

Ashley Chamberlain
3 Kings Road,
United Kingdom
UK13 3KU

Department for Work & Pensions
Debt Centre Trafford
Debt Management (C)
Mail Handling Site A
Wolverhampton
WV98 2DF

Telephone: 0800 916 0647
Textphone: 0800 916 0651

Opening times:
Mon to Fri, 8am to 7:30pm

Account holder: Ashley

Reference number: AB100082A

31 March 2023

Invitation to manage money you owe with Repay and manage benefit money your owe service

Dear Ashley Chamberlain,

As you are repaying money to DWP, you can use the new Repay and manage benefit money your owe service.

Go to <https://www.gov.uk/repay-manage-benefit-owed> or go to the GOV.UK website and search for repay and manage benefit money then sign in to your account using security code **3005487625**, along with your **date of birth**.

On the new service you can view a breakdown of what you owe to DWP and manage your payments.

The money you owe to DWP appears under 'Debts and loan repayments' on your Universal Credit statement.

As you are in a joint claim with your partner, you benefit deductions will be used to repay any money you both owe.

For more information and a full breakdown of deductions from your Universal Credit payment, you can check your Universal Credit statement.

It is important to understand that any other money currently being deducted from your Universal Credit payment cannot be managed on the new service. This may include any advances taken out as part of a new claim.

Yours sincerely,

Bob Sellock
Agent

Help and advice

For further information, call us on the telephone number at the top of this letter.

If you would like independent advice about your debt, you can contact:

- MoneyHelper: www.moneyhelper.org.uk
- a local Citizens Advice: www.citizensadvice.org.uk
- a local Welfare Rights Unit: www.welfarerights.net
- Civil Legal Advice: www.gov.uk/civil-legal-advice
- StepChange Debt Charity: www.stepchange.org

You can also ask any of these organisations to contact us on your behalf.

Why DWP needs personal information and how we treat it

We treat personal information carefully. We may use it for any of our purposes.

To find out more about information rights and how we use information, go to www.gov.uk/dwp/personal-information-charter