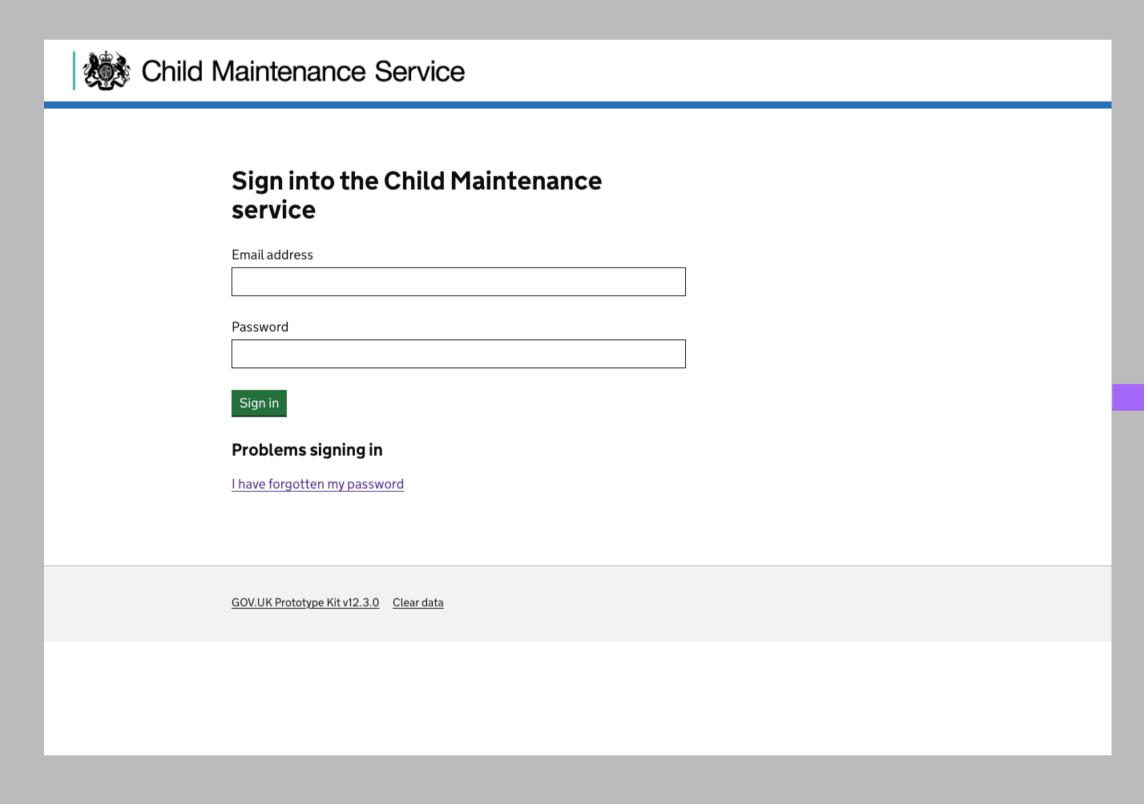
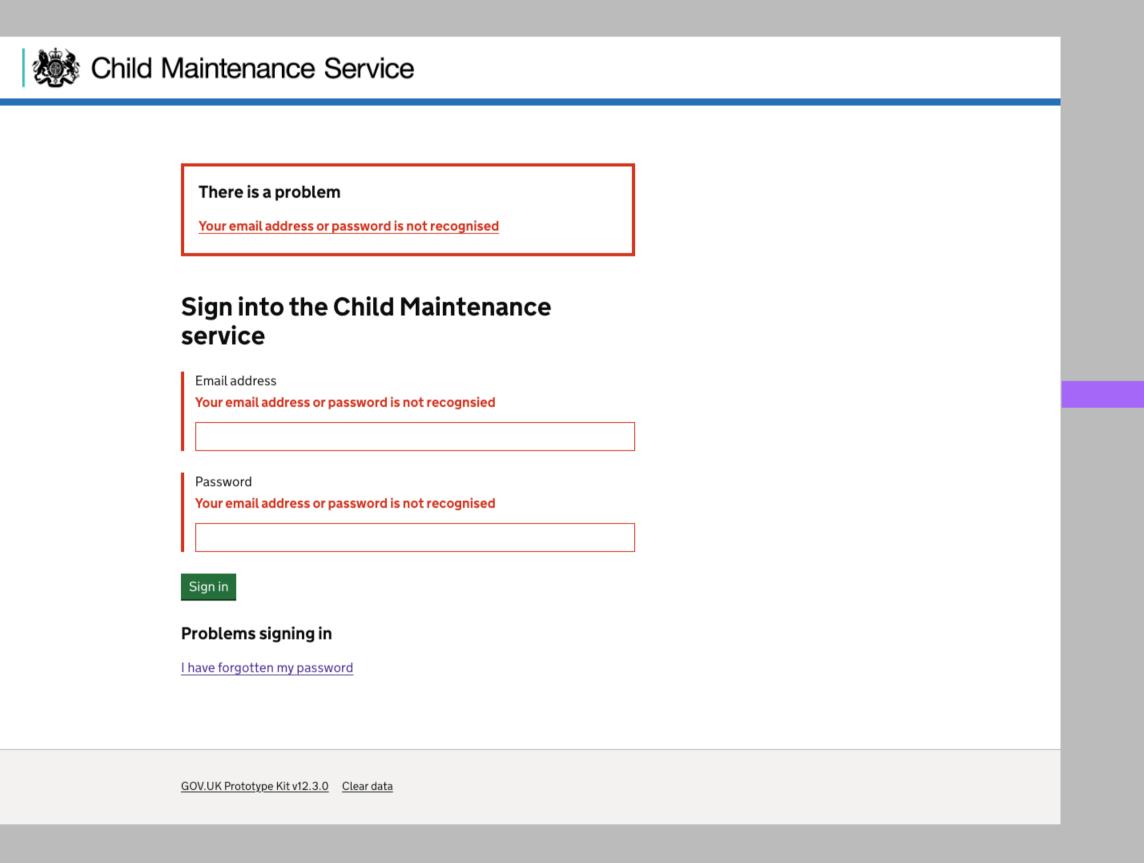
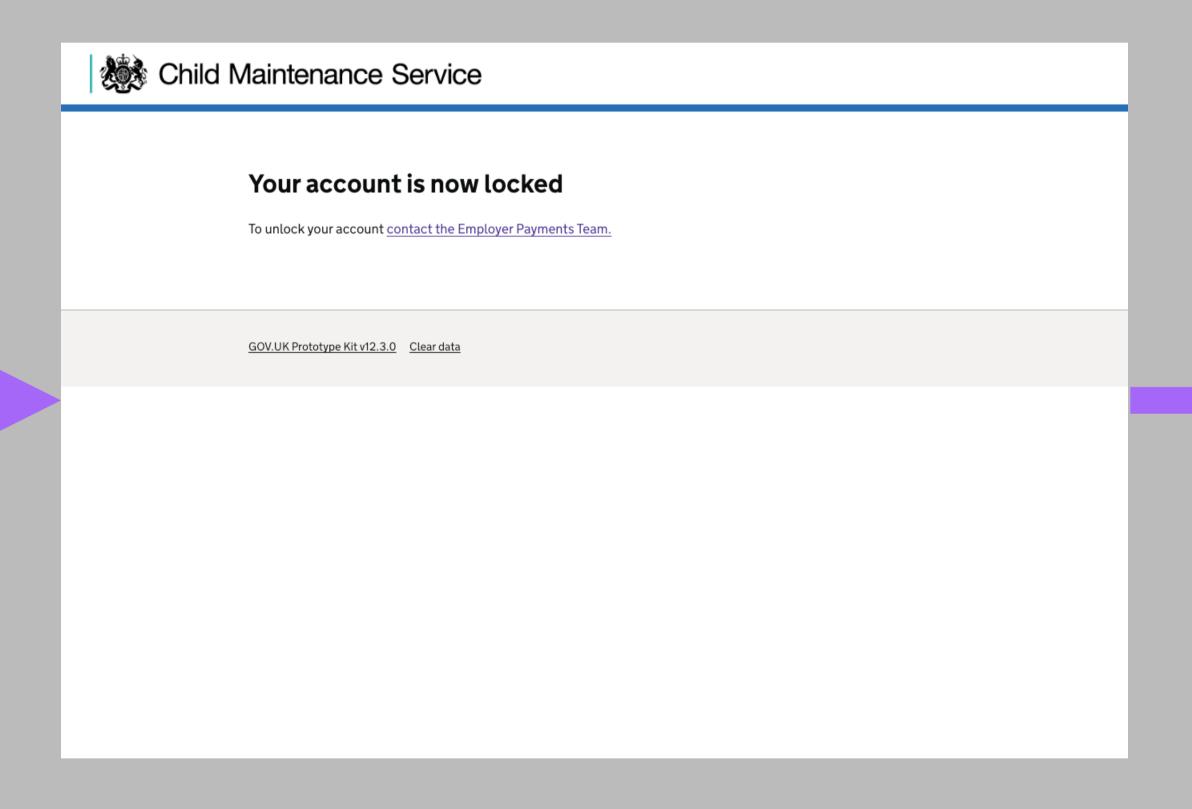
The user enters their email address and password at the sign in screen.



The password is entered incorrectly. The error messages are not specific to the incorrect data input.



The user has entered too many incorrect passwords in a set time period and their account is permanently locked out. This screen will be displayed informing the user to contact the EPT.



Continue to GOV UK pages for contact details of the Employer Payments Team (EPT)