| **Steps to Reproduce** | Clear, step-by-step instructions |
| **Expected Result** | What should happen |
| **Actual Result** | What actually happened |
| **Status** | Open |
| **Reported By** | Kirtiman Dwivedi |
| **Attachments** | Screenshot |

**1: BUG\_001 – Submit Lead Form Without Required Fields with any random information filling without any kind of validation**

* **Module:** Leads
* **Severity:** Major
* **Priority:** High
* **Environment:** https://suitecrm.com/demo/
* **Preconditions:** Logged in as Admin
* **Steps to Reproduce:**
  1. Go to Sales > Leads > Create Lead
  2. Leave mandatory fields blank
  3. Click Save
* **Expected Result:** Validation messages should appear next to required fields
* **Actual Result:** Validation message appears at the top, not near fields — causes user confusion
* **Status:** Open
* **Reported By:** Kirtiman Dwivedi
* **Attachment:** TC\_04\_LeadValidationError.png

**2: BUG\_002 – Contact Creation Accepts Invalid Email Format**

* **Module:** Contacts
* **Severity:** Major
* **Priority:** High
* **Environment:** https://suitecrm.com/demo/
* **Preconditions:** Logged in as Admin
* **Steps to Reproduce:**
  1. Go to Sales > Contacts > Create Contact
  2. Enter invalid email format (e.g., "test@.com")
  3. Click Save
* **Expected Result:** Email validation error should appear
* **Actual Result:** Contact gets saved without any email validation
* **Status:** Open
* **Reported By:** Kirtiman Dwivedi
* **Attachment:** TC\_13\_InvalidEmail.png

**3: BUG\_003 – Duplicate Leads Allowed Without Warning**

* **Module:** Leads
* **Severity:** Major
* **Priority:** Medium
* **Environment:** https://suitecrm.com/demo/
* **Preconditions:** Logged in as Admin
* **Steps to Reproduce:**
  1. Go to Sales > Leads > Create Lead
  2. Enter details of an existing lead
  3. Click Save
* **Expected Result:** System should warn about duplicate entries
* **Actual Result:** Lead is saved again without any duplication check
* **Status:** Open
* **Reported By:** Kirtiman Dwivedi
* **Attachment:** TC\_19\_DuplicateLead.png

**4: BUG\_004 – Assigned To Field Not Retaining User Selection**

* **Module:** Opportunities
* **Severity:** Minor
* **Priority:** Medium
* **Environment:** https://suitecrm.com/demo/
* **Preconditions:** Logged in as Admin
* **Steps to Reproduce:**
  1. Go to Sales > Opportunities > Create Opportunity
  2. Choose any user from “Assigned To” dropdown
  3. Click Save
  4. Open the saved record
* **Expected Result:** The selected user should appear in the “Assigned To” field
* **Actual Result:** Field resets to blank user
* **Status:** Open
* **Reported By:** Kirtiman Dwivedi
* **Attachment:** TC\_25\_AssignedToReset.png

**5: BUG\_005 – No Confirmation Message After Deleting a Lead**

* **Module:** Leads
* **Severity:** Minor
* **Priority:** Low
* **Environment:** https://suitecrm.com/demo/
* **Preconditions:** Logged in as Admin and Lead exists
* **Steps to Reproduce:**
  1. Go to Sales > Leads
  2. Select any lead → click Delete
* **Expected Result:** System should show confirmation like “Lead deleted successfully”
* **Actual Result:** No message shown; user is redirected to lead list silently
* **Status:** Open
* **Reported By:** Kirtiman Dwivedi
* **Attachment:** TC\_26\_DeleteLeadNoMsg.png