**Test Plan – SuiteCRM Manual Testing**

**Project Name:** SuiteCRM Manual Testing  
**Test Plan Version:** 1.0  
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**Application URL:** <https://demo.suiteondemand.com>  
**Username / Password:** will / will

**1. Introduction**

This document outlines the manual testing approach for the SuiteCRM demo application. The purpose is to validate the core functionalities of the CRM such as Leads, Contacts, Opportunities, and Campaigns.

**2. Scope of Testing**

**In Scope:**

* Functional Testing of modules like Leads, Contacts, Accounts, Opportunities, Campaigns.
* UI validation, field validation, and error messages.
* Positive and negative test cases.
* Bug reporting for failed scenarios.

**Out of Scope:**

* Performance and security testing.
* Integration with third-party tools.
* Backend database testing.

**3. Objectives**

* Ensure all major functionalities of SuiteCRM are working as expected.
* Identify and document bugs through manual testing.
* Provide complete documentation including test scenarios, test cases, and bug reports.

**4. Test Environment**

* **URL**: https://demo.suiteondemand.com
* **Browser**: Chrome, Firefox
* **Test Data**: Dummy test data for leads, contacts, etc. will be created during execution.

**5. Test Deliverables**

* Test Plan Document
* Test Scenarios Document
* Test Cases Excel Sheet
* Bug Report Excel Sheet
* Screenshots for failed cases

**6. Entry Criteria**

* Demo application is accessible.
* Login credentials are available.
* Functional requirements are known through exploratory testing.

**7. Exit Criteria**

* All planned test cases executed.
* All critical bugs logged.
* Test summary reported.

**8. Testing Types Covered**

* Smoke Testing
* Sanity Testing
* Functional Testing
* Regression Testing
* Exploratory Testing
* Negative Testing

**9. Assumptions**

* Application remains stable during the testing period.
* Credentials are valid and give access to main modules.

**10. Risks & Mitigation**

| **Risk** | **Mitigation** |
| --- | --- |
| Demo site may reset data | Capture results via screenshots |
| Internet connectivity issues | Prepare test cases offline |
| Limited user role | Focus on available modules only |