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MISS BETHANY WHITE
257 CHURCH STREET
NEWCASTLE UPON TYNE
NE1 1SP



24 February 2023

About your claim to Carer's Allowance

Dear Bethany White

Thank you for your claim to Carer's Allowance, which was received on 18 February 2023. Unfortunately, your claim has been unsuccessful and we are not able to award you any benefit. A copy of your decision will be sent to you shortly.

I would like to explain that under the current rules, Carer's Allowance cannot be awarded to a carer under the age of 16 years. Additionally, you cannot get Carer's Allowance if you are in full-time education.

Once you have reached the age of 16 and have left school, you can make another claim to Carer's Allowance.

In the meantime, may we suggest that it could be to your advantage to speak to your teacher, or check with your Local Authority (Social Service Department) or Citizen's Advice Bureau for any help or advice that can be given on a practical level. Contact numbers for your Local Authority (Social Service Department) will be listed online or in the phone book.

Where to get more information

The website GOV.UK, which gathers together public services all in one place, has information for young carers – under the age of 18 – including how to apply for a young carer's assessment. It can be found at www.gov.uk/browse/benefits/help-for-carers

More information can be found at **www.youngcarer.com**

Carer's UK also offer a wide range of facilities. They can be contacted by telephone on freephone **0808 808 7777**. Or try the website: **www.carersuk.org**

Alternatively, you can contact your nearest Princess Royal Trust for Carers centre. To find your local carers centre visit the website **www.carers.org**

If you have any queries about your claim to Carer's Allowance or require any further advice, please do not hesitate to contact us at the telephone number at the top of this letter.

Yours sincerely,

Office manager

Treating people fairly

We are committed to the Equality Act 2010 and treating people fairly. To find out more about this law, search 'Equality' on **www.gov.uk**

Call charges

Calls to 0800 numbers are free from personal mobiles and landlines.

Why DWP needs personal information and how we treat it

We treat personal information carefully. We may use it for any of our purposes. To learn more about information rights and how we use information, please see our DWP Personal Information Charter at **www.gov.uk/dwp/personal-information-charter**