

BETA This is a new service - help us improve it by sending your [feedback \(opens in a new tab\)](#)

Contact DWP about accessibility

Use this form to contact us about the accessibility of a Department for Work and Pensions (DWP) website, service or document.

Do not include personal or financial information, such as your National Insurance number or bank account details. We will only reply to accessibility questions.

If your question is about a benefit or pension claim, contact the [office responsible for paying your benefit](#). If you have a question about a government service or policy, check the [help pages](#).

What is the name of the service or document?

What's it to do with?

- ☐ Whole site
- ☐ Specific page

Which assistive software do you use?

☒ I am using a screen magnifier e.g. ZoomText, Apple Zoom

Please describe the problems you are having using your screen magnifier tool

☒ I am using a screen reader e.g. JAWS, FUSION, VoiceOver, NVDA

Please describe the problems you are having using your screen reader tool

☒ I am using voice recognition e.g. Dragon, VoiceControl

Please describe the problems you are having using your voice recognition tool

☒ I cannot use a mouse, I can only use a keyboard

Please describe the problems you are having using your keyboard

Do you want a reply?

If you'd like us to get back to you, please leave your details below.

Your name

Your email address

We'll only use this to reply to your message

Send message



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Message sent

What happens next

If you asked for a reply we will contact you as soon as we have a response to your question or problem.

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DWP accessibility form - Inbox • kate.radcliff@engineering.digital.dwp.gov.uk

Delete Archive Report Move Flag Mark Unread Sync

DWP accessibility form

DD

DWP - DO NOT REPLY <donotreply.policy-question@dwpdevelopment.net>

To: Kate Radcliff

Today at 11:35

What is the name of the service or document?: Test document

What's it to do with: site

URL or name of page: Not provided

Which assistive software do you use?: magnifier,reader,voice,keyboard

Please describe the problems you are having using your screen magnifier tool: ZoomText problem

Please describe the problems you are having using your screen reader tool: JAWS problem

Please describe the problems you are having using your voice recognition tool: Dragon problem

Please describe the problems you are having using your keyboard: Hard to use

Name: Kate

email address: kate.radcliff@engineering.digital.dwp.gov.uk