GOV.UK Get a proof of benefit letter

ALPHA This is a new service – your <u>feedback</u> will help us to improve it.

Get a proof of benefit letter

Use this service to request a letter to prove you get:

- Employment and Support Allowance
- Income Support
- Jobseeker's Allowance
- Pension Credit
- State Pension

You must currently be getting at least one of these benefits to request a

You'll need your National Insurance number. If you've lost your National Insurance number, check how to find a lost National Insurance number.

Start now >

Before you start

You need to phone the office that pays your benefit if you:

- need a letter sent to you in Welsh, or in an alternative format such as
- have recently changed address and not updated the address on your
- need a letter to prove you're getting a different benefit
- live outside Great Britain or Northern Ireland

You can find their contact details on your benefit award letter.

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Which benefit do you need a proof of benefit letter for?

You can select multiple benefits. If you select more than one benefit, you will receive a separate letter for each benefit.

Employment and Support Allowance

Income Support

Jobseeker's Allowance

Pension Credit

State Pension

I need a letter for Universal Credit or another benefit.

What is your National Insurance number?

It's on your National Insurance card, benefit letter, payslip or P60. For example, 'QQ123456C'.

What is your date of birth?

Day Month Year

What is your postcode?

Enter your full postcode, including the space. For example LS2 7UB

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What to do next

If you're claiming Universal Credit, you can sign in to your online account and save a copy of your Universal Credit statement.

If you're getting any other benefits, or you get Universal Credit but cannot access your online account, you will need to phone the office that pays you to request a proof of benefit letter.

You can find their contact details on a letter they've sent you, or through guidance about the benefit.

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API accepts the request Daily limit of — requests has → been met

Application complete

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What happens next

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We will check the information in your request against your National Insurance number and benefit record.

You should receive a letter in the post to the address on your benefit record within 5 working days.

You do not need to contact the office that pays your benefit unless it has been more than 5 working days since you applied, and you have not received a letter.

What did you think of this service?



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Sorry, the service is unavailable

ALPHA This is a new service – your <u>feedback</u> will help us to improve it.

You will be able to use the service tomorrow.

Contact the office that pays you if you need to speak to someone about your benefit.



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Sorry, there was a problem sending

ALPHA This is a new service – your <u>feedback</u> will help us to improve it.

<u>Please try sending your request again.</u>

your request

Any other

problem

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Note

If there's a problem the URL has a query string that includes the response from the API to allow us to track issues.