

## Change details screen – validation and error messages

[https://cmg-employers-prototype.herokuapp.com/reference\\_files/v1-auth/existing-employer-old-user/user\\_1/change-details-user-1](https://cmg-employers-prototype.herokuapp.com/reference_files/v1-auth/existing-employer-old-user/user_1/change-details-user-1)

### **Name.**

#### **Blank name fields.**

"There is a problem  
Enter your first name"

"There is a problem  
Enter your last name"

#### **The user makes inputs in the name fields over 35 characters.**

"There is a problem  
Your first name should be 35 characters or less"

"There is a problem  
Your last name should be 35 characters or less"

#### **The user makes inputs in the name fields containing disallowed characters.**

"There is a problem  
Your first name is using characters that are not allowed"

"There is a problem  
Your last name is using characters that are not allowed"

#### **The user makes inputs in the name fields containing multiple allowed characters next to each other.**

"There is a problem  
Your first name must not include multiple spaces, full stops, hyphens and apostrophes next to each other"

"There is a problem  
Your last name must not include multiple spaces, full stops, hyphens and apostrophes next to each other"

### **Email address.**

#### **Blank email field.**

"There is a problem  
Enter your email address"

#### **The user inputs an email address in the wrong format.**

"There is a problem  
Enter an email address in the correct format, for example: [name@example.com](mailto:name@example.com)"

### **Contact number.**

#### **Blank contact number field.**

"There is a problem  
Enter a contact number"

#### **The user inputs a telephone number less than 5 digits in the contact number field.**

"There is a problem  
The telephone number including country code must be between 5 and 39 digits long"

#### **The user inputs a telephone number more than 39 digits in the contact number field.**

"There is a problem  
The telephone number including country code must be between 5 and 39 digits long"

#### **The user inputs any letters or special characters in the contact number field.**

"There is a problem  
The telephone number cannot include letters or special characters"

### **Extension number.**

#### **The user inputs an extension number more than 6 numbers.**

"There is a problem  
The extension number must be 6 digits or less"

### **Alternative number.**

#### **The user inputs a telephone number less than 5 digits in the alternative number field.**

“There is a problem

The telephone number including country code must be between 5 and 39 digits long”

**The user inputs a telephone number more than 39 digits in the contact number field.**

“There is a problem

The telephone number including country code must be between 5 and 39 digits long”

**The user inputs any letters or special characters in the contact number field.**

“There is a problem

The telephone number cannot include letters or special characters”