


The user enters their email address and password at the sign in screen.

 Child Maintenance Service

Sign into the Child Maintenance service

Email address

Password


Sign in

Problems signing in

[I have forgotten my password](#)

GOV.UK Prototype Kit v2.3.0 Clear data

The password is entered incorrectly. The error messages are not specific to the incorrect data input.

 Child Maintenance Service

There is a problem

Your email address or password is not recognised

Sign into the Child Maintenance service

Email address

Your email address or password is not recognised

Password

Your email address or password is not recognised


Sign in

Problems signing in

[I have forgotten my password](#)

GOV.UK Prototype Kit v2.3.0 Clear data

The user has entered too many incorrect passwords in a set time period and their account is permanently locked out. This screen will be displayed informing the user to contact the EPT.

 Child Maintenance Service

Your account is now locked

To unlock your account [contact the Employer Payments Team](#).

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Continue to GOV UK pages for contact details of the Employer Payments Team (EPT)